

Hotline		FOR AGENCY USE ONLY 100148		
 U.S. Department of Transportation National Highway Traffic Safety Administration	Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received 14-FEB-2019 JUN 11 2019	Repository ☐
			Reference No. 11180032	
OWNER INFORMATION (Type or Print)				
Name			Daytime Telephone Number	E-mail Address
Address				
City	CLAYTON	State	NC	Zip Code
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>				
VEHICLE INFORMATION				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3LNHL2GC58F		Make LINCOLN	Model MKZ	Model Year 2011
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders	Fuel Type:
Original Owner ☐	Dealer's City	State	Zip Code	
Transmission Type ☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:		Incident Date(s) 01-FEB-2018
FAILED COMPONENT(S)/PART(S) INFORMATION				
Vehicle Component Codes: 200000 WHEELS, 193000 TIRES: BEAD, 201000 WHEELS: RIM			Failure Mileage 73000	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE				
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:		
Tire Component Code			Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE				
Make:	Date Manufactured:	Model No./Name:		
Seat Type:	Installation System:			
Child Seat Component Code:	Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)				
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).				
TL* THE CONTACT OWNS A 2011 LINCOLN MKZ. WHILE OPERATING THE VEHICLE, THE LOW TIRE PRESSURE INDICATOR ILLUMINATED, WHICH MEANT THE AIR PRESSURE WAS LOW. UPON INSPECTION, IT WAS DISCOVERED THAT THE LIPS OF THE WHEEL RIMS WERE CORRODED AND DAMAGED, WHICH CAUSED AIR TO LEAK FROM THE TIRES. THE CAUSE OF THE FAILURE WAS NOT DETERMINED. IRWIN LINCOLN MERCURY (4032 RT 9 SOUTH, FREEHOLD, NJ) AND THE MANUFACTURER WERE NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 73,000.				
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY				
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.				

[REDACTED]
Clayton, NC [REDACTED]

US Department of Transportation
NHTSA
Office of Defects Investigation "NVS-210"
West Building
Washington DC, 20590

Re: Reference # 11180032

May 28, 2019

Dear Office of Defects Investigation,

I am writing to get an update on my claim # 11180032. I would appreciate your getting back to me regarding my claim.

Should you need to contact me, I can best be reached either at my email address of [REDACTED] or on my cell phone at [REDACTED]

Thank you in advance for your efforts on my behalf.

Sincerely,
[REDACTED]
[REDACTED]
[REDACTED]