



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue, SE
Washington, DC 20590

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

December 13, 2019

[REDACTED]
Yadkinville, NC [REDACTED]

NEF-109 ela
Ref. No. 11175611

Dear [REDACTED]

Thank you for your correspondence concerning your model year (MY) 2015 Pleasure-Way Pursuit recreational vehicle built on a MY 2013 Ford E-350 chassis. I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. We reviewed our database to see whether a safety defect trend exists with excessive, unsafe exhaust heat buildup or issues with the exhaust manifold, header, muffler, or tailpipe and decorative flange in MY 2013 Ford E-350 or MY 2015 Pleasure-Way Pursuit recreational vehicles. At this time, we lack evidence to open a safety defect investigation or to initiate a recall. We have entered the information you provided into our database. It will be considered with future reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process on our website at https://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, complaints, safety recalls, manufacturers' service bulletins, etc. can be reviewed on our website.

Sincerely,

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement