



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue, SE
Washington, DC 20590

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

December 13, 2019

[REDACTED]
Mukilteo, WA [REDACTED]

Dear [REDACTED]

NEF-109 ela
Ref. No. 11175591

Thank you for your correspondence concerning your model year (MY) 2015 Mini Cooper vehicle. The Attorney General of Washington State forwarded your correspondence to the National Highway Traffic Safety Administration (NHTSA) as a matter of interest to our agency. I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. We reviewed our database to see whether a safety defect trend exists with uneven, premature rear tire wear or problems in the rear suspension of MY 2015 Mini Cooper vehicles. At this time, we lack evidence to open a safety defect investigation or to initiate a recall. We have entered the information you provided into our database. It will be considered with future reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process on our website at https://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf. We recommend that you contact Mini or continue to work with your local dealer to resolve this matter.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, complaints, safety recalls, manufacturers' service bulletins, etc. can be reviewed on our website.

Sincerely,

Randy Reid, Chief

Correspondence Research Division
Office of Defects Investigation
Enforcement