



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

1200 New Jersey Avenue, SE
Washington, DC 20590

April 12, 2019

Mr. John C. Meros
55 Public Square, Suite 1055
Cleveland, OH 44113

NEF-109 cjb
Ref. No. 11175590

Dear Mr. Meros:

Thank you for your correspondence on behalf of your client, [REDACTED] and his model year (MY) 2006 Cadillac XLR Roadster vehicle. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation (ODI) received your correspondence. I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the completion rates and adequacy of manufacturers' recall campaigns.

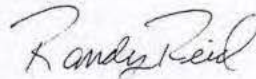
We appreciate the report you provided. Reports from motorists are a very important source of information for us. ODI has received reports similar to yours and is monitoring all available data concerning allegations of occupant entrapment, like [REDACTED] and his MY 2006 Cadillac XLR Roadster. We have seen an increase in the number of manufacturers that are producing vehicles without the appearance of a mechanical door release mechanisms. Owners think the only way to enter or exit these vehicles is by using a remote key fob or power buttons on the door. We see this happening with new owners that may not be familiar with their vehicles and where the secondary door release operation is not prominently displayed. We agree that the secondary door release mechanism should have been demonstrated to [REDACTED] by his dealer.

We also have found some vehicles without a secondary release mechanism at all. In these vehicles, a total power failure may result in the occupants being unable to exit the vehicle by any means. While we continue to monitor this issue, no investigation has been opened nor determinations reached at this time.

The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention. For your information, an explanation of NHTSA's investigation and recall process is on our website at https://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at our website.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement