

DEC 18 2018



Office of the Managing Director

CL-11175471-4523
National Transportation Safety Board

Washington, DC 20594

December 17, 2018

[REDACTED]
Fox Lake, IL [REDACTED]

Dear [REDACTED]

Thank you for your recent letter to the National Transportation Safety Board (NTSB) regarding the problems you have been having with the RPM meter on your 2018 Chevy Camaro LT1 Coupe.

To provide you some background, the NTSB is an independent federal agency charged by Congress with investigating every civil aviation accident in the United States and significant accidents in the other modes of transportation—railroad, highway, marine, and pipeline. We determine the probable cause of the accidents and issue safety recommendations aimed at preventing future accidents. In addition, we carry out special studies concerning transportation safety and coordinate the resources of the federal government and other organizations to provide assistance to victims and their family members affected by major transportation disasters. The NTSB derives this authority from Title 49 *United States Code* Chapter 11. We are not authorized to initiate or supervise industry recalls nor to address individual vehicle complaints with manufacturers on the owner's behalf.

The regulation of motor vehicle safety equipment, the investigation of potential vehicle defects, and the supervision of recalls are the responsibility of another federal agency, the National Highway Traffic Safety Administration (NHTSA). As a courtesy, we have forwarded your letter to that agency. If you wish to contact NHTSA directly regarding your concerns about your vehicle, you can do so at <https://www-odi.nhtsa.dot.gov/VehicleComplaint>.

I wish you the best.

Sincerely,

A handwritten signature in black ink, appearing to read "Shavonne L. Austin".

Shavonne L. Austin
Acting Chief
Executive Secretariat

EA
2-6-19
W

cc: w/Enclosures
Executive Secretariat
NHTSA

National Transportation
Safety Board
490 S.W. Plaza
Washington D.C. 20594

OCT 31, 2018

Case #

To: Consumer affairs,

I'm writing this letter to you and sending it to your office. Because I would like to share my experience of my 2018 Chevy Camaro LT1 coupe with 3.6 L V6 Di VVT 8 speed automatic transmission. The Vin#1G1FB1RSJ [REDACTED] the performance is bad RPM meter go up and down when driving down highway at posted speed limit. I had remote start/ alarm installed after doing this. I noticed the RPM meter going more up and down. I took it to Ray Chevy on 10/24/2018 drop off. On Thursday my wife [REDACTED] received a phone from service advisor Rob Chavez there was module codes. When I pick up the car on 10/25/2018 I was advised to have after market remote start/ alarm to have it taken out it was removed on 10/26/2018. I spoke to two mechanics at Ray Chevy on Saturday they suggested add heat to gasoline possible water in the gasoline did that. The RPM meter is still doing it. After doing all suggested. I learned that 8speed transmission run slower then a 6 speed transmission. I wasn't given information about transmission. I would like to meet with someone and have them take it for test drive. Please me a return respond. I would like to say thank you for your help and time. I don't know if your office can help this. I have had dealership for Tire pressure sensor go on and go off.

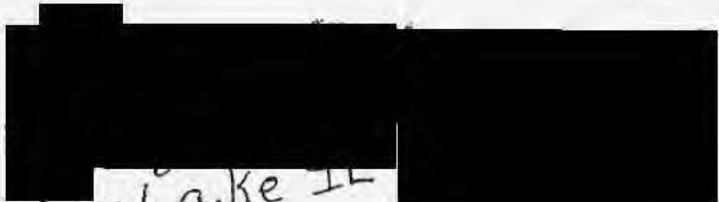
Sincerely

[REDACTED]

[REDACTED]

Fox Lake IL

Letters have been send to GM P.O. Box 33170
Detroit MI 48232-5170, Chevy Customer Assist
ance Center P.O. Box 33136 Detroit MI 48323-5136
Krohn & Moss LTD Consumer 10 N Dearborn St
3rd Floor Chicago IL 60602



Fox Lake IL

CAROL STREAM IL 601

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RECEIVED

National Transportation
Safety Board
490 SW L'Enfant Plaza
Washington DC 20594

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