

JAN 20 2019

December 17, 2018

**VIA CERTIFIED US MAIL RETURN RECEIPT REQUESTED**

Ford Motor Company  
Customer Relationship Center  
PO Box 6248  
Dearborn, MI 48126

Re: 2017 Ford Explorer Sport

VIN: 1FM5K8GT0HG [REDACTED]

Dear Ford Motor Company:

I am writing you on behalf of my wife and registered owner of the above vehicle, [REDACTED]. We leased the vehicle earlier this year to accommodate our growing family. We decided on this vehicle due to its size and safety features.

Shortly after we leased the vehicle, we learned of the serious carbon monoxide leak issues. We have one child, with two on the way, and we feel terribly uncomfortable and unsafe with this serious carbon monoxide and fear for our family's safety, even with Ford's attempt to repair this issue.

I find it appalling that the dealership in which we purchased the vehicle from failed to disclose the carbon monoxide issue to us. It appears that this was a known issue for some time. They obviously had knowledge of this serious issue, knew that we had kids, but sold us the car anyway. This conscious disregard for our safety should be addressed.

In addition to the above, we have had constant issues with our glove compartment "rattling." We drive this brand new vehicle with the glove compartment open so we don't hear this rattling noise.

To say we are disappointed with this vehicle is an understatement. The purpose of this correspondence is to demand that Ford Motor Company and/or Bob Wondries Ford take this vehicle back and reimburse our family.

Please contact me immediately at [REDACTED] or [REDACTED]  
West Hollywood, CA [REDACTED]

Very truly yours,  
Edwin Akhavan on behalf of [REDACTED]

CC: Bob Wondries Ford  
NHTSA

# AKHAVAN

LAW FIRM

LOS ANGELES, CALIFORNIA

LOS ANGELES

CA 900

17 DEC '18

PM 191



\$0.47 US POSTAGE  
FIRST-CLASS MAIL

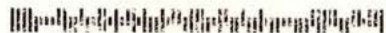
DEC 17 2018

Mailed from ZIP 90067



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NHTSA HEADQUARTERS

WEST BUILDING

1200 NEW JERSEY AVE SE

WASHINGTON DC 20590-0001