

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received 05-FEB-2019 JUL 24 2019	Repository ☐ Reference No. 11174547
				Daytime Telephone Number [REDACTED]	
OWNER INFORMATION (Type in Print)					
Name		[REDACTED]		Evening Telephone Number	
Address		[REDACTED]		[REDACTED]	
City	WICHITA	State	KS	Zip Code	[REDACTED]
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
JN8AZ08W04W [REDACTED]		NISSAN		MURANO	
Date Purchased		Dealer's Name and Telephone Number		Engine:	
[REDACTED]		[REDACTED]		No: Cylinders	
Original Owner ☐		Dealer's City		State	Zip Code
Transmission Type		Powertrain		Incident Date(s)	
☐ Antilock Brakes ☐ Cruise Control		Multiple Failure:		01-NOV-2015	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 060000 ENGINE (PWS), 110000 ELECTRICAL SYSTEM				Failure Mileage	
				99000	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
				Number of Deaths	
				Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2004 NISSAN MURANO. WHILE DRIVING VARIOUS SPEEDS, THE VEHICLE SUDDENLY SHUT OFF. ON MULTIPLE OCCASIONS, THE ENGINE WOULD NOT START. THE VEHICLE WAS TAKEN TO DAVIS MOORE NISSAN (7576 EAST KELLOGG, WICHITA, KS), TO BE DIAGNOSED, BUT THE FAILURE COULD NOT BE DUPLICATED. THE MANUFACTURER WAS ALSO NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 99,000. <i>NISSAN IS NOT ABLE TO DIAGNOSE PROBLEMS WITH FUEL PUMPS. ON 5-24-19, A MEGA FUSE WAS BLOWN WHICH LED TO A FAULTY FUEL PUMP. THAT PART WAS REPLACED & TO DATE, WE HAVE NOT HAD THIS PROBLEM OF VEHICLE STALLING!</i>					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					