

[REDACTED]
Sandston, VA [REDACTED]

November 20, 2018

Ford Motor Company

Customer Relationship Center

P.O. Box 6248

Dearborn, MI 48126

Dear Sir:

I am writing concerning the 1999 Ford 150 truck that I owned until it caught fire sitting in my driveway. The VIN on this truck is 1FTZX1724XK [REDACTED], with 130,030 miles on it and we bought it in 2004.

On June 23, 2018 at about four in the afternoon, a person came knocking on my door to tell us our truck was on fire. My wife ran out to find that the interior of the truck was burning. She opened the front door and a neighbor sprayed the fire with a hose. Henrico County Fire Department was called and finished putting out the fire. The interior of the truck was burned beyond repair.

The truck had been parked in our driveway for about two weeks and had only been started up on two occasions, but not driven.

It has been noted through media reports that some Ford Pickup trucks have experienced problems with fires starting in them. It maybe possible that we have or had one of the subject trucks.

I am attaching the Henrico County Fire Department report of the call for service, a copy of the registration card, and some photos taken of the damaged area. I had to have the truck removed by a salvage company.

I am reporting this to you in order to be considered for any compensation due to a known defect by the Ford Motor Company. I am also sending a copy of this correspondence to the **Federal Motor Carrier Safety Administration**.

Thank you for your consideration in this matter.

[REDACTED]

[REDACTED]

Cc:

Federal Motor Carrier Safety Administration

File

Untitled attachment 00006.pdf

06/21/2018 [REDACTED]

[REDACTED]
SANDSTON, VA [REDACTED]

A Henrico County Division of Fire 16:01:36

BStreet address

Fire Department Date Time Incident Number Exposure

00

C E 1

D

Incident Type: 131 Dates and Times

Alarm Time06/21/2018 16:01:36

Time Out06/21/2018 16:02:36

F

Mutual Aid: None Arrival06/21/2018 16:06:00

Controlled

Cleared06/21/2018 16:28:30

Actions Taken G Resources 1 G Estimated Dollar Losses 2

H Casualties 1

H Detector

2

H Hazardous Materials Release

3

E 2

I Mixed Property Use

J Property Use

EMS

Suppression

Other

Passenger vehicle fire

201401

Census Tract

None

1. Investiage fire out on arrival

2. Extinguishment by fire service personnel

Personnel Not on Apparatus

Total Personnel

Apparatus Personnel

E 3

Residential street, road or

residential driveway

Fire Service

Civilian

Deaths Injuries

0

0 0

0

Their FDID State Incident

Time

Losses

Property

Contents

Pre Incident Value

Property

Contents

Shift and Alarms

Special Studies

NFIRS-1

0

1

0

0

3

0

03

\$1,000

\$200

\$1,000

\$200

Shift Alarm District Alarm Box

A 1 131 06

Responding Departments (Press Other)

Basic

K1 Person Entity Involved

[REDACTED]

[REDACTED]

SANDSTON, VA [REDACTED]

[REDACTED]

K2 Owner

[REDACTED]

SANDSTON, VA [REDACTED]

[REDACTED]

L Remarks

Dispatched to [REDACTED] for a reported vehicle fire. Arrived on-scene to find pickup truck parked in the

driveway of the residence with light smoke coming from the passenger compartment. Noted several bystanders

near the vehicle as well as a male holding a garden hose and spraying it into the passenger compartment.

Approached the vehicle, no occupants noted, moderate fire damage noted to passenger side of compartment.

Smoldering and light smoke noted to dashboard and seats - applied a small amount of water from hose stream

(approximately 30 gallons), all smoking and smoldering stopped. Assessed damage: heavy damage noted to

passenger side of glove box, appeared to have originated from an electronic module behind glove box against the

firewall extending upward and outward into the dashboard; moderate damage to seats and passenger door; no

damage noted to passenger compartment. A passer-by noticed the fire, knocked on the door, and notified the

occupants of the vehicle fire. Neighbor, [REDACTED] saw the vehicle on fire, ran to the

address, and began applying water to the truck from their garden hose - this extinguished the fire prior to E06

arrival. Vehicle owner, [REDACTED], stated that they had not driven the vehicle today.

[REDACTED] stated that they had the vehicle repaired at an auto shop approximately 2 weeks ago and that the shop

replaced the ABS module. The [REDACTED] drove the vehicle home from the shop 2 weeks ago, parked it in the

driveway, and had not driven it since then. The [REDACTED] denied any other needs from the fire department.

Situation marked under control, E06 cleared and returned to service.

M ERIC C LAUER

Officer in Charge

ERIC C LAUER

Member Making Report

Rank

Rank

Assignment

Assignment

Date

Date

Firefighter Officer in Charge 06/21/2018

Firefighter Officer in Charge 06/21/2018

Date: 10/30/2018 Henrico County Fire Department Page: 1



1999 Ford 150

Fire





PLATE NUMBER

TITLE NUMBER

[REDACTED]

01 ATV 1,00

.0715/04 JPK2657

VER. IDENTIFICION NUMBER WIN)

1FTZX17 4XIC [REDACTED]

VEHICLE MAKE

VEHICLE BODY

FORD

PICKUP

EW

GW

GVWR

GCWR

4100 6500 6000

[REDACTED] SANDSTON VA [REDACTED]

FUEL

GAS

COLOR

BLU

AXLES

2

XPIRATION DATE

09/30/05

MODEL YR

1999

VEHICLE USE

PRIVATE

PURCHASE DATE

08/21/04

VIRGINIA MOTOR VEHICLE REGISTRATION

This card may be carried in the motor vehicle when in operation but

does not permit holder to operate a motor vehicle. USE THIS
Commissioner, PORTION FOR CHANGE OF ADDRESS NOTIFICATION
Department of Motor Vehicles

ic.,A2c

Sandston, Va.



1024



20590

U.S. POSTAGE PAID
FCM LETTER
SANDSTON, VA
23150
NOV 28, 18
AMOUNT

\$0.92

R2305M143915-05

*Federal Motor Carrier Safety Adm.
United States Dept. of Transportation
1200 New Jersey Ave. SE
Washington, D.C. 20590*

