

MAY 02 2019

April 22, 2019

CL-11166040-9504

NHTSA
1200 New Jersey Avenue, S.E., West Bldg.
Washington, D.C. 20690

RE: VIN KMHC715LC6JU [REDACTED]
YEAR MAKE MODEL: 2018 Hyundai Ionic Hybrid

TO WHOM IT MAY CONCERN:

Due to the recent and lengthy government shut-down, this is a follow-up of my on-line complaint (number 11166040).

The safety of my vehicle continues to be a major concern, for the following specific reasons:

- 1) The defects of this brand-new vehicle appeared shortly after the purchase on February 15, 2018;
- 2) The defect escalated from an electrical/electronic problem to total engine failure preceded by a failure to gain entry into the vehicle (December 6, 2018; 4,300 miles);
- 3) Although the vehicle was in a safe place at the time of this particular occurrence, I am a female senior citizen living and driving in the high-risk areas of Miami, Florida, who is constantly exposed to the danger to her body and life caused by another incident of a failing engine occurring in an unsafe location;
- 4) A Service Representative of the dealership told me they have had the *same* problem with another vehicle like mine. Hyundai Mfg has denied relief to me.

At this point I have only around 7,100 miles on my vehicle as the safety of it continues to be a major concern that prevents me from fully using the car.

Since both Hyundai and its Braman dealership in Miami deny all knowledge of any safety issue, please advise me of any reported incidents with this particular model car that the NHTSA may have.

Sincerely [REDACTED]

[REDACTED]
Miami, FL

Tel: [REDACTED]

Email: [REDACTED]

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Washington, DC. 20690

Attn:
Safety Complaint

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