 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline			FOR AGENCY USE ONLY 100148		
			Date Received 03-JAN-2019 MAY 22 2019		Repository <input type="checkbox"/> Reference No. 11165609
OWNER INFORMATION (Type or Print)					
Name [REDACTED]			Daytime Telephone Number [REDACTED]		
Address [REDACTED]			E-mail Address [REDACTED]		
City BROOKLYN	State NY	Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5FNRL5H91GB [REDACTED]		Make HONDA ELITE	Model ODYSSEY	Model Year 2016	
Date Purchased 5-25-16	Dealer's Name and Telephone Number DCH HONDA OF NANUET (845) 367-4380		Engine: No: Cylinders 6 cyl.	Fuel Type: GAS	
Original Owner <input checked="" type="checkbox"/>	Dealer's City NANUET	State N.Y.	Zip Code 10954		
Transmission Type AUTOMATIC	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain V-6 FRONT-WHEEL DRIVE	Multiple Failure:	Incident Date(s) 19-JUN-2018	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 200000 WHEELS, 100000 POWER TRAIN			Failure Mileage 26142	Failure Speed 40	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2016 HONDA ODYSSEY. EACH TIME THE VEHICLE WAS DRIVEN, IT PULLED TO THE LEFT. THE FAILURE OCCURRED NUMEROUS TIMES. THERE WERE NO WARNING INDICATORS ILLUMINATED. THE VEHICLE WAS TAKEN TO DCH HONDA OF NANUET (10 NY-304, NANUET, NY 10954, (845) 367-4380) WHERE A WHEEL ALIGNMENT, TIRE BALANCE, AND AIR PRESSURE CHECK WERE COMPLETED, BUT THE FAILURE RECURRED. THE VEHICLE WAS TAKEN BACK TO THE DEALER WHERE THEY RE-TESTED THE WHEEL ALIGNMENT AND TEST DROVE THE VEHICLE, BUT COULD NOT DUPLICATE THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE AND PROVIDED CASE NUMBER [REDACTED] THE APPROXIMATE FAILURE MILEAGE WAS 26,142.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					ATTACH ADDITIONAL SHEETS IF NECESSARY
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

FRONT-END WHEEL ALIGNMENT ~~AND~~ ALL FOUR (4) WHEELS WERE DONE AND ALL FOUR (4) WHEELS WERE BALANCED BY DCH HONDA OF NANUET N.Y, 10954 ON SATURDAY 11/18/18 AFTER THIS PROBLEM STILL CONTINUED TOOK VEHICLE TO BAY RIDGE HONDA AT 419 90TH STREET BROOKLYN N.Y. 11209 WHICH DID A (4) WHEEL ALIGNMENT WHICH SEEMED TO SOLVE THE PROBLEM OF THE VAN DRIFTING TO THE LEFT WHILE DRIVING AND THEN PULLING TO THE LEFT WHEN YOU APPLY THE BRAKES. FROM ~~nanuet~~

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

NEW YORK
NY 100
DEPARTS
PM 11



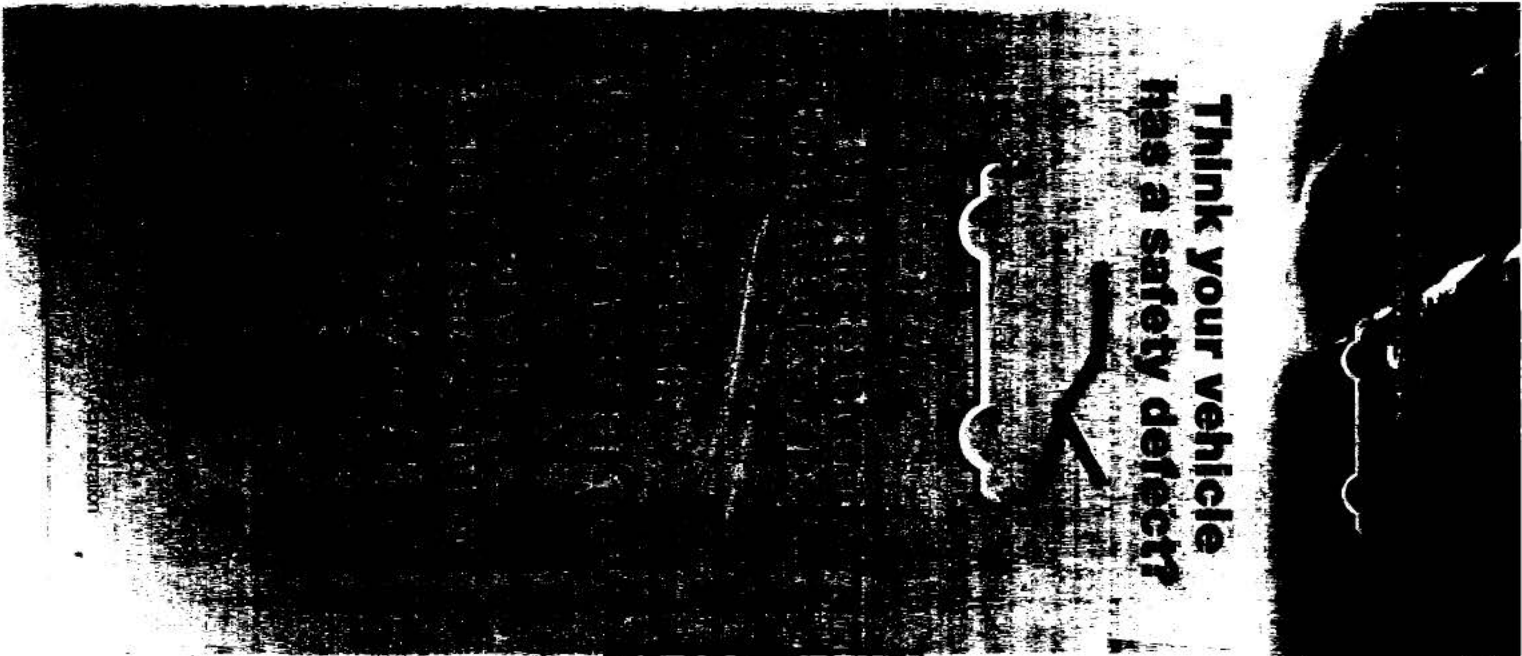
NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?