



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 03-JAN-2019  
**APR 09 2019**  
Repository   
Reference No. 11164735

**OWNER INFORMATION (Type or Print)**

Name: [REDACTED]  
Address: [REDACTED]  
City: VALDOSTA State: GA Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]  
Evening Telephone Number: [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: JN8AS5MT6CW [REDACTED]  
Make: NISSAN Model: ROGUE Model Year: 2012  
Date Purchased: 12/23/2011 Dealer's Name and Telephone Number: STONEMOUNTAIN NISSAN (678-252-3100) Engine: No: Cylinders 2.5 Lts 4 CYLS Fuel Type: R10  
Original Owner:  Dealer's City: LELBURN State: GA Zip Code: 30047  
Transmission Type: [ ] Antilock Brakes Powertrain: YES Multiple Failure: Incident Date(s): 01-FEB-2018  
 Cruise Control

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 199000 TIRES: PRESSURE MONITORING AND REGULATING SYSTEMS, 200000 WHEELS  
Failure Mileage: Failure Speed:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):  
DOT No. (Example: DOTM19ABC036)  Original Equipment  Prior Repair Failure Location:  
Tire Component Code: Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

**Narrative Description of Incident(s), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2012 NISSAN ROGUE. WHILE DRIVING OVER 30 MPH, THE TIRE PRESSURE MONITORING SYSTEM (TPMS) WARNING INDICATOR ILLUMINATED. THE DEALER (VALDOSTA NISSAN CADILLAC, 3685 INNER PERIMETER RD, VALDOSTA, GA 31602, (229) 242-7325) WAS NOTIFIED OF THE FAILURE MORE THAN TWICE, BUT WAS UNABLE TO REPLICATE AND DIAGNOSE THE FAILURE. THE DEALER LATER INDICATED THAT THE SENSOR NEEDED TO BE REPLACED FOR THE REAR PASSENGER TIRE. THE SENSOR WAS STATED TO HAVE BEEN REPLACED BY THE DEALER'S MECHANIC, BUT THE TPMS INDICATOR REMAINED ILLUMINATED AFTER THE REPAIR. THE VEHICLE WAS NOT REPAIRED AGAIN. THE MANUFACTURER WAS NOTIFIED AND STATED THAT THEY WOULD FOLLOW-UP WITHIN 48 HOURS. THE CONTACT HAD NOT HEARD BACK FROM THE MANUFACTURER. THE VIN AND FAILURE MILEAGE WERE NOT AVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY  
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

→ TPMS sign comes whenever you drive 40-50 miles. Any time, even after change right side back side PASSANUSA side TPMS sensor, but same issue even though ALL TIRE PRESSURE 32-33 PSI, some time.

⇒ I have paid \$ 100.00 for replacement for TPMS in VALDOSTA NISSAN SERVICE center. but same issue, looks like NISSAN HAS TO TAKE CARE.

ATTACH ADDITIONAL SHEETS IF NECESSARY

TALLAHASSEE  
FL 323  
15 MAR 19  
PM 3 L



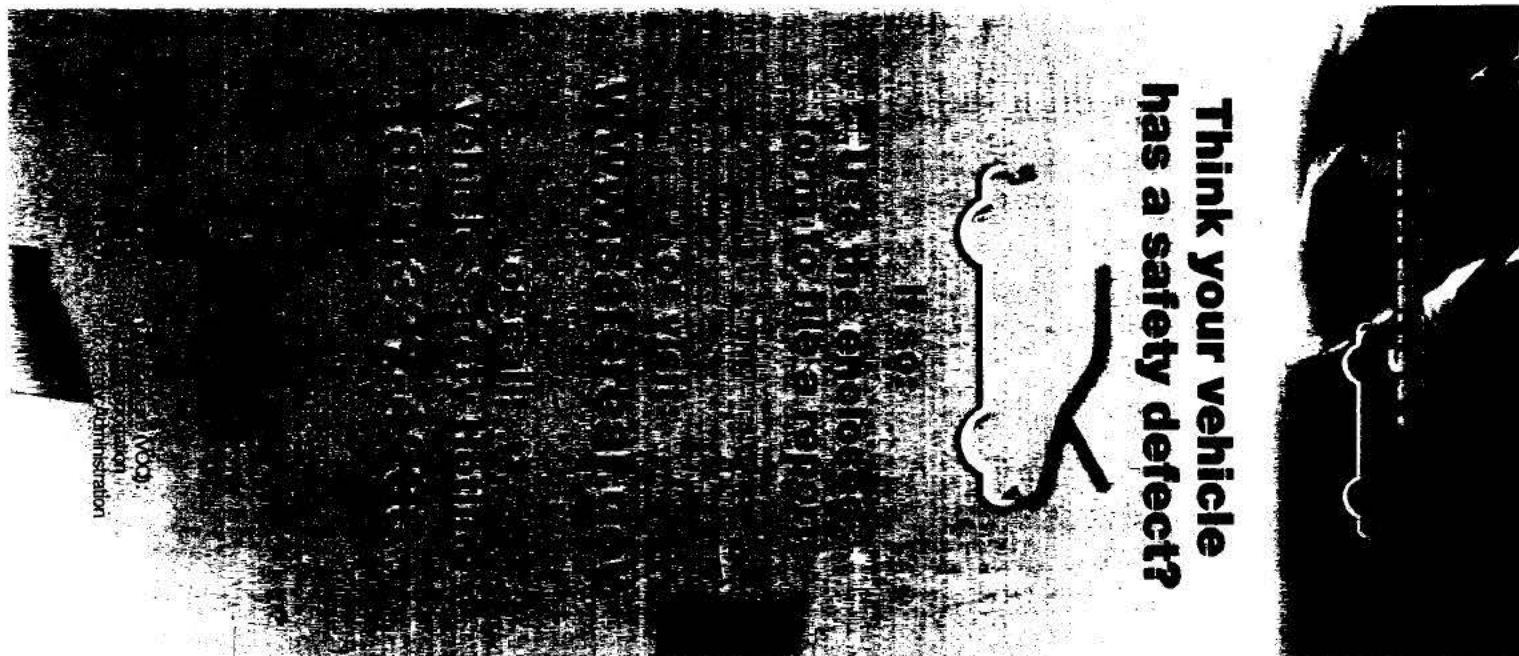
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National Highway Traffic Safety Administration  
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**Think your vehicle  
has a safety defect?**

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