



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects**
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

27-DEC-2018

APR 19 2019

Reference No.

11163690

OWNER INFORMATION (Type or Print)

Name

Address

City

CRUM LYNNE

State PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1C3CCCAB4FN

Make

CHRYSLER

Model

200

Model Year

2015

Date Purchased

10/20/16

Dealer's Name and Telephone Number

David Dodge

1-866-782-2332

Engine:

No: Cylinders

Fuel Type:

Original Owner

☒

Dealer's City

Glen Mills

State

Zip Code

19342

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Multiple Failure:

Incident Date(s)

01-MAR-2018

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 060000 ENGINE (PWS), 020000 SUSPENSION, 180000 VEHICLE SPEED CONTROL

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2015 CHRYSLER 200. THE CONTACT STATED THAT THE VEHICLE HESITATED AT ANY RATE OF SPEED AND THE OIL WAS LOW. THERE WAS NO OIL LEAK PRESENT. DAVID DODGE CHRYSLER JEEP (1801 US-202, GLEN MILLS, PA 19342, (610) 358-5300) WAS CONTACTED THE VEHICLE WAS NOT REPAIRED; HOWEVER, THE DEALER MENTIONED THAT THEY SERVICED THE VEHICLE UNDER A WARRANTY. SPECIFIC DIAGNOSTIC INFORMATION WAS NOT DISCLOSED. IN ADDITION, THE REAR SHOCKS WERE REPLACED TWICE. THE VEHICLE WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBER: 14V392000 (SUSPENSION), ALTHOUGH THE VEHICLE EXHIBITED THE SAME SYMPTOMS LISTED IN THE RECALL CAMPAIGN. THE MANUFACTURER WAS NOTIFIED OF THE FAILURES. THE FAILURE MILEAGE WAS NOT AVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

I've had numerous problems with this vehicle since the date of purchase. I had it in for service because I felt banging on the floor board on the driver side. I also complained about the car feeling like it was going to stall. They did something with the module powertrain control pcm it worked for a while. I took it back again and they told me it was doing it again because the oil was low. They gave me no paperwork. We also took it back for because it wanted Pass inspection because the Rear Shocks were leaking. Two Chrysler dealers told me they were not leaking. I believed them when they told me the shocks weren't leaking. Both dealers were David Dodge so I took it back to where I had it inspected and they said the shocks were leaking. So I took it to Reedman toll to have it inspected because they also told me they were not leaking. Due to these company negligence I had to have two front end alignments and had to replace 6 tires on my vehicle. There are other issues like my Airbag light stay on they call it a Jumper harness under the front seat it needs to be replaced. I am very disappointed with this vehicle. This is the first Brand new car I bought for my self. I don't understand for a new car to have all these problems. My ~~car~~ and the vehicle has just turned 3 year old. I have purchased used vehicle and never had these problems. My main concern is about how it bucks and feel like it is going to stall. I am very concerned about my safety because of course my warranty ran out on my vehicles. Thank you for looking into this matter for me. Enclosed is the paperwork in regards to all the issue with the vehicle. Sorry they are not in order.

Sincerely,



CUSTOMER #: [REDACTED]

DAVID

DODGE // RAM CHRYSLER Jeep

INVOICE

1801 Route 202 · Glen Mills, PA 19342

(866) 782-2332 · Fax: (610) 358-5021

www.DriveDavid.com

service@drivedavid.com

CRUM LYNNE, PA

PAGE 1

HOME: [REDACTED]

CONT: [REDACTED]

BUS: [REDACTED]

CELL: [REDACTED]

SERVICE ADVISOR: 997153 DANA VIOLI

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
GRANCRY	15	CHRYSLER 200		1C3CCCAB4F		25386/25388		T032
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
07OCT15 DD			WAIT 09DEC16			CASH	09DEC16	
R.O. OPENED		READY	OPTIONS: SOLD-STK:		ENG:2.4_Liter TRN:9AT			

08:47 09DEC16 10:50 09DEC16

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

G Moved to: 150622C Line: A

999 Moved to: 150622C Line: A

99ISPLT 0.00

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE G:	(N/C) 0.00
--------	------	--------	------	--------	------	---------------	------------

H Moved to: 150622C Line: B

999 Moved to: 150622C Line: B

99ISPLT 0.00

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE H:	(N/C) 0.00
--------	------	--------	------	--------	------	---------------	------------

I Moved to: 150622C Line: C

999 Moved to: 150622C Line: C

99ISPLT 0.00

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE I:	(N/C) 0.00
--------	------	--------	------	--------	------	---------------	------------

J General Concern #1 Customer states While driving feelsbanging through the floor board

SOP SPECIAL ORDERED PARTS

7341 ISP 0.00

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE J:	(N/C) 0.00
--------	------	--------	------	--------	------	---------------	------------

TEST DROVE VEHICLE COULD NOT DUPLICATE CONCERN

K Flash Software 1 Software Flash for PCM

CAUSE: .

181906NE Module, Powertrain Control (PCM) -

Reprogram Module, Powertrain Control (PCM) -

Inspect and Reprogram (0 - Low Skilled)

7341 W 0.20

FC: PART#: COUNT:

CLAIM TYPE: W

AUTH CODE:

(N/C)

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that David Dodge Ram Chrysler Jeep is not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant David Dodge Ram Chrysler Jeep and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

X

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

10/14/2017

**TIRES PLUS
SPRINGFIELD
820 BALTIMORE PIKE
SPRINGFIELD, PA. 19064-2916**

Service Advisor:

11 PEIRCE

610.328.7200

EDDYSTONE, PA

2015 CHRYSLER 200 S

2.4L L4 FI GAS VIN B SOHC

Lic #:

Vin #:

In: 10/14/17 12:06PM

Mileage: 49,292

Out: 10/14/17 3:23PM

Store #

RETAIL SALE

Description	Rev Hist	ID	Qty	Unit Price	Extended Price	Job Total
PA STATE - INSPECTION & EMISSION		11				48.63
PA STATE INSPECTION STICKER	7009759	05TN	1	7.00	7.00	
PA STATE EMISSIONS DATA CHARGE	7001933	05TN	1	1.65	1.65	
PENNSYLVANIA STATE EMISSION	7062421	05TN	1	49.99	49.99	
PENNSYLVANIA INSPECTION LABOR	7062510	05TN	1	19.99	19.99	
PRT-DISC Regional Promotion	7001671	05T	-1	2.67	-2.67	
LBR-DISC Regional Promotion	7001671	05T	-1	27.33	-27.33	
COURTESY CHECK		11				
Ed-18 Battery Inspection Results: Your battery is in good condition. At your next oil change, we'll check it again for free.						
COURTESY CHECK	7046930	05TN	1	N/C	N/C	
STANDARD ALIGNMENT	1	02				79.99
ALIGNMENT SERVICE	7004578	05TN	1	89.99	89.99	
LBR-DISC Store Promotion	7001681	05T	-1	10.00	-10.00	
FIRESTONE TIRE PACKAGE	1	02				551.52
015505 CHAMPION FUEL FIGHTER BL 215/55R17 94V	015505	05TN	4	131.99	527.96	
70,000 Mile Limited Warranty						
DOT# W23RCF13217						
DOT# W23RCF13217						
DOT# W23RCF13217						
DOT# W23RCF13217						
TIRE-DISC Store Promotion	7089251	05TN	-1	47.96	-47.96	
TIRE FEE	7017671	05NN	4	1.00	4.00	
NEW TIRE WHEEL BALANCE LABOR	7013632	05TN	4	13.89	55.56	
SCRAP TIRE RECYCLING FEE	7075078	05TN	4	2.99	11.96	
TIRE INSTALLATION	7015016	05TN	4	N/C	N/C	
STANDARD BRAKE SERVICE-FRONT	1	02				206.99
GNAD1640 BRK PAD-GOLD CERAMIC 1 EA	7001880	05TN	1	86.99	86.99	
BASIC BRAKE JOB FRONT	7030287	05TN	1	120.00	120.00	

ORDER NOTES

///REAR SHOCKS ARE LEAKING AND WILL BE DONE UNDER WARRENTY//

Technician(s):

05 NATHANIEL

Payment History:

Visa 940.12 014168

Total Tendered 940.12

Summary:

Parts 571.32

Labor 315.81

Shop Supplies 0.00

Sub-Total 887.13

Tax (6.00%) 52.99

Total \$940.12

I have received the above goods and/or services. If this is a credit card purchase, I agree to pay and comply with my cardholder agreement with the issuer.

www.TiresPlus.com

See reverse side for Warranty Information



Customer Invoice

10/14/2017

**TIRES PLUS
SPRINGFIELD
820 BALTIMORE PIKE
SPRINGFIELD, PA. 19064-2916**

Service Advisor:
11 PEIRCE
610.328.7200

EDDYSTONE, PA

2015 CHRYSLER 200 S
2.4L L4 FI GAS VIN B SOHC

Lic #: Vin #:
In: 10/14/17 12:06PM Mileage: 49,292
Out: 10/14/17 3:23PM

Store #

RETAIL SALE

Description	Rev Hist /Article # ID	Qty	Unit Price	Extended Price	Job Total
	Rev Amt				Init
Customer Signature	1) 10/14/2017 01:23PM 904.82			N PERSON	

Initial here to indicate you have received
the Tire Warranty Maintenance and
Safety Manual

All parts are new unless otherwise specified.

I acknowledge notice and oral approval of an increase in the
original estimated price.

I verbally approved any change to the original estimate,
including price or services.

Signature or Initials

HOW ARE WE DOING?

Tell us about your experience today!

Complete a 4-minute survey for a chance to win \$500 in store services

Visit www.TiresPlusSurvey.com within 4 days and enter Code 292788-141067



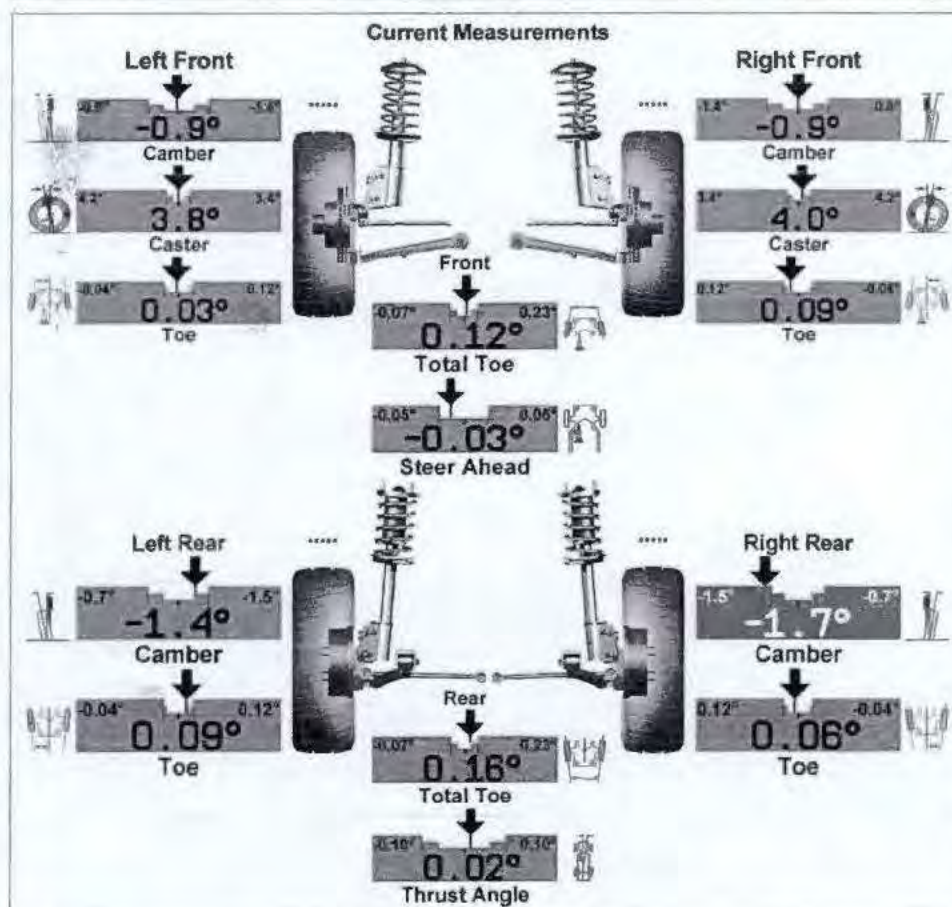
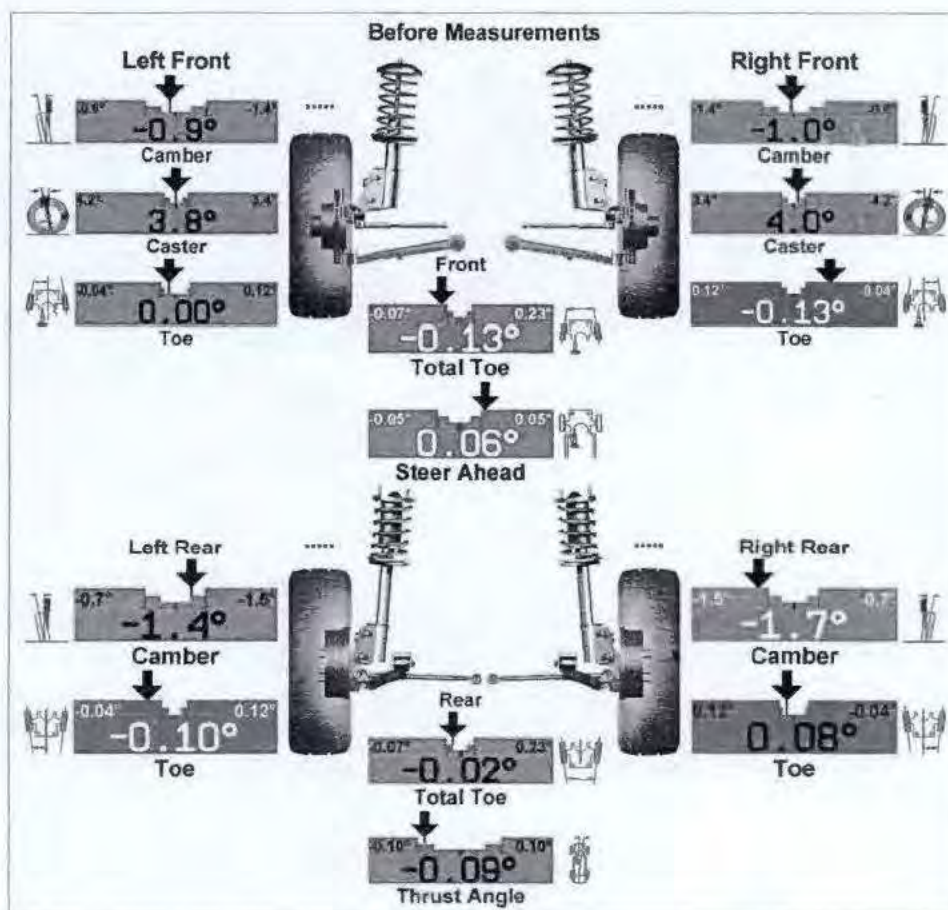
www.TiresPlus.com

See reverse side for Warranty Information



We Support ASE
Training and
Certification
Inv1 160324.503001

Chrysler : 200 : 2015-17 : Front Wheel Drive





VEHICLE CHECKUP

REEDMAN TOLL SPRINGFIELD
(610) 544-5300

300 Baltimore Pike
Springfield, PA 190643631

Customer Name

Phone

Service Advisor

Vehicle Year/Model

VIN Number

Mileage

RO Number

Date

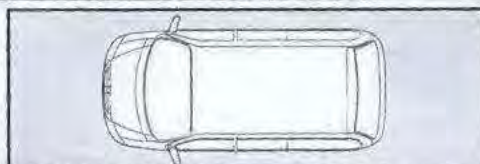
VEHICLE CHECKUP

VEHICLE CHECKUP PLUS

☒ CHECKED AND OK

☐ WILL NEED FUTURE ATTENTION

☒ REQUIRES IMMEDIATE ATTENTION



VEHICLE CHECKUP

☒ LEFT FRONT TIRE Pressure _____ lbs Wear Pattern _____ Tread Depth _____ /32nds	☒ LEFT REAR TIRE Pressure _____ lbs Wear Pattern _____ Tread Depth _____ /32nds
FLUIDS LEVEL	
☒ MOTOR OIL	☒ ☐ Empty ☐ Full
☒ ENGINE COOLANT	☒ ☐ Empty ☐ Full
☒ BRAKE	☒ ☐ Empty ☐ Full
☒ POWER STEERING	☒ ☐ Empty ☐ Full
☒ TRANSMISSION	☒ ☐ Empty ☐ Full
☒ WIPER WASHER	☒ ☐ Empty ☐ Full
☒ DIESEL EXHAUST FLUID	☒ ☐ Empty ☐ Full

☒ RIGHT REAR TIRE Pressure _____ lbs Wear Pattern _____ Tread Depth _____ /32nds	☒ RIGHT FRONT TIRE Pressure _____ lbs Wear Pattern _____ Tread Depth _____ /32nds
BELTS • HOSES • FILTER • COOLING • WIPERS • LAMPS • BATTERY	
☒ BELTS Serpentine _____ Other _____	☒ Power Steering
☒ HOSES Radiator Hoses _____ Power Steering Hoses _____	☒ Heater Hoses Air Conditioning Hoses _____
☒ AIR FILTER	☒ CABIN AIR FILTER
☒ WINDSHIELD WIPERS & BLADES	
☒ LAMPS Headlamps _____ Turn Signal Lamps _____	☒ Taillamps _____ Parking Lamps _____
☒ BATTERY	

VEHICLE CHECKUP PLUS (INCLUDES ITEMS LISTED ABOVE)

☒ FRONT BRAKES Left Front _____ Right Front _____	
☒ SHOCKS/STRUTS Front _____ Rear _____	
☒ TRANSFER CASE ☐ N/A	☒ ☐ Empty ☐ Full
☒ DIFFERENTIAL ☐ N/A	☒ ☐ Empty ☐ Full
☒ AXLE BOOTS Left Front ☐ N/A Right Front ☐ N/A	

☒ REAR BRAKES Left Rear _____ Right Rear _____	☒
☒ STEERING COMPONENTS	☒
☒ U-JOINTS ☐ N/A	☒
☒ SUSPENSION Front _____ Rear _____	☒
☒ EXHAUST SYSTEM	☒

NOTE: The Vehicle Checkups do not include any repairs or adjustments which may be necessary or recommended.

NOTES:

Checkup Performed By:

Appointment Date:

CUSTOMER #: [REDACTED]

DAVIDDODGE  RAM CHRYSLER  Jeep

INVOICE

1801 Route 202 • Glen Mills, PA 19342
(866) 782-2332 • Fax: (610) 358-5021www.DriveDavid.com
service@drivedavid.com

CRUM LYNNE, PA

PAGE 1

HOME [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED] SERVICE ADVISOR: 997153 DANA VIOLI

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
GRANCRY	15	CHRYSLER 200	1C3CCCAB4F		33401/44302	T1875	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
07OCT15 DD			16:45 10APR17			CASH	18APR17
R.O. OPENED		READY	OPTIONS: SOLD-STK:		ENG:2.4 Liter TRN:9AT		

15:18 10APR17 10:58 18APR17

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A Multi-point inspection (according to maintenance interval)

99 Multi-point inspection (according to maintenance interval)

1715 CPEX 0.00

0.00

0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

B General Concern #1 [Customer states During several trips radio screen operational but no audio]

CAUSE: radio screen goes blank

08600270 Radio/Telematics Gateway Module - Test
and Replace Exchange unit (1 - Semi-Skilled)

1715 W 0.20

(N/C)

FC: PART#: COUNT:

CLAIM TYPE: W

AUTH CODE:

DODGE

CHRYSLER

Jeep

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

radio screen goes blank, replaced radio and restore configuration

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that David Dodge Ram Chrysler Jeep is not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant David Dodge Ram Chrysler Jeep and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER #: [REDACTED]



INVOICE

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service@drivedavid.com

CRUM LYNNE, PA [REDACTED]

PAGE 1

HOME: [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 997040 WILLIE GRIFFIN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
GRANCRY	15	CHRYSLER 200	1C3CCCAB4F[REDACTED]		26163/26163	T620	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
07OCT15 DD			WAIT 22DEC16			CASH	21DEC16
R.O. OPENED		READY	OPTIONS:	SOLD-STK:[REDACTED]	ENG:2.4 Liter TRN:9AT		

10:15 21DEC16 12:51 21DEC16

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

C Multi-point inspection (according to maintenance interval)

99 Multi-point inspection (according to maintenance interval)

99 ISP 0.00

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

D Special Order Parts Have Arrived [Customer states HUB WHEEL.
Vibration in pedal]

CAUSE: .

05210902 Hub and Bearing, Front - Replace Right
(2 - Skilled)

7341 W 0.60

(N/C)

1 68137552AB HUB-WHEEL

(N/C)

FC: PART#: COUNT:

CLAIM TYPE: W

AUTH CODE:



CHRYSLER



PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

VIBRATION AND NOISE IN FRONT SUSPENSION. L/F WHEEL BEARING BAD. R/R
WHEEL BEARING

E** C/S TRANS FEELS LIKE ITS SLIPPING

00 GENERAL CONCERN

7341 ISP 0.00

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

TEST DROVE VEHICLE COULD NOT DUPLICATE CONCERN. TRANS SHIFTING AS
DESIGNED

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that David Dodge Ram Chrysler Jeep is not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant David Dodge Ram Chrysler Jeep and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

X

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER #: [REDACTED]

DAVID

DODGE // RAM CHRYSLER Jeep

INVOICE

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www.DriveDavid.com
service@drivedavid.com

PAGE 2

CROM LYNNE, PA

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 997153 DANA VIOLI

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
GRANCRY	15	CHRYSLER 200	1C3CCCAB4FN [REDACTED]		25386/25388	T032

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
07OCT15 DD			WAIT 09DEC16			CASH	09DEC16

R.O. OPENED	READY	OPTIONS:	SOLD-STK:	ENG:2.4 Liter	TRN:9AT
08:47 09DEC16	10:50 09DEC16				

LINE OPCODE TECH TYPE HOURS					LIST	NET	TOTAL
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE K:	0.00

**18-19-06-NE Module, Powertrain Control
(PCM) - Inspect and
Reprogram
(0 - Introduction)

L Flash Software 2 Software Flash for HVAC

CAUSE:

1819629Q Module, Automatic Temperature Control
(ATC) - Reprogram Module, Temperature
Control (ATC / MTC) - Reprogram (0 - Low
Skilled)

7341 W 0.20

(N/C)

FC: PART#: COUNT:

CLAIM TYPE: W

AUTH CODE:



PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE L:	0.00
--------	------	--------	------	--------	------	---------------	------

18-19-62-9Q Module, HVAC (Sales Codes
HAF or HAA) - Reprogram
(0 - Introduction)

M Flash Software 3 Software Flash for EPB

CAUSE:

18197590 Module, Electronic park brake -
Reprogram Module, Electronic Park Brake
(EPB) - Reprogram (0 - Low Skilled)

7341 W 0.20

(N/C)

FC: PART#: COUNT:

CLAIM TYPE: W

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

X

CUSTOMER SIGNATURE

CUSTOMER #: [REDACTED]

DAVID

DODGE // RAM CHRYSLER Jeep

INVOICE

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(866) 782-2332 • Fax: (610) 358-5027

www.DriveDavid.com

service@drivedavid.com

CRUM LYNNE, PA [REDACTED]

PAGE 3

HOME: [REDACTED]

CONT: [REDACTED]

BUS: [REDACTED]

CELL: [REDACTED]

SERVICE ADVISOR: 997153 DANA VIOLI

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
GRANCRY	15	CHRYSLER 200	1C3CCCAB4F[REDACTED]		25386/25388	T032
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	INV. DATE
07OCT15 DE			WAIT 09DEC16		CASH	09DEC16
R.O. OPENED	READY	OPTIONS:	SOLD-STK: [REDACTED]	ENG:2.4_Liter	TRN:9AT	
08:47 09DEC16	10:50 09DEC16					
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET
						TOTAL
AUTH CODE:						

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE M: 0.00

18-19-75-90 Module, Electronic
 Parking Brake (EPB) -
 Reprogram
 (0 - Introduction)

N Flash Software 4 Software Flash for TCM
 CAUSE: .

181905D1 Module, Transmission Control (TCM) -
 Reprogram Module, Transmission Control (TCM)
 - Reprogram w / Quick Learn (0 - Low
 Skilled)

7341 W 0.70

FC: PART#: COUNT:

CLAIM TYPE: W

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE N: 0.00

18-19-05-D1 Module, Transmission Control
 (TCM) Reprogram and Perform
 Transmission Quick Learn
 (1 - Semi Skilled)

*** THE FOLLOWING WORK NOT DONE-TRANSFERRED TO RO# [REDACTED] ***

G Moved to: 150622C Line: A

H Moved to: 150622C Line: B

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that David Dodge Ram Chrysler Jeep is not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant David Dodge Ram Chrysler Jeep and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

X

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

October 11,20018

Bridgestone Americas, Inc.
535 Marriott Drive
P.O Box 140990
Nashville, TN 37214-0990

RE: Tires

To Whom It May Concern:

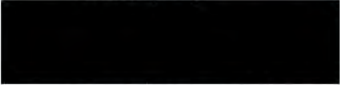
I bought four new Champion Fuel Fighter BL Firestone tires for my car on October 14, 2017. I also had a frontend alignment done before the tires were put on.

The tires I purchased are 215/55R94V and the tires came with a 70,000 Mile Warranty. According to the date I purchased the tires and todays date they are almost a year old. I don't understand why they are losing air on a daily based, but most important is why the outside treads are wearing out on the front and back tires, please see attached pictures.

I never had tires that wore out so badly, I think there is something wrong with them. I hope you can help me with this matter.

Attached please find a copy of the work bill and copies of my tires on my car.

Thank you,


Crum Lynne, PA 

REEDMAN TOLL

CHRYSLER DODGE JEEP RAM OF SPRINGFIELD

300 Baltimore Pike • Springfield, PA 19064
 (610) 544-5300
 www.reedmantollcdjrspringfield.com

MERCHANDISE NOT RETURNABLE AFTER 7 DAYS. 30% HANDLING CHARGE ON RETURNED MERCHANDISE.
 BODY, ELECTRICAL & SPECIAL ORDER PARTS ARE NOT RETURNABLE.
 ALL CLAIMS & RETURNED GOODS MUST BE ACCOMPANIED BY THIS INVOICE, AND IN ORIGINAL PACKAGE UNDAMAGED.

DISCLAIMER OF WARRANTIES

Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

DATE ENTERED 21 APR 18	YOUR ORDER NO. PO:	DATE SHIPPED 21 APR 18	INVOICE DATE	INVOICE NUMBER	08:51
---------------------------	-----------------------	---------------------------	--------------	----------------	-------

S
O
L
D

ACCOUNT NO.

S
H
I
P
T
O

PAGE 1 OF 1

CRUM LYNNE, PA

SHIP VIA		SLSM. 2012	B/L NO. 038	TERMS CASH	F.O.B. POINT SPRINGFIELD PA		
QTY	SHIP	B.O.	PART NO.	DESCRIPTION	LIST	NET	AMOUNT
1	1	0	68163849AB	*ANTIFR WAIT2	19.45	19.45	19.45
				 CK. NO. _____ DATE _____			
				PARTS		19.45	
				SUBLET			
				FREIGHT		0.00	
				SALES TAX		1.17	
CUSTOMER'S SIGNATURE X				TOTAL		\$20.62	

*Thank
You
For
Your
Business!*

08/12/2016

**TIRES PLUS
SPRINGFIELD
2020 BALTIMORE PIKE
SPRINGFIELD, PA. 19064-2916**

Service Advisor:

02 BILL

610.328.7200

2015 CHRYSLER 200 S

2.4L I4 FI GAS VIN B SOHC

Lic #: [REDACTED] Vin #:

In: 08/12/16 9:31AM

Mileage: 17,682

Out: 08/12/16 10:06AM

EDDYSTONE, PA [REDACTED]

Store # [REDACTED]

RETAIL SALE

Description	Rev Hist	Unit	Extended	Job
	/Article # ID	Price	Price	Total
PA STATE - INSPECTION & EMISSION	02			47.63
PA STATE INSPECTION STICKER	7009759 08TN	1 6.00	6.00	
PA STATE EMISSIONS DATA CHARGE	7001933 08TN	1 1.65	1.65	
PENNSYLVANIA STATE EMISSION	7062421 08TS	1 49.99	49.99	
PENNSYLVANIA INSPECTION LABOR	7062510 08TN	1 19.99	19.99	
PRT-DISC Regional Promotion	7001671 08T	-1 2.32	-2.32	
LBR-DISC Regional Promotion	7001671 08T	-1 27.68	-27.68	
COURTESY CHECK	02			
COURTESY CHECK	7046930 08TS	1 N/C	N/C	
Donation	02			0.56
BOYS AND GIRLS CLUBS OF AMERICA	7013276 08NN	1 0.56	0.56	

Technician(s):

08 PETE

Payment History:

Visa [REDACTED] 53.00 032652

Total Tendered 53.00

Summary:

Parts 4.24
Labor 43.95
Shop Supplies 1.84

Sub-Total 50.03
Tax (6.00%) 2.97
Total \$53.00

I have received the above goods and/or services. If this is a credit card purchase, I agree to pay and comply with my cardholder agreement with the issuer.

Customer Signature

*All parts are new unless otherwise specified.***HOW ARE WE DOING?**

Tell us about your experience today!

Complete a 4-minute survey for a chance to win \$500 in store services.

Visit www.TiresPlusSurvey.com within 4 days and enter Code 292788-129917www.TiresPlus.com

Save
Big!

MAVIS DISCOUNT TIRE

AMERICA'S TIRE DISCOUNTER

If you are not 100% satisfied with the service you have received, please call 1-800-757-4291

Brookhaven Mavis
1150 Cogswell Ave
Brookhaven, GA 30133
Phone: 404-362-4371

138

SOLD TO:

SEND TO:

CUST. P.O.#	MAKE/MODEL	TAG	MILEAGE	TELEPHONE	RTE.	SLM	SHIP VIA	ORDER #	PG.	REMARKS	
	2000 OLDSMOBILE		114 00 00								
INVOICE DATE	INVOICE NUMBER	PREVIOUS SHIPPED INVOICE NUMBER	TERMS		Specialty Operator # 2437 01/11/00 11/12/00 11/12/00						
STOCK NUMBER	SIZE	DESCRIPTION			QUANTITY			UNIT PRICE	T	F.E.T.	EXTENSION
					ORDERED	SHIPPED	PREL. SHIP				
WARNING: Lug nuts/bolts must be checked and retorqued immediately after the first 25 miles of use. Please return to Mavis immediately after 25 miles of your service so that we can check and retorqued your lug nuts/bolts.											
I hereby authorize the repair work set forth to be done along with the necessary material & agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delay caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you & your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection at my risk. An ex-press Mechanics Lien is hereby acknowledged on said vehicle to secure the amount of repairs thereto. I hereby waive my rights to a written estimate of the extent nature & cost of the service to be provided. Liability will not hold you responsible for fees on rental cars. Any warranties on the products sold hereby are those made by the manufacturers. The seller hereby expressly disclaims all warranties either expressed or implied warranty of fitness for a particular purpose & neither assumes any person to assume for it any liability in connection with the sale of said product. These repairs are covered by a limited warranty-labor 30 days or 1,000 miles, whichever comes first by the dealer-parts, 90 days or 4,000 miles, whichever comes first by the manufacturer. The dealer hereby limits any implied warranties to the same period. I will not stop payment on any parts and/or labor.											

X SIGNATURE

PARTS	LABOR	TAX%	TAXABLE AMOUNT	SALES TAX	F.E.T.	STATE WASTE TIRE FEE	INVOICE TOTAL
200.00	50.00	8.0000	50.00	10.00			310.00

BRIDGESTONE Firestone Continental

COOPERTIRES

DUNLOP

GOODYEAR

MICHELIN

GENERAL TIRE

PIRELLI

YOKOHAMA



MAVIS DISCOUNT TIRE

AMERICA'S TIRE DISCOUNTER

If you are not 100% satisfied with the service you have received, please call 1-800-757-4291

Brookhaven Mavis
4720 Edgmont Ave
Brookhaven PA 19015, PA 19015
Phone: (484) 361-4307

198

SOLD TO:

EDDYSTONE PA

1/198

SEND TO:

E-mail:

CUST. P.O.#	MAKE/MODEL	TAG	MILEAGE	TELEPHONE	RTE.	SLM	SHIP VIA	ORDER #	PG.	REMARKS
	15 CHRYSLER 200 1C3CCCAB4	45557 /PA	In: 82186 Out: 82186		0	51			1	
INVOICE DATE	INVOICE NUMBER	PREVIOUS SHIPPED INVOICE NUMBER	TERMS		Opened by Operator # 9997 01/11/19 17:25:12 1982					
01/11/2019			CASH SALE							
STOCK NUMBER	SIZE	DESCRIPTION	QUANTITY			UNIT PRICE	T	F.E.T.	EXTENSION	
			ORDERED	SHIPPED	REV SHIP					
2015 CHRYSLER 200 4 Dr Sedan V6		FWD C V6								
		leaking antifreeze								
CKB	CUSTOMER STATES	CHECK BRAKES	1	1		.00	20	.00	.00	
CKS	CUSTOMER STATES	CHECK SHOCKS	1	1		.00	20	.00	.00	
CKBAT	CUSTOMER STATES	CHECK BATTERY	1	1		.00	20	.00	.00	
5610		coolant flush	1	1		79.99	20	.00	79.99	
5604	538207	radiator	1	1		250.00	20	.00	250.00	
172		labor radiator	1	1		421.13	20	.00	421.13	
SPSF		coolant	2	2		25.00	20	.00	50.00	
CLAIM # FAX # 8887837071 CANNOT REFILL A/C DUE TO FREON R1234YF WE DO NOT HAVE THE MACHINE CAPABLE TO FILL										
METHOD OF PAYMENT: Mastercard/Visa 849.19 CHANGE: .00										
CONTINUED....										

WARNING: Lug nuts/bolts must be checked and retorqued immediately after the first 25 miles of use. Please return to Mavis immediately after 25 miles of your service so that we can check and retorque your lug nuts/bolts.

I hereby authorize the repair work set forth to be done along with the necessary material & agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delay caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you & your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection at my risk. An ex-press Mechanics Lien is hereby acknowledged on said vehicle to secure the amount of repairs thereto. I hereby waive my rights to a written estimate of the extent nature & cost of the service to be provided. Liability will not hold you responsible for fees on rental cars. Any warranties on the products sold hereby are those made by the manufacturers. The seller hereby expressly disclaims all warranties either expressed or implied warranty of fitness for a particular purpose & neither assumes any person to assume for it any liability in connection with the sale of said product. These repairs are covered: by a limited warranty-labor 30 days or 1,000 miles, whichever comes first by the dealer-parts, 90 days or 4,000 miles, whichever comes first by the manufacturer. The dealer hereby limits any implied warranties to the same period. I will not stop payment on any parts and/or labor.

X SIGNATURE

PARTS	LABOR	TAX %	TAXABLE AMOUNT	SALES TAX	F.E.T.	STATE WASTE TIRE FEE	INVOICE TOTAL



MAVIS DISCOUNT TIRE

AMERICA'S TIRE DISCOUNTER

If you are not 100% satisfied with the service you have received, please call 1-800-757-4291

Brookhaven Mavis
4720 Edgmont Ave
Brookhaven PA 19015, PA 19015
Phone: (484) 361-4307

198

SOLD TO:

EDDYSTONE PA

1/198

SEND TO:

E-mail:

CUST. P.O.#	MAKE/MODEL	TAG	MILEAGE	TELEPHONE	RTE.	SLM	SHIP VIA	ORDER #	PG.	REMARKS
	15 CHRYSLER		In: 82186							
	200	45557 /PA	Out: 82186		0	51			2	
	1C3CCCAB4									
INVOICE DATE	INVOICE NUMBER	PREVIOUS SHIPPED INVOICE NUMBER	TERMS		Opened by Operator # 9997					
01/11/2019			CASH SALE		01/11/19 17:25:12 1982					
STOCK NUMBER	SIZE	DESCRIPTION	QUANTITY			UNIT PRICE	T	F.E.T.	EXTENSION	
			ORDERED	SHIPPED	PREL SHIP					

Facility # 7069435, NYS Waste Tire Management Fee \$2.50 per Tire

WARNING: Lug nuts/bolts must be checked and retorqued immediately after the first 25 miles of use. Please return to Mavis immediately after 25 miles of your service so that we can check and retorque your lug nuts/bolts.

I hereby authorize the repair work set forth to be done along with the necessary material & agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delay caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you & your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection at my risk. An ex-press Mechanics Lien is hereby acknowledged on said vehicle to secure the amount of repairs thereto. I herroy waive my rights to a written estimate of the extent nature & cost of the service to be provided. Liability will not hold you responsible for fees on rental cars. Any warranties on the products sold hereby are those made by the manufacturers. The seller hereby expressly disclaims all warranties either expressed or implied warranty of fitness for a particular purpose & neither assumes any person to assume for it any liability in connection with the sale of said product. These repairs are covered: by a limited warranty-labor 30 days or 1,000 miles, whichever comes first by the dealer-parts, 90 days or 4,000 miles, whichever comes first by the manufacturer. The dealer hereby limits any implied warranties to the same period. I will not stop payment on any parts and/or labor.

X SIGNATURE

PARTS	LABOR	TAXES	TAXABLE AMOUNT	SALES TAX	F.E.T.	STATE WASTE TIRE FEE	PLEASANT TOTAL AMOUNT
300.00	501.12	8.000%	8.000%	48.07			849.19

***** DUPLICATE INVOICE *****

CUSTOMER #:

INVOICE

REEDMAN TOLL

CHRYSLER DODGE JEEP RAM OF SPRINGFIELD

300 Baltimore Pike · Springfield, PA 19064
(610) 544-5300

www.reedmantollcdjrspringfield.com

CRUMM LYNN, PA

PAGE 1

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 702 JOHNNY YEUN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	15	CHRYSLER 200	1C3CCCAB4F		49973/49973	T501	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN15 DD			WAIT 23OCT17		110.00	CASH	23OCT17

R.O. OPENED

READY

OPTIONS:

10:08 23OCT17 12:14 23OCT17

LINE OPCODE TECH TYPE HOURS

LIST

NET

TOTAL

A C/S THAT HE WAS TOLD HE REAR SHOCKS ARE LEAKING HAS EXTENDED WARRANTY
WITH DAVID DODGE. CHECK.DRI C/S THAT HE WAS TOLD HE REAR SHOCKS ARE
LEAKING HAS EXTENDED WARRANTY WITH DAVID
DODGE. CHECK.

2097 VOGEL, EDWARD E LIC#: N

C

0.00

0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A:

49973 SHOCKS AND STRUTS ARE NOT LEAKING SLIGHT MOISTURE ON SHOCKS
AND STRUTS. CLEANED AND DROVE VEHICLE AND CHECKED OVER STRUTS AND
SHOCKS AND CHECKED SYSTEM. CHECKED OVER. OK AT THIS TIME. NO FAULTS
FOUND AT THIS TIME.

B PERFORM MULTI-POINT INSPECTION

MPI PERFORM MULTI-POINT INSPECTION

2097 VOGEL, EDWARD E LIC#: N

C

0.00

0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B:

C** CUSTOMER REQUESTS PA STATE AND EMISSIONS INSPECTION

PSI CUSTOMER REQUESTS PA STATE AND EMISSIONS
INSPECTION

2097 VOGEL, EDWARD E LIC#: N

C

44.95

44.95

SI PA STATE INSPECTION STICKER

10.00

10.00

PARTS: 0.00 LABOR: 44.95 OTHER: 10.00 TOTAL LINE C:

54.95

D** CUSTOMER REQUESTS REPLACE WIPER BLADES

WIP CUSTOMER REQUESTS REPLACE WIPER BLADES

2097 VOGEL, EDWARD E LIC#: N

C

9.95

9.95

1 WBF00026BA BLADE-FRONT WIPER

21.35

20.00

20.00

1 WBF00019BA BLADE-FRONT WIPER

20.00

20.00

20.00

PARTS: 40.00 LABOR: 9.95 OTHER: 0.00 TOTAL LINE D:

49.95

MECHANICAL SHOP AND/OR BODY SHOP CUSTOMER LABOR CHARGES. MECHANICAL SHOP USES (CHILTON LABOR GUIDE MATERIAL). BODY REPAIRS
USES (MOTOR CRASH ESTIMATING GUIDE) WHICH REFLECTS AN AVERAGE TIME REQUIREMENT FOR THE PERFORMANCE OF SPECIFIC VEHICLE REPAIRS
AND WHICH MAY THEREFORE BE EITHER MORE OR LESS THAN THE ACTUAL CLOCK TIME IN ANY GIVEN INSTANCE. IF NO LABOR TIME IS PUBLISHED,
ACTUAL TIME CLOCK TIME WILL BE CHARGED AT THE ABOVE LABOR RATE AND INCLUDES SERVICES OF OUR CUSTOMER SERVICE ADVISOR,
MECHANIC TECHNICIAN, SHOP SUPERVISOR, QUALITY CONTROL INSPECTOR, BODY, PAINT, TRIM AND WATER LEAK TECHNICIAN (WHERE APPLICABLE)
FACILITIES AND CONVENIENCES AS NECESSARY.REPRESENTATIONS, AGREEMENTS AND RELEASE: I own the vehicle described above or am authorized to sign this contract for the owner. I authorize
Reedman Toll Chrysler Dodge Jeep Ram of Springfield to furnish required services and parts and to operate the vehicle on public highways and elsewhere to
test and inspect it. I agree to pay Reedman Toll Chrysler Dodge Jeep Ram of Springfield its regular charges for the services and parts furnished. If I do not pick
up the vehicle within 48 hours after it is repaired, I will pay Reedman Toll Chrysler Dodge Jeep Ram of Springfield a charge of \$3.00 per day. Reedman Toll
Chrysler Dodge Jeep Ram of Springfield will not be liable for (a) any loss or damage to the vehicle or anything in it while it is in Reedman Toll Chrysler Dodge
Jeep Ram of Springfield possession, (b) any damage to the vehicle due to lack of antifreeze, or (c) any indirect, special or consequential damages arising out of
any services, materials, or parts furnished by Reedman Toll Chrysler Dodge Jeep Ram of Springfield. I release and forever discharge Reedman Toll Chrysler
Dodge Jeep Ram of Springfield, its employees and agents of and from all liability and claims of any nature, whether known or unknown, resulting from the
negligent performance of services or from any breach of express or implied warranty for defects in materials or parts, including any implied warranty of
merchantability or fitness for a particular purpose. If it is properly notified, Reedman Toll Chrysler Dodge Jeep Ram of Springfield will, however remedy
promptly at no charge any repair or maintenance service which was not performed by it in a skilled and workmanlike manner. An express mechanic's lien will
attach to the vehicle to secure the total cost of the repairs. Acceptance of the vehicle by me or any authorized representatives will mean I ratify this agreement
and release.

AUTHORIZED SIGNATURE X

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

DAVID

DODGE // RAM CHRYSLER Jeep

CUSTOMER #: [REDACTED]

INVOICE

1801 Route 202 • Glen Mills, PA 19342
(866) 782-2332 • Fax: (610) 358-5021

www.DriveDavid.com
service@drivedavid.com

PAGE 1

CRUM LYNNE, PA [REDACTED]

HOME: [REDACTED]

CONT: [REDACTED]

BUS: [REDACTED]

CELL: [REDACTED]

SERVICE ADVISOR: 997021 SCOTT STREETER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
GRANCRY	15	CHRYSLER 200	1C3CCCAB4F[REDACTED]		40000/40000	T9868

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT	INV. DATE
07OCT15 DD			WAIT 19OCT17			CASH	19OCT17

R.O. OPENED: [REDACTED] READY: [REDACTED] OPTIONS: [REDACTED] SOLD-STK: [REDACTED] ENG: 2.4 Liter TRN: 9AT

17:08 19OCT17 18:02 19OCT17

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

C Multi-point inspection (according to maintenance interval)

99 Multi-point inspection (according to maintenance interval)

1750 ISP 0.00

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

PERFORM 27 POINT INSPECTION

D CUSOTMER STATES REAR SHOCKS ARE LEAKING

00 TECH WOULD NOT FAIL REAR SHOCKS NO LEAKS ON SHCOKS.

1750 ISP 0.00

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

NO LEAKS FOUND

CUSTOMER #: [REDACTED]

INVOICE

REEDMAN TOLL
CHRYSLER DODGE JEEP RAM OF SPRINGFIELD300 Baltimore Pike • Springfield, PA 19064
(810) 544-5300
www.reedmantollcdjrspringfield.com

CRUMM LYNN, PA [REDACTED]

PAGE 2

HOME: [REDACTED] CONT [REDACTED]

BUS: [REDACTED] CELL [REDACTED]

SERVICE ADVISOR: 702 JOHNNY YEUN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	15	CHRYSLER 200	1C3CCCAB4F[REDACTED]		49973/49973	T501	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN15 DD			WAIT 23OCT17		110.00	CASH	23OCT17
R.O. OPENED		READY		OPTIONS:			
10:08 23OCT17		12:14 23OCT17					
LINE OPCODE TECH TYPE HOURS				LIST	NET	TOTAL	
EST: 0.00				23OCT17 10:08	SA: 702		

SHOP SUPPLIES

2.25



MECHANICAL SHOP AND/OR BODY SHOP CUSTOMER LABOR CHARGES. MECHANICAL SHOP USES (CHILTON LABOR GUIDE MATERIAL). BODY REPAIRS USES (MOTOR CRASH ESTIMATING GUIDE) WHICH REFLECTS AN AVERAGE TIME REQUIREMENT FOR THE PERFORMANCE OF SPECIFIC VEHICLE REPAIRS AND WHICH MAY THEREFORE BE EITHER MORE OR LESS THAN THE ACTUAL CLOCK TIME IN ANY GIVEN INSTANCE. IF NO LABOR TIME IS PUBLISHED, ACTUAL TIME CLOCK TIME WILL BE CHARGED AT THE ABOVE LABOR RATE AND INCLUDES SERVICES OF OUR CUSTOMER SERVICE ADVISOR, MECHANIC TECHNICIAN, SHOP SUPERVISOR, QUALITY CONTROL INSPECTOR, BODY, PAINT, TRIM AND WATER LEAK TECHNICIAN (WHERE APPLICABLE) FACILITIES AND CONVENIENCES AS NECESSARY.

REPRESENTATIONS, AGREEMENTS AND RELEASE: I own the vehicle described above or am authorized to sign this contract for the owner. I authorize Reedman Toll Chrysler Dodge Jeep Ram of Springfield to furnish required services and parts and to operate the vehicle on public highways and elsewhere to test and inspect it. I agree to pay Reedman Toll Chrysler Dodge Jeep Ram of Springfield its regular charges for the services and parts furnished. If I do not pick up the vehicle within 48 hours after it is repaired, I will pay Reedman Toll Chrysler Dodge Jeep Ram of Springfield a charge of \$3.00 per day. Reedman Toll Chrysler Dodge Jeep Ram of Springfield will not be liable for (a) any loss or damage to the vehicle or anything in it while it is in Reedman Toll Chrysler Dodge Jeep Ram of Springfield possession, (b) any damage to the vehicle due to lack of antifreeze, or (c) any indirect, special or consequential damages arising out of any services, materials, or parts furnished by Reedman Toll Chrysler Dodge Jeep Ram of Springfield. I release and forever discharge Reedman Toll Chrysler Dodge Jeep Ram of Springfield, its employees and agents of and from all liability and claims of any nature, whether known or unknown, resulting from the negligent performance of services or from any breach of express or implied warranty for defects in materials or parts, including any implied warranty or merchantability or fitness for a particular purpose. If it is properly notified, Reedman Toll Chrysler Dodge Jeep Ram of Springfield will, however remedy promptly at no charge any repair or maintenance service which was not performed by it in a skilled and workmanlike manner. An express mechanic's lien will attach to the vehicle to secure the total cost of the repairs. Acceptance of the vehicle by me or any authorized representatives will mean I ratify this agreement and release.

AUTHORIZED SIGNATURE **X**

DESCRIPTION	TOTALS
LABOR AMOUNT	54.90
PARTS AMOUNT	40.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	12.25
TOTAL CHARGES	107.15
LESS INSURANCE	0.00
SALES TAX	6.29
PLEASE PAY THIS AMOUNT	113.44

Save Big!

MAVIS DISCOUNT TIRE

AMERICA'S TIRE DISCOUNTER

If you are not 100% satisfied with the service you have received, please call 1-800-757-4291

Drumhaver Mavis
4720 Edgemont Ave
Drumhaver PA 19015, PA 19015
PHONE: (484) 361-4307

198

SOLD TO

SEND TO:

CUST. P.O.#	MAKE/MODEL	TAG	MILEAGE	TELEPHONE	RTE.	SLM	SHIP VIA	ORDER #	PG.	REMARKS
	CHRYSLER		1987						1	
INVOICE DATE	INVOICE NUMBER	PREVIOUS SHIPPED INVOICE NUMBER	TERMS							
STOCK NUMBER	SIZE	DESCRIPTION	QUANTITY ORDERED	QUANTITY SHIPPED	PREV SHIP	UNIT PRICE	T	F.E.T.	EXTENSION	
000000	P215/60VR17	FAIR PRICE	2	2		110.00	20	0.00	220.00	
000000	17" RIM	COMPUTER SERVICE FEE	2	2		20.00	20	0.00	40.00	
000000	17" RIM	PHYSICAL LABOUR	2	2		20.00	20	0.00	40.00	
000000	KEEP BEST TIRE									
000000	COMPUTERIZED	WHEEL ALIGNMENT	2	2		20.00	20	0.00	40.00	
000000	EXTENDED	WARRANTY BY TREAD DEPTH	2	2		17.00	20	0.00	34.00	
000000	RETURN FOR RENT									
000000	CLERK NUMBER 890170004									
000000	DEPT. FULLER/PAID									
000000	044006	ONE DRUM	2	2		110.00	20	0.00	220.00	
000000	044	LABOUR DRUM	2	2		20.00	20	0.00	40.00	
000000	000000	000000								
METHOD OF PAYMENT:										
MAVIS Credit Card										

WARNING: Lug nuts/bolts must be checked and retorqued immediately after the first 25 miles of use. Please return to Mavis immediately after 25 miles of your service so that we can check and retorque your lug nuts/bolts.

I hereby authorize the repair work set forth to be done along with the necessary material & agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delay caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you & your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection at my risk. An express Mechanics Lien is hereby acknowledged on said vehicle to secure the amount of repairs thereto. I hereby waive my rights to a written estimate of the extent nature & cost of the service to be provided. Liability will not hold you responsible for fees on rental cars. Any warranties on the products sold hereby are those made by the manufacturers. The seller hereby expressly disclaims all warranties either expressed or implied warranty of fitness for a particular purpose & neither assumes any person to assume for it any liability in connection with the sale of said product. These repairs are covered by a limited warranty-labor 30 days or 1,000 miles, whichever comes first by the dealer-parts, 90 days or 4,000 miles, whichever comes first by the manufacturer. The dealer hereby limits any implied warranties to the same period. I will not stop payment on any parts and/or labor.

PARTS	LABOR	TAX%	TAXABLE AMOUNT	TIRE FEE	INVOICE TOTAL



MAVIS DISCOUNT TIRE

AMERICA'S TIRE DISCOUNTER

If you are not 100% satisfied with the service you have received, please call 1-800-757-4291

Brookhaven Mavis
4200 Edgecourt Ave
Brookhaven GA 30133, GA 30133
Phone: (404) 361-4307

198

SOLD TO

SEND TO:

CUST. P.O.#	MAKE/MODEL	TAG	MILEAGE	TELEPHONE	RTE.	SLM	SHIP VIA	ORDER #	PG.	REMARKS
	TO WHOLESALE		1987 (2001)							
INVOICE DATE	INVOICE NUMBER	PREVIOUS SHIPPED INVOICE NUMBER	TERMS							
			opened by 420.810 3 7501							
STOCK NUMBER	SIZE	DESCRIPTION	QUANTITY	UNIT PRICE	T	F.E.T.	EXTENSION			
			ORDERED	SHIPPED	PREV. SHIP					

WARNING: Lug nuts/bolts must be checked and retorqued immediately after the first 25 miles of use. Please return to Mavis immediately after 25 miles of your service so that we can check and retorque your lug nuts/bolts.

I hereby authorize the repair work set forth to be done along with the necessary material & agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control for any delay caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you & your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection at my risk. An ex-press Mechanics Lien is hereby acknowledged on said vehicle to secure the amount of repairs thereto. I hereby waive my rights to a written estimate of the extent nature & cost of the service to be provided. Liability will not hold you responsible for fees on rental cars. Any warranties on the products sold hereby are those made by the manufacturers. The seller hereby expressly disclaims all warranties either expressed or implied warranty of fitness for a particular purpose & neither assumes any person to assume for it any liability in connection with the sale of said product. These repairs are covered by a limited warranty-labor 30 days or 1,000 miles, whichever comes first by the dealer-parts, 90 days or 4,000 miles, whichever comes first by the manufacturer. The dealer hereby limits any implied warranties to the same period. I will not stop payment on any parts and/or labor.

X SIGNATURE

PARTS	LABOR	TAX%	TAXABLE AMOUNT	SALES TAX	F.E.T.	STATE WASTE TIRE FEE	INVOICE TOTAL
233.35	339.31	6.0000	600.31	31.33			



SALES DRAFT: Customer Copy

MAVIS DISCOUNT TIRE SYNCHRONY CAR CARE (.....[REDACTED])

MAVIS DISCOUNT TIRE 198

4720 EDMONT AVE

BROOKHAVEN, PA 190151401

11/30/2018 02:49:27 PM EST

Account Number:

Plan Number & Description:

000 : 6 months DEFERRED/NO INT IF PD IN FULL

Invoice Number: [REDACTED]

Amount:

\$ 909.90

With Payments/Deferred Interest

No Interest Charges will be assessed if the promotional purchase balance is paid in full within the Promotional Period, which is in **6 months**. If the promotional purchase balance is not paid in full by the end of this Promotional Period, interest will be imposed from the date of purchase at the Annual Percentage Rate of **29.99%**. If the word "variable" appears in the previous sentence, that APR will vary with the market based on the prime rate. Minimum monthly payments are required. Regular account terms apply to non-promotional purchases and, after promotion ends, to promotional purchase.

SEQ #: [REDACTED]

AVS Code:

AUTH # [REDACTED]

11/30/2018



Saving People Money
for Over 50 Years

MAVIS TIRE SUPPLY LLC
4720 Edgemont Avenue
Brookhaven, PA 19015
(484) 361-4307

DISCOUNT TIRE

AMERICA'S TIRE DISCOUNTER

100% satisfied with the service you have received, please call 1-800-757-4291

MAVEN MAVIS
EDGEMONT AVE
BROOKHAVEN PA 19015
PHONE: (484) 361-4307

Claim #

SOLD TO

SEND TO:

CUST. P.O.#	MAKE/MODEL 20 CHRYSLER 200	TAG 45557 /PH 621	MILEAGE 115,200	TELEPHONE [REDACTED]	RTE. 0	SLM V6	SHIP VIA	ORDER # [REDACTED]	PG. 1	REMARKS	
INVOICE DATE	INVOICE NUMBER	PREVIOUS SHIPPED INVOICE NUMBER	TERMS CASH SALE 15IN		opened by operator # 1981 11/29/18 15:03:17 1981						
STOCK NUMBER	SIZE	DESCRIPTION			QUANTITY ORDERED SHIPPED PREV SHIP			UNIT PRICE	T	F.E.T.	EXTENSION
[REDACTED]	205 65 R 16	2 rear tires									
20	205 65 R 16	FRONT MEMBER INCLUDES BALANCING			1						
20	205 65 R 16	REAR SHOCKS			1						
2000	205 65 R 16	WHEEL WITH LUBRIC			1						
2 rear tires wearing on even											
front shocks \$400 / tax											
rear shocks \$300 / tax											
\$700 / tax											

WARNING: Lug nuts/bolts must be checked and retorqued immediately after the first 25 miles of use. Please return to Mavis immediately after 25 miles of your service so that we can check and retorque your lug nuts/bolts.

I hereby authorize the repair work set forth to be done along with the necessary material & agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any or any delay caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you & your employees permission to operate the vehicle herein described on street for the purpose of testing and/or inspection at my risk. An express Mechanics Lien is hereby acknowledged on said vehicle to secure the amount of repairs thereto. I hereby waive my rights to a written estimate to be provided. Liability will not hold you responsible for fees on rental cars. Any warranties on the products sold hereby are those made by the manufacturers. The seller hereby expressly disclaims any implied warranty of fitness for a particular purpose & neither assumes any person to assume for it any liability in connection with the sale of said product. These repairs are covered by a limited warranty which comes first by the dealer-parts, 90 days or 4,000 miles, whichever comes first by the manufacturer. The dealer hereby limits any implied warranties to the same period. I will not stop payment on this invoice.

X SIGNATURE

PARTS	LABOR	TAX%	TAXABLE AMOUNT	SALES TAX	F.E.T.	STATE WASTE TIRE FEE	INVOICE

MAVIS DISCOUNT TIRE

AMERICA'S TIRE DISCOUNTER

If you are not 100% satisfied with the service you have received, please call 1-800-757-4291



Brookhaven Mavis
4720 Edgmont Ave
Brookhaven PA 19015, PA 19015
Phone: (484) 361-4307

198

SOLD TO:

EDDYSTONE PA

SEND TO:

CUST. P.O.#	MAKE/MODEL 15 CHRYSLER CVR	TAG 43307	MILEAGE 171 12000	TELEPHONE [REDACTED]	RTE. V	SLM US	SHIP VIA	ORDER# [REDACTED]	PG. 1	REMARKS	
INVOICE DATE	INVOICE NUMBER	PREVIOUS SHIPPED INVOICE NUMBER	TERMS CASH SALE		Opened by operator # 1701 11/29/10 10:06:20 1701						
STOCK NUMBER	SIZE	DESCRIPTION			QUANTITY ORDERED SHIPPED PREV. SHIP			UNIT PRICE	T	F.E.T.	EXTENSION
[REDACTED]	245 4 40R BUCHER PHL 4 40	17/29/10 33 2241 0811 25/1010 10/10/10 10/10/10									
P16	15 INCH TIRE	FLAT REPAIR INCLUDES BALANCING			1	1					
E16	110 AIR	COMPUTER BALANCE PACKAGE			1	1					
12004	THIS - SERVICE	PMU WITH LABOUR			1	1					
	ALL NEAR SHOWN LEAKING										
	NEW FRONT SPRING MOUNTING TIRE CHIPPY										

WARNING: Lug nuts/bolts must be checked and retorqued immediately after the first 25 miles of use. Please return to Mavis immediately after 25 miles of your service so that we can check and retorqued your lug nuts/bolts.

I hereby authorize the repair work set forth to be done along with the necessary material & agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delay caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you & your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection at my risk. An ex-press Mechanics Lien is hereby acknowledged on said vehicle to secure the amount of repairs thereto. I hereby waive my rights to a written estimate of the extent nature & cost of the service to be provided. Liability will not hold you responsible for fees on rental cars. Any warranties on the products sold hereby are those made by the manufacturers. The seller hereby expressly disclaims all warranties either expressed or implied warranty of fitness for a particular purpose & neither assumes any person to assume for it any liability in connection with the sale of said product. These repairs are covered: by a limited warranty-labor 30 days or 1,000 miles, whichever comes first by the dealer-parts, 90 days or 4,000 miles, whichever comes first by the manufacturer. The dealer hereby limits any implied warranties to the same period. I will not stop payment on any parts and/or labor.

PARTS	LABOR	TAX%	TAXABLE AMOUNT	SALES TAX	F.E.T.	STATE WASTE TIRE FEE	INVOICE TOTAL

BRIDGESTONE Firestone Continental

COOPERTIRES

DUNLOP

GOODYEAR

MICHELIN

GENERAL TIRE

F



VIDEON CHRYSLER DODGE JEEP RAM

4951 W. Chester Pike • Newtown Square, PA 19073
(610) 356-7000 • Videon.com

CUSTOMER NO.	ADVISOR DAVE ZARZYCKI	TAG NO. 506	INVOICE DATE 01/24/19	INVOICE NO.
LABOR RATE	LICENSE NO.	MILEAGE 83,088	COLOR	STOCK NO.
YEAR / MAKE / MODEL 15/CHRYSLER/200/4DR SDN LTD FWD	DELIVERY DATE	DELIVERY MILES		
VEHICLE I.D. NO. 1 C 3 C C C A B 4 F N	SELLING DEALER NO.	PRODUCTION DATE		
F.T.E. NO.	P.O. NO.	R.O. DATE 01/24/19		
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		

M0: 83089

JOB# 1 CHARGES

LABOR

J# 1 32CH201 A/C CONCERN TECH(S):217 180.00
CUST STATES THEY HAD THE RADIATOR REPLACED AND THEY NEED A
FREON CHARGE
THE VEHICLE HAS NO FREON IN IT
WE RECHARGED THE FREON SYSTEM ALLY WARRANTY AUTH #
43235726 FAX# 866 203 0299

PARTS	QTY	FP NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
	9	68224028-AB	REFRIGANT 01081002	7.85	7.85	70.65
	8	68224028-AB	REFRIGANT 01081002	7.85	7.85	62.80
TOTAL - PARTS						133.45

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

JOB# 1 TOTALS

LABOR	180.00	
PARTS	133.45	
JOB# 1 JOURNAL PREFIX CHCS	JOB# 1 TOTAL	313.45

TOTALS

TOTAL LABOR...	180.00
TOTAL PARTS...	133.45
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	313.45

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE _____
***** DUPLICATE INVOICE *****



*Thank you for
your Business*

ALL PARTS ARE NEW
UNLESS OTHERWISE
INDICATED.

MILEAGE IN	MILEAGE OUT
------------	-------------

Customer Invoice

10/14/2017

Re-Printed on 10/20/2017 09:56 AM

**TIRES PLUS
SPRINGFIELD
820 BALTIMORE PIKE
SPRINGFIELD, PA. 19064-2916
DUPLICATE INVOICE**

Service Advisor:

11 PEIRCE

610-328.7200

NATE

EDDYSTONE, PA

2015 CHRYSLER 200 S

2.4L L4 FI GAS VIN B SOHC

Lic #: PA Vin #:

In: 10/14/17 12:06PM

Mileage: 49,292

Out: 10/14/17 3:23PM

Store #

RETAIL SALE

Description	Rev Hist	ID	Qty	Unit Price	Extended Price	Job Total
PA STATE - INSPECTION & EMISSION		11				48.63
PA STATE INSPECTION STICKER	7009759	05TN	1	7.00	7.00	
PA STATE EMISSIONS DATA CHARGE	7001933	05TN	1	1.65	1.65	
PENNSYLVANIA STATE EMISSION	7062421	05TN	1	49.99	49.99	
PENNSYLVANIA INSPECTION LABOR	7062510	05TN	1	19.99	19.99	
PRT-DISC Regional Promotion	7001671	05T	-1	2.67	-2.67	
LBR-DISC Regional Promotion	7001671	05T	-1	27.33	-27.33	
COURTESY CHECK		11				
Ed-18 Battery Inspection Results: Your battery is in good condition. At your next oil change, we'll check it again for free.						
COURTESY CHECK	7046930	05TN	1	N/C	N/C	
STANDARD ALIGNMENT	1	02				79.99
ALIGNMENT SERVICE	7004578	05TN	1	89.99	89.99	
LBR-DISC Store Promotion	7001681	05T	-1	10.00	-10.00	
FIRESTONE TIRE PACKAGE	1	02				551.52
015505 CHAMPION FUEL FIGHTER BL 215/55R17 94V	015505	05TN	4	131.99	527.96	
70,000 Mile Limited Warranty						
DOT# W23RCF13217						
DOT# W23RCF13217						
DOT# W23RCF13217						
DOT# W23RCF13217						
TIRE-DISC Store Promotion	7089251	05TN	-1	47.96	-47.96	
TIRE FEE	7017671	05NN	4	1.00	4.00	
NEW TIRE WHEEL BALANCE LABOR	7013632	05TN	4	13.89	55.56	
SCRAP TIRE RECYCLING FEE	7075078	05TN	4	2.99	11.96	
TIRE INSTALLATION	7015016	05TN	4	N/C	N/C	
STANDARD BRAKE SERVICE-FRONT	1	02				206.99
GNAD1640 BRK PAD-GOLD CERAMIC 1 EA	7001880	05TN	1	86.99	86.99	
BASIC BRAKE JOB FRONT	7030287	05TN	1	120.00	120.00	

ORDER NOTES

///REAR SHOCKS ARE LEAKING AND WILL BE DONE UNDER WARRENTY//

Technician(s):

05 NATHANIEL

Payment History:

Visa

940.12 014168

Total Tendered

940.12

Summary:

Parts 571.32
Labor 315.81
Shop Supplies 0.00

Sub-Total 887.13
Tax (6.00%) 52.99
Total \$940.12



COMMONWEALTH OF PENNSYLVANIA
VEHICLE EMISSIONS INSPECTION REPORT

Test Date/Time: 10/14/2017 @ 12:44

VIN: [REDACTED]

TITLE: [REDACTED]

VEHICLE INFORMATION

Year:	2015	Make:	CHRYSLER	Model:	200
VIN:	1C3CCCAB4FN [REDACTED]	Engine Size:	2400	Cylinders:	4
Odometer:	0049292	GVWR:	00000	Estimated Test	
License:	[REDACTED]	Inspection Type:	INITIAL	Weight:	0000
County:	DELAWARE	Record Number:	[REDACTED]		

EMISSIONS CONTROL SYSTEMS VISUAL/FUNCTIONAL INSPECTION

Air Inj. System:	NA	Catalytic Converter:	NA	Fuel Cap Integrity:	PASS
EGR System:	NA	Evaporative Control System:	NA		
PCV System:	NA	Fuel Inlet Restrictor:	NA		

OBD EMISSIONS INSPECTION

MIL BULB KOEO:	PASS	OBD FAULT CODE RESULT:	PASS
MIL BULB KOER:	PASS	OBD READINESS RESULT:	PASS
MIL COMMAND STATUS:	PASS	OBD-I/M CHECK RESULT:	PASS

OVERALL TEST RESULTS: PASSED

Emissions Control Systems Visual/Functional Inspection: PASS
OBD Emissions Inspection: PASS
Sticker: [REDACTED]
TIN: [REDACTED]

RETAIN THIS DOCUMENT FOR YOUR RECORDS.

Vehicle tested in accordance with Pa. Code Title 67, Chapter 177

EMISSIONS INSPECTION STATION

STATION #:	X183	INSPECTOR NAME:	NATHANIEL F. STEELE
STATION NAME:	TIRES PLUS	EQUIPMENT #:	SX013180
ADDRESS:	820 BALTIMORE PIKE, SPRINGFIELD, PA 19064	SOFTWARE VERSION:	110
PHONE:	610-328-7200		

VEHICLE EMISSIONS INSPECTION QUESTIONS: For additional information, please contact the Customer Hotline at (800) 265-0921.

Inspector's Signature: [Signature]

CUSTOMER #: [REDACTED]

DAVID

DODGE RAM CHRYSLER Jeep

INVOICE

1801 Route 202 · Glen Mills, PA 19342
(866) 782-2332 · Fax: (610) 358-5021www.DriveDavid.com
service@drivedavid.com

CRUM LYNNE, PA

PAGE 1

HOME: [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 997153 DANA VIOLI

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
GRANCRY	15	CHRYSLER 200	1C3CCCAB4F[REDACTED]		25386/25388	T032	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
07OCT15 DD			WAIT 09DEC16			CASH	09DEC16
R.O. OPENED		READY	OPTIONS:	SOLD-STK [REDACTED]	ENG:2.4 Liter TRN:9AT		

08:47 09DEC16 10:50 09DEC16

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A Rotate tires

ROT Rotate tires

7341 CPEX 0.40

10.00 10.00

PARTS: 0.00 LABOR: 10.00 OTHER: 0.00 TOTAL LINE A: 10.00

B Multipoint inspection (according to maintenance interval)

99 Multipoint inspection (according to maintenance interval)

7341 CPEX 0.00

0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

PERFORM 27 POINT INSPECTION

C Change synthetic engine oil and filter HAS COUPON

650 CHRYSLER SERVICE CONTRACT OIL CHANGE

7341 CPEX 0.40

12.00 12.00

6 68247836AA PENNZOIL PLATINUM

7.25 6.00 36.00

1 4892339AA FILTER-ENGINE OIL

10.20 6.00 6.00

PARTS: 42.00 LABOR: 12.00 OTHER: 0.00 TOTAL LINE C: 54.00

OIL CHANGE- REPLACE FILTER & TOP OFF ALL FLUIDS

PAID DEC 09 2016
ke

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that David Dodge Ram Chrysler Jeep is not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant David Dodge Ram Chrysler Jeep and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

X

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	22.00
PARTS AMOUNT	42.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	64.00
LESS INSURANCE	0.00
SALES TAX	3.84
PLEASE PAY THIS AMOUNT	67.84



MAVIS DISCOUNT TIRE

AMERICA'S TIRE DISCOUNTER

If you are not 100% satisfied with the service you have received, please call 1-800-757-4291

Brookhaven Mavis
4720 Edgmont Ave
Brookhaven PA 19015, PA 19015
Phone: (484) 361-4307

198

000000

1/198

SOLD TO:

EDDYSTONE PA

SEND TO:

85.389

E-MAIL:

CUST. P.O.#	MAKE/MODEL 1982 CHRYSLER 200 1C3CCCAB4FN	TAG 45557 /PA	MILEAGE IN: 60000 Out:	TELEPHONE	RTE	SLIP	SHIP VIA	ORDER #	PG	REMARKS
INVOICE DATE	INVOICE NUMBER	PREVIOUS SHIPPED INVOICE NUMBER	TERMS CASH SALE /BIN		Opened by Operator # 1982 02/25/19 13:54:40 1982					

STOCK NUMBER	SIZE	DESCRIPTION	QUANTITY			UNIT PRICE	T	F.E.T.	EXTENSION
			ORDERED	SHIPPED	PREV SHIP				
2015 CHRYSLER V6 Front: 215/55R17 psi: 33 Rear: Same as Front Torque Stick: CD	200 C-4 Dr Sedan FWD C V6								

SS20	SAE 5W20	FULL SYN OIL CHANGE	1	1					
Package:		UP TO 5 QUARTS							
LABOR OIL		LABOR OIL CHANGE	1	1					
DF4622	DF4622	OIL FILTER	1	1					
CKB	CUSTOMER STATES	CHECK BRAKES	1	1					
CKS	CUSTOMER STATES	CHECK SHOCKS	1	1					
CKBAT	CUSTOMER STATES	CHECK BATTERY	1	1					
	CHECK AIR BAG	LIGHT ON							
8008	DISCOUNT	OIL CHANGE DISCOUNT COUPON	2	2					

CODE - B0028-13
RIGHT SEAT Deploy Squat
Circuit open
* Jumper Harness UNTESTED
NEED REPLACEMENT

FB - 20%
RB - 20%
FS - 0%
RS - 0%
PSF - N/A
BF - Dirty
WIPERS - Good
BATTERY - Good

WARNING: Lug nuts/bolts must be checked and retorqued immediately after the first 25 miles of use. Please return to Mavis immediately after 25 miles of your service so that we can check and retorque your lug nuts/bolts.

I hereby authorize the repair work set forth to be done along with the necessary material & agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delay caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you & your employees permission to operate the vehicle herein described on streets, highways or elsewhere for purpose of testing and/or inspection at my risk. An express Mechanics Lien is hereby acknowledged on said vehicle to secure the amount of repairs thereto. I hereby waive my rights to a written estimate of the extent nature & cost of service to be provided. Liability will not hold you responsible for fees on rental cars. Any warranties on the products sold hereby are those made by the manufacturers. The seller hereby expressly disclaims all warranties either express or implied warranty of fitness for a particular purpose & neither assumes any person to assume for it any liability in connection with the sale of said product. These repairs are covered by a limited warranty-labor 30 days or 1,000 miles, whichever comes first by the dealer-parts, 90 days or 4,000 miles, whichever comes first by the manufacturer. The dealer hereby limits any implied warranties to the same period. I will not stop payment on any parts and/or labor.

X SIGNATURE							
PARTS	LABOR	TAX%	TAXABLE AMOUNT	SALES TAX	F.E.T.	STATE WASTE TIRE FEE	INVOICE TOTAL

COMMONWEALTH OF PENNSYLVANIA
VEHICLE EMISSIONS INSPECTION REPORT

Test Date/Time: 08/12/2016 @ 09:46

VIN: [REDACTED]

TITLE: [REDACTED]

VEHICLE INFORMATION

Year:	2015	Make:	CHRYSLER	Model:	200
VIN:	1C3CCCAB4FN [REDACTED]	Engine Size:	2400	Cylinders:	4
Odometer:	0017682	GVWR:		Estimated Test	
License:	[REDACTED]	Inspection Type:	INITIAL	Weight:	
County:	DELAWARE	Record Number:	[REDACTED]		

EMISSIONS CONTROL SYSTEMS VISUAL/FUNCTIONAL INSPECTION

Air Inj. System:	NA	Catalytic Converter:	NA	Fuel Cap Integrity:	PASS
EGR System:	NA	Evaporative Control System:	NA		
PCV System:	NA	Fuel Inlet Restrictor:	NA		

OBD EMISSIONS INSPECTION

MIL BULB KOEO:	PASS	OBD FAULT CODE RESULT:	PASS
MIL BULB KOER:	PASS	OBD READINESS RESULT:	PASS
MIL COMMAND STATUS:	PASS	OBD-I/M CHECK RESULT:	PASS

OVERALL TEST RESULTS: PASSED

Emissions Control Systems Visual/Functional Inspection: PASS
OBD Emissions Inspection: PASS
Sticker: [REDACTED]
TIN: [REDACTED]

RETAIN THIS DOCUMENT FOR YOUR RECORDS.

Vehicle tested in accordance with Pa. Code Title 67, Chapter 177

EMISSIONS INSPECTION STATION

STATION #:	X183	INSPECTOR NAME:	PANAGIOTIS TSAPATSARIS
STATION NAME:	TIRES PLUS	EQUIPMENT #:	SX013180
ADDRESS:	820 BALTIMORE PIKE, SPRINGFIELD, PA 19064		
PHONE:	610-328-7200	SOFTWARE VERSION:	1101

VEHICLE EMISSIONS INSPECTION QUESTIONS: For additional information, please contact the Customer Hotline at (800) 265-0921.

Inspector's Signature: PT