



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

20-DEC-2018

MAR 15 2019

Reference No.

11162770

OWNER INFORMATION (Type or Print)

Name

Address

City PENSACOLA

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

DODGE

Model

AVENGER

Model Year

2012

Date Purchased

2013

Dealer's Name and Telephone Number

HILL KELLY DODGE

Engine:

No. Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

State

FL

Zip Code

90314

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Multiple Failure:

Did not stop

Incident Date(s)

10-NOV-2018

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 BRAKES (PWS)

Failure Mileage

50000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part: BRAKE

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

1

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNED A 2012 DODGE AVENGER. WHILE DRIVING UNKNOWN SPEEDS, THE BRAKE PEDAL WAS APPLIED, BUT FAILED TO RESPOND. THE CONTACT DEPRESSED THE BRAKE PEDAL TO THE FLOORBOARD. THE VEHICLE CRASHED INTO A TREE AND A TELEPHONE POLE. THERE WERE NO WARNING INDICATORS ILLUMINATED. THE AIR BAGS DID NOT DEPLOY. THE CONTACT SUSTAINED INJURIES THAT REQUIRED MEDICAL ATTENTION. A POLICE REPORT WAS FILED. THE VEHICLE WAS TOWED TO AN INDEPENDENT MECHANIC AND DEEMED A TOTAL LOSS BY THE INSURANCE AGENCY. THE CONTACT CALLED HILL-KELLY DODGE CHRYSLER JEEP RAM (6171 PENSACOLA BLVD, PENSACOLA, FL 32505, (850) 972-2050) AND WAS INFORMED THAT THE VEHICLE WAS BEYOND REPAIR. THE CAUSE OF THE BRAKE FAILURE WAS NOT DETERMINED. THE MANUFACTURER WAS NOT CONTACTED. THE FAILURE MILEAGE WAS 50,000. THE VIN WAS NOT AVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

IF I WAS DRIVE LEAVE GAS STATION
I APPLY THE BRAKE TO STOP
IT DIDN'T STOP, THE CAR SPEED UP
IT WENT UP I COULDN'T STOP THE CAR
THEN IT SPEED UP. WENT INTO
A TREE.

P.S. I HAD MAN CHECK, HE SAID GAS
LINE WAS BROKE.

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



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