

JUL 16 2019

July 9, 2019

[REDACTED]
Amarillo, TX
Tele# [REDACTED]

CL-11162264-2953

National Highway Transportation & Safety Admin.
1200 New Jersey Ave. S.E. Building
Washington, D.C. 20590

RE: COMPLAINT #11162264
AMENDMENT REQUEST

Dear Madam/Sir:

Please amend my above referenced complaint filed on 12/18/2018 with the following information:

In January 2019, I was diagnosed with permanent sensorineural hearing loss, tinnitus and pulsatile tinnitus in my left ear as a result of the accident. An ENT physician informed me that my hearing loss was caused by the air bags. He deemed that I would have lost hearing in my right ear but for the presence of wax in it, which was absent from my left ear. I now must wear a hearing aid in my left ear.

I cannot understand why European vehicle air bags are restricted as to the decibels created by deployments, and our vehicles here in the U.S. are permitted to create excessive sound. I feel compelled to insist that the auto industry be forced to re-engineer these systems so that they do not create decibels of sound which cause hearing loss in approximately 17% of passengers involved in air bag deployments. Your help in this endeavor is appreciated.

I wanted to provide the name of the manufacturer of the air bags; however, after waiting for 28 days past my inquiry, Chrysler refused to give me this information because it is either unavailable or considered proprietary. Thank you so much for the work you do to keep us safe and hold the manufacturers accountable for defects that cause injuries and deaths.

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