

[REDACTED]

[REDACTED]

From [REDACTED]
Sent: Friday, February 08, 2019 9:28 AM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Friday, February 08, 2019 (2).PDF

Please see attached.
[REDACTED]



[REDACTED]

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U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

18-DEC-2018

Repository []

Reference No. 11162239

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City NORTHBERGEN State NJ Zip Code [Redacted]

Daytime Telephone Number [Redacted]

E-mail Address [Redacted]

Evening Telephone Number [Redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 24S3BMC61E [Redacted]
Make SUBARU Model LEGACY Model Year 2014
Date Purchased Dealer's Name and Telephone Number Engine: No: Cylinders Fuel Type:
Original Owner [] Dealer's City State Zip Code
Transmission Type [] Antilock Brakes Powertrain Multiple Failure: Incident Date(s) 09-OCT-2018
[] Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 060000 ENGINE (PWS) Failure Mileage 62922 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) [] Original Equipment Failure Location:
[] Prior Repair
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash [] Yes [X] No Fire [] Yes [X] No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2014 SUBARU LEGACY. THE CONTACT STATED THAT THE VEHICLE CONSUMED OIL TOO QUICKLY. THE CONTACT HAD TO CONSTANTLY ADD ENGINE OIL TO THE VEHICLE BETWEEN OIL CHANGES AND THE CHECK OIL INDICATOR ILLUMINATED OFTEN. THE VEHICLE WAS TAKEN TO LIBERTY SUBARU (55 KINDERKAMACK RD, EMERSON, NJ 07630, (201) 261-0900) TO BE DIAGNOSED, BUT A FAILURE WAS NOT FOUND. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 62,922. THE VIN WAS INVALID.

Failure was conceded by Liberty Subaru and engine rebuild/replacement is scheduled for 2/25/19. In addition, air bag needs to be replaced. Engine oil was analyzed and found to have water in it.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.