

Subject: FW: Revised report
Date: Monday, February 25, 2019 2:41:13 PM
Attachments: [Saturday, February 23, 2019 \(2\).PDF](#)

From: DataQuality, DataQuality (NHTSA)
Sent: Monday, February 25, 2019 2:39 PM

Subject: FW: Revised report

questionnaire

From: [REDACTED]
Sent: Saturday, February 23, 2019 11:06 AM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Revised report

Please see attached.

[REDACTED]



[REDACTED]
[REDACTED]
Geriatric and Psychiatric Care Management in Metro NY/NJ
www.NorthStarCare.net

[REDACTED]
Read NorthStar's Blog at <http://northstarcare.net/blog/>

See us on Facebook at [REDACTED]

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U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
18-DEC-2018	Reference No. 11162239

OWNER INFORMATION (Type or Print)

Name	[REDACTED]		
Address	[REDACTED]		
City	State	Zip Code	
NORTHBERGEN	NJ	[REDACTED]	

Daytime Telephone Number	E-mail Address
[REDACTED]	[REDACTED]
Evening Telephone Number	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 24S3BMB61E [REDACTED]	Make SUBARU	Model LEGACY	Model Year 2014
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code
Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 09-OCT-2018

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 060000 ENGINE (PWS)	Failure Mileage 62922	Failure Speed
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2014 SUBARU LEGACY. THE CONTACT STATED THAT THE VEHICLE CONSUMED OIL TOO QUICKLY. THE CONTACT HAD TO CONSTANTLY ADD ENGINE OIL TO THE VEHICLE BETWEEN OIL CHANGES AND THE CHECK OIL INDICATOR ILLUMINATED OFTEN. THE VEHICLE WAS TAKEN TO LIBERTY SUBARU (55 KINDERKAMACK RD, EMERSON, NJ 07630, (201) 261-0900) TO BE DIAGNOSED, BUT A FAILURE WAS NOT FOUND. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 62,922. ~~THE VIN WAS INVALID.~~ Liberty Subaru agrees there is a problem. Engine teardown is scheduled for 2/24/19 p.m.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.