



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue, SE
Washington, DC 20590

June 21, 2019

The Honorable Jeanne Shaheen
United States Senator
2 Wall Street, Suite 220
Manchester, NH 03101

NEF-109 rr
Ref. No. 11160831

Dear Senator Shaheen:

Thank you for your correspondence on behalf of your constituent [REDACTED] I am pleased to respond.

We appreciate [REDACTED] response to our March 4, 2019, letter. We understand [REDACTED] concerns with the brake line corrosion in his MY 2003 Chevrolet Suburban. Older-model vehicles driven in harsh weather conditions, such as those in New Hampshire, are subject to corrosion over long periods of time. Owners need to be vigilant about maintaining their vehicles to mitigate the possibility of excessive corrosion of brake lines and other undercarriage components. In our letter, we explained why we closed our investigation. While NHTSA cannot order a recall in this case, we feel that vehicle owners can easily address the corrosion on their own. In our April 9, 2015, safety advisory on the www.nhtsa.gov website, we explain the steps that owners of older vehicles should take to reduce corrosion. Absent a recall, we cannot require manufacturers to notify their owners regarding potential vehicle problems. However, we encourage all motorists to be proactive in maintaining their vehicles, especially as vehicles age, to ensure that they, their passengers, and others on the roads are safe.

I hope this information is helpful. If you have any questions, please feel free to contact me at 202-366-8849.

Sincerely,
A handwritten signature in cursive script that reads "Sara Peters".

Sara Peters
Deputy Director, Governmental Affairs,
Police and Strategic Planning

cc: The Washington Office