

[REDACTED]

From: [REDACTED]
Sent: Monday, December 17, 2018 9:23 AM
To: [REDACTED]
Subject: FW: airbag safety issue 2011 Jeep Wrangler
Attachments: 11155256.pdf

From: DataQuality, DataQuality (NHTSA)
Sent: Monday, December 17, 2018 9:22 AM
To: [REDACTED]
Subject: FW: airbag safety issue 2011 Jeep Wrangler

Questionnaire

From: [REDACTED]
Sent: Saturday, December 15, 2018 12:05 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: airbag safety issue 2011 Jeep Wrangler



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
30-NOV-2018	Reference No. 11155256

OWNER INFORMATION (Type or Print)

Name	Daytime Telephone Number	E-mail Address
Address		
City STEVENSON RANCH	State CA	Zip Code
	Evening Telephone Number	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1J4BA6D19BL	Make JEEP	Model WRANGLER	Model Year 2011
Date Purchased	Dealer's Name and Telephone Number	Engine: No: Cylinders	Fuel Type:
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code
Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 14-NOV-2018

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: AIR BAGS: CLOCKSPRING/SPIRAL CASSETTE FOR DRIVER AIR BAG MODULE, 140000 AIR BAGS	Failure Mileage 41500	Failure Speed
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2011 JEEP WRANGLER. WHILE DRIVING AT UNKNOWN SPEEDS, THE AIR BAG INDICATOR ILLUMINATED AND AN ABNORMAL CHIME SOUNDED IN THE VEHICLE. THE VEHICLE WAS TAKEN TO THE LOCAL DEALER (AUTONATION CHRYSLER DODGE JEEP RAM VALENCIA, 23820 CREEKSIDE RD, VALENCIA, CA 91355, (661) 379-7709) WHERE IT WAS DIAGNOSED THAT THE AIR BAG CLOCKSPRING NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHERE THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS CONTACTED AND REFERRED THE CONTACT TO NHTSA. THE FAILURE MILEAGE WAS 41,500.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.