

[REDACTED]

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Monday, December 17, 2018 5:16 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: [REDACTED] Prius c 2014/Reference number 1115425

Please note changes to estimated speed, car info, notes, etc. Note in particular that I have had diagnostics run by dealer and have reported to Toyota Corporation.

Dealer repair technician told me that if the IPM module of the inverter failed, this would cause a stall and would not log any diagnostic code. Therefore I am replace the inverter at cost to me of \$3000.

[REDACTED]



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 28-NOV-2018
Repository:
Reference No.: 11154525

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: DUPONT State: WA Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
Evening Telephone Number: [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: JTDKDTB31E [REDACTED]
Make: TOYOTA Model: PRIUS C Model Year: 2014
Date Purchased: 8/2014 Dealer's Name and Telephone Number: Mendonhall Auto 907-789-1386
Original Owner: Dealer's City: Jamaica State: AK Zip Code: 99801 Engine: No: Cylinders: 4 Fuel Type: Gas Hybrid
Transmission Type: auto Antilock Brakes: Powertrain: Multiple Failure: Also failed prior at very low speeds. Incident Date(s): 27-NOV-2018
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 060000 ENGINE (PWS) Failure Mileage: 49000 Failure Speed: 2

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
DOT No. (Example: DOTM19ABC036): [REDACTED] Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2014 TOYOTA PRIUS C WHILE DRIVING 30MPH, THE VEHICLE STALLED WITHOUT WARNING. THE VEHICLE MANAGED TO RESTART AFTER A FEW ATTEMPTS. THE CONTACT WAS ABLE TO DRIVE THE VEHICLE HOME. A DEALER AND THE MANUFACTURER WERE MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 50,000.

Dealer, Toyota of Olympia, ran complete diagnostics and found no faults logged. Explained that if Intelligent Power Module failed upon stall, no fault codes would be recorded for diagnostic purposes. I will replace inverter.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.