



U.S. Department  
of Transportation  
  
National Highway  
Traffic Safety  
Administration

**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
**1-888-DASH-2-DOT**  
**(1-888-327-4236)**  
**INTERNET: www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

28-NOV-2018

Reference No.  
11154438

FEB 25 2019

**OWNER INFORMATION (Type or Print)**

|          |        |       |    |
|----------|--------|-------|----|
| Name     |        |       |    |
| Address  |        |       |    |
| City     | AUSTIN | State | TX |
| Zip Code |        |       |    |

|                          |                |
|--------------------------|----------------|
| Daytime Telephone Number | E-mail Address |
|                          |                |
| Evening Telephone Number |                |

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

|                                                                                                        |                                                       |                   |                          |                                 |
|--------------------------------------------------------------------------------------------------------|-------------------------------------------------------|-------------------|--------------------------|---------------------------------|
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side<br>1C1Z763856F |                                                       | Make<br>CHEVROLET | Model<br>MALIBU          | Model Year<br>2006              |
| Date Purchased<br>JAN 2007                                                                             | Dealer's Name and Telephone Number<br>HENNA CHEVROLET |                   | Engine:<br>No: Cylinders | Fuel Type:                      |
| Original Owner<br><input type="checkbox"/>                                                             | Dealer's City<br>AUSTIN                               | State<br>TX       | Zip Code<br>78753        |                                 |
| Transmission Type                                                                                      | <input type="checkbox"/> Antilock Brakes              | Powertrain        | Multiple Failure:        | Incident Date(s)<br>25-NOV-2018 |
|                                                                                                        | <input type="checkbox"/> Cruise Control               |                   |                          |                                 |

**FAILED COMPONENT(S)/PART(S) INFORMATION**

|                                         |                           |               |
|-----------------------------------------|---------------------------|---------------|
| Vehicle Component Code: 010000 STEERING | Failure Mileage<br>200000 | Failure Speed |
|-----------------------------------------|---------------------------|---------------|

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

|                                 |                                                                                      |                                |
|---------------------------------|--------------------------------------------------------------------------------------|--------------------------------|
| Tire Make                       | Tire Model (Name or Number)                                                          | Tire Size (Example P215/65R15) |
| DOT No. (Example: DOTM19ABC036) | <input type="checkbox"/> Original Equipment<br><input type="checkbox"/> Prior Repair | Failure Location:              |
| Tire Component Code             | Tire Failure Type:                                                                   |                                |

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

|                            |                      |                 |
|----------------------------|----------------------|-----------------|
| Make:                      | Date Manufactured:   | Model No./Name: |
| Seat Type:                 | Installation System: |                 |
| Child Seat Component Code: | Failed Part:         |                 |

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

|                                                                              |                                                                             |                           |                  |                         |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------|------------------|-------------------------|
| Crash<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured | Number of Deaths | Reported to Police<br>N |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------|------------------|-------------------------|

**Narrative Description of Incident(s), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2006 CHEVROLET MALIBU. WHILE OPERATING THE VEHICLE, THE STEERING WHEEL BECAME DIFFICULT TO TURN IN EITHER DIRECTION. ALSO, WHILE THE VEHICLE WAS IDLING, THE STEERING WHEEL SHOOK AND VIBRATED. THE FAILURES WERE NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER AND LOCAL DEALER (HENNA CHEVROLET, 8805 INTERSTATE 35, AUSTIN, TX) WERE NOTIFIED, BUT NO ASSISTANCE WAS OFFERED. THE FAILURE MILEAGE WAS 200,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The power steering sensor went out and now there's a vibration that won't stop.

There is currently a recall on this part but the Dealer stated my 2006 was not included but my car is doing the same thing that the 2007 Chevy Malibu Maxx LT's are ~~happening~~ having.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

1200 New Jersey Avenue SE,  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300



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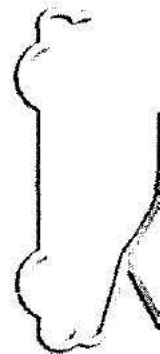
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US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NEF-100  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



Think your vehicle  
has a safety defect?



If so:

Use the enclosed  
form to file a report.

or visit:

[www.safercar.gov](http://www.safercar.gov)

or call:

Vehicle Safety Hotline  
888-327-4236



Vehicle Owner's Questionnaire (VOC)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration

