

October 31, 2020

Maryland Liability MCO Claim # [REDACTED]  
P.O. Box 1660636  
Dallas, Texas 75216  
Attention: Ms. Catherine Somaszewski

Dear Ms. Somaszewski:

I am in receipt of your letter dated October 14, 2020 regarding my request to tow my vehicle for the following reasons:

- (1) the windshield wiper fluid is inoperable
- (2) Following the animal incident my car's horn and electrical system was disabled as someone walked by and pointed what looked like a remote control towards my car when I arrived at my house after the accident at approximately 8:15pm that was reported to the police, Officer J. S. Amett, Community Outreach
  - (a) my horn is inoperable
  - (b) my anti-theft system is not working completely
  - (c) the automatic roll bar of the car (a convertible) is likely disabled as are other electrical components
- (3) my car is currently under recall by Volkswagen for a switch and circuit board defect "microswitch failure" that could fail and shift the vehicle from Park to Drive to "rollaway"
- (4) I am uncertain whether or not other electrical failures have resulted from manipulation of the car's microswitch and circuit board on the evening of the car damage that was caused by an

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animal.

In your letter dated October 14, 2020 you have declined my request to tow the vehicle. Further delays in processing this claim may cause my vehicle to rust and deteriorate. I request the assistance of the Maryland Insurance Administration to have my car towed 5 miles to a local participating body shop; either Sdr Certified Collision Center 100 Cockeysville Road or Collier Hunt Valley 10525 York Road.

I request the assistance of the State of Maryland Office of the Attorney General and NHTSA to coordinate a tow from the body shop to the local dealer (Owings Mills) and then returned to my home.

I refuse to put my life in jeopardy because none of these multibillionaire companies can coordinate the safe repair of my vehicle in this continued extenuated circumstance of cond.

Thank you in advance for your time and quick attention to this matter.

Sincerely,

cc: Maryland Insurance Administration

Volkswagen of America, Inc.  
VIN Ending in 2059  
Recall 37M2

Sparks Glencoe, Maryland

NHTSA, 19V615

State of Maryland Office of the  
Attorney General

