



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

21-NOV-2018

Reference No.

FEB 25 2019

11153108

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City FREEHOLD

State NJ

Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

mail [REDACTED]

Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
 2C4RC1BG5DR [REDACTED]

Make CHRYSLER

Model TOWN AND COUNTRY

Model Year 2013

Date Purchased May 2014

Dealer's Name and Telephone Number T&T Coast Buide/GMC 732-223-0255

Engine: No. Cylinders 6

Fuel Type: gas

Original Owner

Dealer's City Watt Sea Girt

State NJ

Zip Code 08750

Transmission Type automatic

Antilock Brakes
 Cruise Control

Powertrain V6 automatic

Multiple Failure: top/bottom engine failure

Incident Date(s) 06-NOV-2018

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 060000 ENGINE (PWS)

Failure Mileage 92000

Failure Speed 65

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

ADDITIONAL INFORMATION

Tire Make

Tire Model (name or number)

Tire Size (example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

Yes No

Yes No

0

0

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2013 CHRYSLER TOWN AND COUNTRY. WHILE DRIVING 65 MPH, THE VEHICLE STALLED WITHOUT WARNING. ONCE THE VEHICLE WAS RESTARTED, IT OPERATED NORMALLY. THE CONTACT TOOK THE VEHICLE TO FREEHOLD JEEP & CHRYSLER (4304 ROUTE 9 SOUTH FREEHOLD, NJ 07728, (732)-780-2900) WHERE IT WAS DIAGNOSED THAT THE ENGINE FAILED AND NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND STATED THAT THE VIN WAS NOT INCLUDED IN A RECALL. THE FAILURE MILEAGE WAS 92,000.

* The repair estimate was \$10,000 plus.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.