



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DUI Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
19-NOV-2018	Reference No. 11152386
FEB 05 2019	
Daytime Telephone Number	E-mail Address
Evening Telephone Number	

**OWNER INFORMATION (Type or Print)**

Name		
Address		
City	State	Zip Code
SYRACUSE	IN	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
1FTZR45E521	FORD	RANGER	2002
Date Purchased	Dealer's Name and Telephone Number		Engine: 4.0
SEP 14 2016			No: Cylinders
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code
		IN	46567
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:
	<input checked="" type="checkbox"/> Cruise Control	V305C FX4 rear eng	Incident Date(s)
			12-NOV-2018

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 100000 POWER TRAIN	Failure Mileage	Failure Speed
	100000	10

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM4L9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police
		0	0	N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2002 FORD RANGER. WHILE DRIVING APPROXIMATELY 10-15 MPH, THE REAR DIFFERENTIAL SEIZED WITHOUT WARNING. THE VEHICLE WAS TOWED TO THE CONTACT'S RESIDENCE. EBV FORD LINCOLN (LOCATED AT 2714 ELKHART RD, GOSHEN, IN 46526, (574) 534-3673) WAS NOTIFIED OF THE FAILURE. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE VEHICLE WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBER: 02V035000 (POWER TRAIN). THE MANUFACTURER WAS CONTACTED. THE APPROXIMATE FAILURE MILEAGE WAS 100,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Syracuse IN, [REDACTED]

December 25, 2018

On the date of November 12, 2018 I was pulling my truck to a different spot while I was at work and the rear end locked up out of no were and I was not able to move it, it blew holes through the cover and destroyed it. I had to have it towed home. I then started researching and discovered that on that same year ford ranger 2002 FX4 manual transmission rear end tag number v305c the rear end was recalled for the differential but only on the manual even though my truck had the same one. Same symptoms and everything. I don't think this is right because in my eyes to me it seems like ford got out of fixing the automatics because people couldn't dump the clutch in a automatic like you can in a manual. But I had just did a 2 hour round trip the night before on highway speeds going 70 and that could have cost me my life.... I have plenty of pictures and my invoice for the new rear end cost which I am pretty sure is recalled also... Hopefully this gets recalled and fixed before someone really gets hurt over ford just trying to save a few bucks.

Thank you for your time

[REDACTED]

S  
o  
l  
d  
T  
o

██████████  
AUTOMOTIX 2018-Q4  
41247 E HURON RIVER DR  
VAN BUREN TWP, MI 48111  
Fax

S  
h  
i  
p  
T  
o

██████████  
SYRACUSE, IN ██████████

PAYMENT TERMS		PHONE NUMBER		ORDER BY	DEPARTMENT	P.O. NUMBER	CUSTOMER ETA	
CHARGE: NET 15 PROX		██████████		██████████		██████████	12/04/2018	
WORK ORDER #	MAIL COPY	DISMANTLER	READY	CORE EXCHANGE	R/O NUMBER	TRUCK LINE	SALES PERSON	DATE ORDERED
██████████	██████████					Freight/ Smallpack	snsmith	12/03/2018 08:20AM

DESCRIPTION	STOCK #	LOC.	AMOUNT
1 Axle Assembly, Rear(1FTZR45E52T ██████████ Recycled #345 RANGER 2002 Int.01949A 1 8.8 RING GEAR, 10 BRAKES, 4.10 RATIO, TAG S30 Notes: CustVIN:1FTZR45E52T ██████████ Miles: 3A IC Desc:8.8 ring gear, 10 brakes, 4.10 ratio, tag S303A GUID:7198010554 Source:Inventory Yard:345-LKQ West Michigan Mileage:125536 AVT Color:SID COND:A Ship Date:12/03/2018 DEPT: Truck Route:R Add L Carriers CM WOB: Damage:000	\$V8937	345 YER17	550.00
Thank you for your order! STARLETTE SMITH .800-616-1489 sns smith@lkqcorp.com			
Customer Signature: I acknowledge receipt of all part(s) and agree to pay the total amount due per the payment terms specified on this invoice. Please visit <a href="http://www.lkqcorp.com/warranty">www.lkqcorp.com/warranty</a> for limited warranty terms			

*REQUIRES LIFTGATE*Please ship direct to customer, estimated delivery (12/5). Thanks REPLACING 101390338	SUB TOTAL	550.00
	SALES TAX	38.50
	SHIPPING	0.00
	TOTAL	588.50
	AMOUNT PAID	0.00
	AMOUNT DUE	588.50

US DOLLARS

\*\*\* 761 \*\*\* Automotix \*\*\* 761 \*\*\*  
904 S INTERSTATE 45 SERVICE RD  
HUTCHINS, TX 75141 PH: FAX:877-761-5741

WO-







