

(1)

CL-11150548-2149

NOV 06 2018

Oldsmobile Customer

Assistance Center

PO Box 33171

Detroit, MI 48232-5171

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

To whom it may concern:

my wife and I own two (2)

Oldsmobile Silhouette Vans

2004 VIN 1GHDXC3E6KD [REDACTED]

126K miles

2003 VIN 1GHDX13E93D [REDACTED]

239K miles

We bought the 2003 van
new and have put all 139K
miles on it ourselves.

This is a copy of
a letter sent to
Oldsmobile Customer
Assistance Center
PO Box 33171
Detroit, MI 48232-5171

AM
11.8.18
UD

RZ

②

we bought the 2004 van
used with about 49K miles
on it.

Both vans have had
regular 3,000 mile
maintenance checks and
oil changes.

* I am writing to you about
the 2004 Van. About 100K
I started having trouble
with the electrical
system. It started with
dash board lights burning
out. It has continued
to get worse so now I
do not have a radio, the
door locks do not function,
the sliding rear doors do

(3)

not work, the gas gauge either shows over F or under E, the temperature (outside) does not work and maybe things that have not shown up yet.

I am a [redacted] year old retired school teacher with limited mobility. My wife is [redacted] years and qualifies for Disability Plates on our vehicles. We feel that there is a potential problem that could cause a fire, the whole engine to stop, or a mal-function that could cause an

(4)

accident. we do not
trust the Van to take
it out of town or to
go cross country on a
~~not~~ health trip or
to visit relatives.

Please advise.

Thanks,

DETROIT LAKES, MN

Detroit Lakes, MN

FARGO ND 581

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NHTSA
US Department of Transportation
Washington, DC
20590

