

U.S. Department of Transportation  
National Highway Traffic Safety Administration

**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 31-OCT-2018  
Repository:   
Reference No.: 11144409

**OWNER INFORMATION (Type or Print)**

Name: [REDACTED]  
Address: [REDACTED]  
City: MILWAUKEE State: WI Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]  
Evening Telephone Number: [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: ZACCJAAB9HP [REDACTED]  
Make: JEEP Model: RENEGADE Model Year: 2017  
Date Purchased: 4-1-17 Dealer's Name and Telephone Number: NYLE MAXWELL - 512-518-1097 Engine: No: Cylinders: Fuel Type:  
Original Owner:  Dealer's City: AUSTIN, TX State: TX Zip Code: 78717  
Transmission Type:  Antilock Brakes Powertrain: Multiple Failure: Incident Date(s): 11-FEB-2018  
 Cruise Control

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 060000 ENGINE (PWS) Failure Mileage: Failure Speed:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15)  
DOT No. (Example: DOTM19ABC036)  Original Equipment  Prior Repair Failure Location:  
Tire Component Code: Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: Number of Deaths: Reported to Police: N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2017 JEEP RENEGADE. THE CONTACT STATED THAT EVERY MONTH A QUARTER OF OIL NEEDED TO BE ADDED TO THE VEHICLE. THE VEHICLE WAS TAKEN TO NYLE MAXWELL CHRYSLER DODGE JEEP RAM OF AUSTIN (13401 RANCH RD 620 N, AUSTIN, TX 78717, (512) 518-1097) WHERE THEY STATED THAT THEY WOULD HAVE TO DO AN OIL CONSUMPTION TEST. THE CONTACT MENTIONED THAT THE DEALER PUT MORE OIL IN THE VEHICLE BUT NOT SURE IF THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS UNKNOWN.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

November 14, 2018

TO: NHTSA  
FROM: [REDACTED]  
RE: Vehicle Owner's Questionnaire  
Reference Number 11144409

I am filing this complaint on behalf of my granddaughter:

[REDACTED]

Austin, TX [REDACTED]

[REDACTED]