

# NHTSA ccmMercury Routing Slip



S10 Priority  
OCT 29 2018

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INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

CL-11144328-3814

<b>NHTSA #:</b> ES18-003902	Rec'd Date: 10/25/2018	Referred By: NAD-200
<b>XREF #:</b>	Doc Type: CMB	Doc Date: 8/6/2018
Delivery: S10 E-MAIL	Address To:	<b>Due Date:</b> 11/9/2018
S10 #: S10-181025-045	DOT/I #:	RMP #:
<b>Subject: S10 DIRECT REPLY - A LETTER ADDRESSED TO PRESIDENT TRUMP EXPRESSING CONCERNS REGARDING THE DEFECTIVE TRANSMISSION IN HER 2014 FORD FOCUS</b>		
Ack Date:	Ack By:	Signed For:
Sign Office: AA FOR ENFORCEMENT	Signature: JEFFREY GIUSEPPE	
Cleared Date:	Cleared By:	Cleared For:
File Loc:	XREF File:	<b>Closed Date:</b>
Added By: CMCNAIR	Modified By: CYNTHIA.L.DAVIS	
Most Recent Comment:		

### Author:

[REDACTED]

[REDACTED]

SMITHS, AL [REDACTED]  
[REDACTED]; E-mail: [REDACTED]

Assigned To	Task	Asgn Date	Deadline	Returned Date
NEF-010	REPLY	10/25/2018	11/9/2018	

RR  
10/29/18  
AS

**From:** [REDACTED]

**Submitted:** 8/6/2018 7:30 PM EST

**Email:** [REDACTED]

**Phone:** [REDACTED]

**Address:** [REDACTED] Smiths, Alabama [REDACTED] (Valid)

**Subject:**

**Message:** Dear Mr President, my name is [REDACTED] I'm a single parent I work full time same job 27 years. I'm not on any governmental assistance but I'm in great need of help. I purchased a 2014 Ford Focus as my transportation I work very hard to pay for it however ford sold me this car with a defective transmission. Not only me millions of people. The car is my life line and is sitting at ford dealership in Opelika ala in need of 5th clutch. I know this is not a huge worldwide issue but my world is at a halt I don't think it's fair for Ford Motor Company to be able to get away with the way there business is operating no one have returned a call to me I need help please thank you. Just a single mother trying to live right in the free USA