

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>			<p>DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>			<p>FOR AGENCY USE ONLY 100148</p>		
<p>OWNER INFORMATION (Type or Print)</p>			<p>Date Received</p> <p>29-OCT-2018 FEB 25 2019</p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 11143607</p>			
<p>Name [REDACTED]</p>			<p>Daytime Telephone Number [REDACTED]</p>		<p>Evening Telephone Number [REDACTED]</p>			
<p>Address [REDACTED]</p>			<p>City FORT LAUDERDALE</p>		<p>State FL</p>		<p>Zip Code [REDACTED]</p>	
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>								
<p>VEHICLE INFORMATION</p>								
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1C4SDJET0CC [REDACTED]</p>			<p>Make DODGE</p>		<p>Model DURANGO citadel</p>		<p>Model Year 2012</p>	
<p>Date Purchased 10-28-15</p>		<p>Dealer's Name and Telephone Number Joey Accardi 954-943-6700</p>			<p>Engine: No: Cylinders</p>		<p>Fuel Type: Regular</p>	
<p>Original Owner <input type="checkbox"/></p>		<p>Dealer's City Pompano Beach</p>		<p>State FL</p>	<p>Zip Code 33062</p>			
<p>Transmission Type</p>		<p><input checked="" type="checkbox"/> Antlock Brakes</p>	<p>Powertrain</p>		<p>Multiple Failure:</p>		<p>Incident Date(s) 28-OCT-2018</p>	
<p><input checked="" type="checkbox"/> Cruise Control</p>								
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>								
<p>Vehicle Component Code: 110000 ELECTRICAL SYSTEM</p>					<p>Failure Mileage 133430</p>		<p>Failure Speed Any speed</p>	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>								
<p>Tire Make</p>		<p>Tire Model (Name or Number)</p>			<p>Tire Size (Example P215/65R15)</p>			
<p>DOT No. (Example: DOTM19ABC036)</p>		<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>		<p>Failure Location:</p>				
<p>Tire Component Code</p>					<p>Tire Failure Type:</p>			
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>								
<p>Make:</p>		<p>Date Manufactured:</p>		<p>Model No./Name:</p>				
<p>Seat Type:</p>		<p>Installation System:</p>						
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>						
<p>APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</p>								
<p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>		<p>Fire <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p>		<p>Number of Persons Injured 0</p>		<p>Number of Deaths 0</p>	<p>Reported to Police N</p>	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).</p>								
<p>TL* THE CONTACT OWNS A 2012 DODGE DURANGO. THE CONTACT STATED THAT WHILE DRIVING AT VARIOUS SPEEDS AND MAKING LEFT TURNS ONLY, THE VEHICLE WOULD STALL. THE CONTACT WAS ABLE TO RESTART THE VEHICLE HOWEVER, THE INSTRUMENT PANEL WOULD FLICKER WHILE STARTING THE VEHICLE. THE CONTACT ALSO STATED THAT THE PASSENGER'S FRONT SEAT MELTED ALONG WITH THE REAR DRIVER'S AND PASSENGER'S HEATED SEAT ALSO SHOWED HEAT DAMAGE. ADDITIONALLY, THE REAR BACK-UP CAMERA WAS INOPERABLE. THE VEHICLE WAS NOT TAKEN TO BE DIAGNOSED. MASSEY YARDLEY JEEP CHRYSLER DODGE RAM (777 NORTH STATE ROAD 7, PLANTATION, FL 33317, (954) 327-4000) WAS CONTACTED AND NOTIFIED OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 133,430.</p>								
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY</p>								
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>								