

APR 09 2019

3 April 2019

CL-11143131-8692

NHTSA
1200 New Jersey Ave. SE
West Bldg.
Washington DC 20590

Dear Sirs:

Re: 2012 Hyundai Santa Fe – potential fires

I own a 2012 Hyundai Santa Fe and have been closely following the reports of non-crash fires in both Kia and Hyundai automobiles.

It is good to hear that your agency (effective April 1) has started a probe which includes my vehicle. However, I further understand that your agency has reports of **3,125** non-crash fires involving 2010 to 2015 Kias and Hyundais. I am appalled that people like myself are on the roads at this very moment driving these potentially deadly automobiles. There should and must be an immediate action to recall these vehicles. While you are conducting your probe, drivers like myself are put at risk every time we strap ourselves into our cars and take to the road.

Last October I wrote the Hyundai CEO, Kyung Soo (Kenny) Lee in Fountain Valley, Ca. a letter regarding my concerns. Your agency was copied. (See attachment.) I did not receive the courtesy of a reply from you or Mr. Lee. My sense is that Hyundai will not take the initiative to address this issue until forced to do so.

Thank you for your kind attention.

Sincerely,

[REDACTED]

Irvine, Ca. [REDACTED]

Att: Letter of 10/13/18

CC: Kyung Soo (Kenny) Lee
Jason Levine, Center for Auto Safety
Senator Dianne Feinstein
Senator Kamala Harris

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4.10.19
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13 October 2018

Mr. Kyung Soo (Kenny) Lee
President & CEO
Hyundai
10550 Talbot Ave.
Fountain Valley, Ca. 92708

Dear Mr. Lee:

(Re: 2012 Hyundai Santa Fe, Pending Recall)

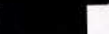
I am concerned after reading in the Oct 13, 2018 LA Times that my current automobile, 2012 Hyundai Santa Fe, is among 2.9 million cars in serious need of recall due to fires and melted wire as well as smoke and burning odors. One related 2017 death has been reported in Ohio. These complaints have been registered with the National Highway Traffic Safety Administration.

I understand that Hyundai is not anxious to undertake a second large recall after your 2015 recall of 470,000 vehicles – with a subsequent major recall in 2017. However, the consequences of letting this matter drag on are serious, not only to your customers, but to you as a manufacturer of automobiles. This is my second Hyundai Santa Fe, and I fully intended to purchase a new 2019 Santa Fe. However, you may be sure that this will not be happening until I am satisfied that my current Santa Fe is fully functional and safe to drive.

Please do not let me and your other loyal Hyundai customers down.

Sincerely,



Irvine, Ca. 

CC: National Highway Traffic Safety Administration

Irvine, CA

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