



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

26-OCT-2018

Reference No.

11142930

DEC 10 2018

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City HALE State MI Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2G4WF52K8Z [REDACTED] 2G4WB52K3V1 [REDACTED]
Make BUICK Model REGAL LS Model Year 1997
Date Purchased From previous owner Dealer's Name and Telephone Number -0- Engine: No: Cylinders 6 Fuel Type: REG.
Original Owner NO Dealer's City -0- State MI Zip Code [REDACTED]
Transmission Type AUTO Antilock Brakes Cruise Control Powertrain Multiple Failure: 2-4 Incident Date(s) ONGOING IN NOV- 01-OCT-2018

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 060000 ENGINE (PWS), 110000 ELECTRICAL SYSTEM Failure Mileage 138000 Failure Speed 35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 1997 BUICK REGAL WHILE DRIVING APPROXIMATELY 35 MPH AND MAKING A RIGHT TURN, THE VEHICLE SUDDENLY SHUT OFF. APPROXIMATELY TEN MINUTES LATER, THE VEHICLE WAS ABLE TO BE RESTARTED AND OPERATED NORMALLY. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE LOCAL DEALER AND MANUFACTURER WERE NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 138,000. THE VIN WAS INVALID.

2G4WB52K3V1 [REDACTED]

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

①

① IN BAY CITY MI - WILDER RD + I-3 M. JUNCTION - HALE AREA AT CORNER. TOOK VEHICLE TO TIMMY TIRE IN OSCODA - NO FINDING BUT AS I DROVE HOMEWARD + STOPPED FOR LUNCH CAR WOULD NOT START. IGNITION AREA HAD BUZZING NOISE + ALL DIALS AND READINGS WENT AWAY AS I TRIED TO START CAR. AFTER SEVERAL ATTEMPTS CAR DID START. THIS SAME THING HAPPENED ON WILDER ROAD AFTER VEHICLE FAILED. MY FEELING IS THAT IT IS IN THE IGNITION. BUICK DEALER WANTED TO CHARGE A FEE FOR THIS -

ATTACH ADDITIONAL SHEETS IF NECESSARY

CONTINUED

US Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382
Official Business
Penalty for Private Use \$300



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MI 480
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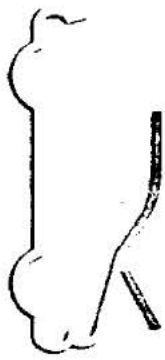
NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov
or call:
Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

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INSPECTION. I CONTEND THAT THIS IS A VERY SERIOUS SAFETY SITUATION AND COULD CAUSE AN ACCIDENT. I DID PAY \$300.00-400.00 TO REPAIR A SIMILAR FIX AT AN EARLIER TIME. I DON'T THINK I SHOULD FOOT THIS BILL AGAIN. I'M WAITING FOR YOUR JUDGEMENT ON THIS CASE.

PH. [REDACTED]

REPAIR WAS AT LOOK BUICK IN TAWAS.

THE DEALERSHIP IS NOW CLOSED.

IN THE MEAN TIME I AM GOING TO TRY TO GET THIS CONDITION FIXED BY A REPAIR SHOP AND HOPE THIS WILL BE COVERED BY G.M. OR BUICK CO.