



Sent: Friday, November 09, 2018 12:11 AM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: [REDACTED] Complaint



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
26-OCT-2018	Reference No. 11142776

OWNER INFORMATION (Type or Print)

Name	Daytime Telephone Number	E-mail Address
Address		
City LAS VEGAS	State NV	Zip Code
	Evening Telephone Number	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JN8AF5MR2GT	Make NISSAN	Model JUKE	Model Year 2016
Date Purchased	Dealer's Name and Telephone Number	Engine: No: Cylinders 4	Fuel Type: Gas
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code
Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain FRONT WHEEL DRIVE	Multiple Failure: 1	Incident Date(s) 01-MAY-2017

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 980000 UNKNOWN OR OTHER, 060000 ENGINE (PWS), 110000 ELECTRICAL SYSTEM	Failure Mileage 16000	Failure Speed
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE JUKE HAS HAD INTERMITTENT STALLING AND NO START ISSUES. THE CAR HAS STALLED WHILE IN MOTION AS WELL AS PARKED AT IDLE. ONCE IT STALLS, IT WILL NOT IMMEDIATELY START AGAIN. THE DEALER HAS BEEN UNABLE TO DETERMINE THE CAUSE, DESPITE HAVING TO PAY FOR TOWING SEVERAL TIMES. THE LOCAL ABC AFFILIATE HAS DONE AT LEAST TWO REPORTS OF OTHER NISSAN OWNER EXPERIENCING THE SAME PROBLEM ELUDING TO A HEAT RELATED ISSUE. IF THAT IS TRUE, THE TEMPERATURE IS COOLING OFF HERE IN THE DESERT I'M AFRAID I WILL NOT SEE THIS PROBLEM UNTIL SPRING AND THE WARRANTY EXPIRES. NISSAN HAS REFUSED TO REPURCHASE THE CAR TO THIS POINT. WITHOUT MY AGREEMENT, THEY HAVE OPENED AN ARBITRATION CASE OFFERING ME \$1500 "FOR MY INCONVENIENCE". THE CAR HAS LOST MORE IN TRADE-IN VALUE THAN WHAT THEY'VE OFFERED. GOING THROUGH MINIMAL CARFAX REPORTS ON JUKES, I'VE FOUND A HIGH PERCENTAGE OF JUKES WITH SIMILAR PROBLEMS. . *BF. *TR

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.