

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
		<p>Date Received 23-OCT-2018</p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 11142173</p>	
OWNER INFORMATION (Type or Print)					
Name		Daytime Telephone Number		E-mail Address	
Address		Evening Telephone Number			
City LAKESHORE	State FL	Zip Code			
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KNADM4A34G		Make KIA	Model RIO	Model Year 2016	
Date Purchased Aug 2016	Dealer's Name and Telephone Number McGUIRE KIA.COM 863 676-0595		Engine: No: Cylinders 4	Fuel Type: GASOLINE	
Original Owner <input checked="" type="checkbox"/>	Dealer's City LAKE WALES	State FL	Zip Code 33859		
Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:		Incident Date(s) 21-AUG-2018	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 162000 STRUCTURE: BODY, 060000 ENGINE (PWS), 110000 ELECTRICAL SYSTEM			Failure Mileage 16003	Failure Speed 0	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p> <p>TL* THE CONTACT OWNED A 2016 KIA RIO. A MINUTE AFTER THE CONTACT EXITED THE VEHICLE, IT CAUGHT ON FIRE. THE FIRE DEPARTMENT WAS CALLED AND EXTINGUISHED THE FIRE. THE VEHICLE WAS DESTROYED. THE DEALER (DYER KIA, 21280 US-27, LAKE WALES, FL 33859) WAS CONTACTED AND ADVISED THE CONTACT TO CALL THE MANUFACTURER. THE MANUFACTURER WAS CONTACTED AND WAS UNABLE TO ASSIST. THE VEHICLE WAS NOT DIAGNOSED. THE CAUSE OF THE FIRE WAS UNKNOWN. THE FAILURE MILEAGE WAS 16,003.</p> <p>VEHICLE WAS TOTALED, ACCORDING TO KIA FIRE WAS DETERMINED TO BE OF UNKNOWN ORIGIN ENCLOSED IS A REPAIR ORDER THAT MAY BE PERTINENT.</p>					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
<p><small>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</small></p>					

CUSTOMER

INVOICE

McGuire!
m McGuireKIA.com

McGuire Kia
21280 Highway 27
Lake Wales, FL 33859
Phone: (863) 676-0595
Fax: (863) 679-8060

PAGE 1

Repair Shop Registration Number: MV95037

HOME:
BUS:

CONT:
CEI:

SERVICE ADVISOR: 941 FREDERIC JANNINI

Table with columns: COLOR, YEAR, MAKE, VIN, LICENSE, MILEAGE IN / OUT, TAG, DEL. DATE, PROD. DATE, WARR. EXP., PROMISED, RATE, PAYMENT, INV. DATE. Includes details for a yellow 16 KIA RIO with VIN KNADM4A34 and mileage 9469/9470.

13:10 07SEP17 13:53 07SEP17

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL
A C/S THAT CHECK ENGINE LIGHT IS ON
CAUSE: CUSTOMER STATES CHECK ENGINE LIGHT IS ON

01 MAINTENANCE
853 W (N/C)
1 31453-3K600 VALVE-CANISTER CLOSE (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00
CHECK LIGHT CODE IS P0457 FOR LARGE EVAP LEAK. DID EVAP LEAKAGE TEST AND IT FAILED THE TEST. DID THE AUCTIONS TEST AND THE CANISTER CLOSE OFF VALVE DID NOT CLICK OPEN OR CLOSED. REPLACED WITH NEW CLOSE OFF VALVE AND DID EVAP LEAKAGE TEST AND IT PASSED THE TEST.

B FREE 21 MULTI-POINT INSPECTION
FREE FREE 21 MULTI-POINT INSPECTION
853 ISP (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00
PERFORM MULTI POINT INSPECTION

C TEST BATTERY
BATT TEST BATTERY
853 ISP (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

D BULB CHECK
BC BULB CHECK
853 ISP (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PERFORMED BY THE DEALERSHIP AS IS...
*SHOP SUPPLY COSTS: We have added a charge equal to 12% of the total cost of labor and parts, not to exceed \$25.00...

Table with columns: DESCRIPTION, TOTALS. Rows include LABOR AMOUNT, PARTS AMOUNT, GAS, OIL, LUBE, SUBLET AMOUNT, MISC. CHARGES, TOTAL CHARGES, LESS INSURANCE, SALES TAX, PLEASE PAY THIS AMOUNT.

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

Section 601.98, Florida Statutes, requires that, at least 30 days before bringing any claim against a motor vehicle dealer for an unfair or deceptive trade practice, a consumer must provide the dealer with a written demand letter stating the name, address, and telephone number of the consumer...

X ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.
Dealer: CAR 2016 OUR GUARANTEE 100% IN SERVICE INVOICE TYPE 2 - 2016 - "AS-IS" ON - 75 - 863183
FILE COPY

LAKESHORE FL

TAMPA FL 335

15 NOV 2018 PM 5:1



NATIONAL HIGHWAY
TRAFFIC SAFETY
ADMINISTRATION
1200 NEW JERSEY AVE
WASHINGTON D.C. 20590

20590-

