



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

16-OCT-2018

Reference No.

11140681

DEC 10 2018

OWNER INFORMATION (Type or Print)

Name

Address

City

DELL RAPIDS

State SD

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4T1BD1FK7CL

Make

TOYOTA

Model

CAMRY HYBRID

Model Year

2012

Date Purchased

12/02/2011

Dealer's Name and Telephone Number

Billion Toyota

Engine:

No: Cylinders

Fuel Type:

Reg.

Original Owner

☒

Dealer's City

Sioux Falls

State

S.D.

Zip Code

57106

6

Transmission Type

Hybrid

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Multiple Failure:

Incident Date(s)

01-SEP-2018

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 030000 BRAKES (PWS), 034520 SERVICE BRAKES, HYDRAULIC: FOUNDATION
COMPONENTS: DISC: PADS

Failure Mileage

24250

Failure Speed

70

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2012 TOYOTA CAMRY HYBRID. WHILE DRIVING 50 MPH, THE CONTACT HEARD AN ABNORMAL NOISE FROM THE REAR OF THE VEHICLE. THE CONTACT CHECKED THE REAR BRAKES AND FOUND THEM TO BE VERY HOT. THE VEHICLE WAS DRIVEN TO BILLION AUTO- TOYOTA (4101 W 12TH ST, SIOUX FALLS, SD 57106, 605-309-0979) WHERE IT WAS DIAGNOSED THAT THE BRAKE PADS WERE STUCK. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE AND PROVIDED CASE NUMBER: [REDACTED]. THE FAILURE MILEAGE WAS APPROXIMATELY 24,250.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Friction on sticking brake pads could cause a fire while driving.

ATTACH ADDITIONAL SHEETS IF NECESSARY

STOLX FALLS
SD 570
13 NOV '18
PM 1 L

US Department
of Transportation

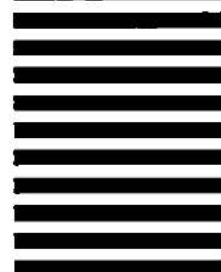
National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE
Washington, D.C. 20077-9382

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National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
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Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



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