

THE JOHNSON LAW FIRM

"Helping people through life's financial difficulties"

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)

September 25, 2018

OCT 10 2018

CL-11139812-8022

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., S.E.
Washington, DC 20590

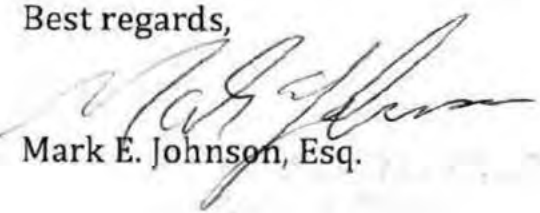
Re:

2005 Dodge Dakota
VIN: 1D7HE48KX5S

To whom it may concern:

Please be advised that our law firm represents [REDACTED] in his attempts to settle his claims of faulty heated seats on the above-referenced vehicle. Our client's seats caught on fire and he needs the rightful parties to repair said seats immediately. Please contact our office immediately so that we may work towards a resolution for my client.

Best regards,


Mark E. Johnson, Esq.

256-586-2900
256-677-4006

www.markjohnsonllc.com
123 North Main Street
Arab, Alabama 35016

EA
10/16/18
A

This notice applies to your vehicle.

2005 Dodge Dakota
VIN: 1D7HE48KX55

T80/NHTSA 17V-820

IMPORTANT SAFETY RECALL

Heated Seats

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA has decided that a defect, which relates to motor vehicle safety, exists in certain 2005 Dodge Dakota vehicles equipped with heated seats.



YOUR SCHEDULING OPTIONS

for email or SMS notifications for when remedy parts become available. You will be asked to provide your Vehicle Identification Number (VIN), provided above

2. Scan below using your smartphone or tablet to sign up to be notified when remedy parts become available



3. Wait for FCA US to contact you again, by mail, with a follow-up recall notice when remedy parts are available

4. Call the FCA Recall Assistance Center at 1-800-853-1403. An agent can sign you up to be notified when remedy parts become available, or answer any other questions you may have

DEALERSHIP INSTRUCTIONS

Please reference Safety Recall T80.

WHY DOES MY VEHICLE NEED REPAIRS?

The driver or passenger seat cushion or seat back on your truck ⁽¹⁾ may experience overheating due to fatigue failures in the heater pad. Fatigue failures of the heater pad can cause hot spots to develop which can propagate into burn holes in the seat cushion or open flames in the interior of the vehicle. The heated seat control system used in these vehicles cannot detect these hot spots that cause thermal damage to the seat and will not shut down automatically. **Any of these consequences may increase the risk of occupant injury or cause a fire in the vehicle.**

HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

The remedy for this condition is not currently available. We are making every effort to finalize a remedy and obtain parts as quickly as possible, and will service your vehicle free of charge (parts and labor).

FCA US will contact you again, by mail, with a follow-up recall notice when the remedy and/or parts are available. Once you receive your follow-up notice, simply contact your Chrysler, Jeep®, Dodge or RAM dealer right away to schedule a service appointment ⁽²⁾. Additional options for your next steps are included on the left side of this notification. We appreciate your patience.

WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit www.fcarecallreimbursement.com to submit your reimbursement request online ⁽³⁾. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations
FCA US LLC

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123 North Main Street
Arab, Alabama 35016

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