

OCT 03 2018

CL-11138710-9415

September 27, 2018

To Whom It May Concern:

My husband and I bought a brand new, 2018 Forest River Vengeance Fifth Wheel Toy Hauler from Scott's RV in Turner, ME in November 2017. The first time we took it camping was in April 2018 to PA, on our way home from PA the refrigerator fell out of the wall and onto the couch. We had to bring it back to Turner, ME to have the fridge fixed; while we were there we had the electric hot water heater fixed, it was never plugged in. More recently we found that the propane hot water heater wasn't working, so we called Mann's Trailer Sales in Rutland, MA and ordered a new circuit board, because the one in the camper was blown (black spot on it). The same circuit board blew again on 8-11-18. That cost \$119.52; this is covered under the warranty.

The way the toilet is set up, makes it get clogged almost every time you flush it, which is a real pain. We have decided that if we ever buy another trailer, we won't be buying a Forest River camper. We never had any issues with our Homestead Camper.

We would like reimbursement for the cost of both propane circuit boards of \$119.52. We have lost lots of money having to bring the camper back to ME and then having to go back and pick it up after it was fixed. Had to take off from work and travel all the way back to ME twice. We figure we are out at least \$2,000.00, if not more and we would like some kind of reimbursement for that.

Thank You,

Harvard, MA

NM
10/04/18
AS

Harvard, MA

BROCKTON MA 023

27 SEP 2018 PM 1 T



BE SURE THE RETURN ADDRESS
APPEARS IN THE WINDOW

