



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

1200 New Jersey Avenue, SE
Washington, DC 20590

March 22, 2019

NEF-109 ela
Ref. No. 11138694

Fairfax, VA [REDACTED]

Dear [REDACTED]

Thank you for your correspondence concerning your model year (MY) 2009 Nissan Versa vehicle. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence. Our office received an unprecedented increase in the number of correspondence last year. Our limited resources were overwhelmed and we are now just getting to your letter. We regret any inconvenience this delay may have caused you.

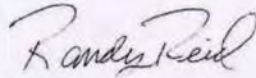
NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for NHTSA. We entered your vehicle identification number (VIN) into our VIN Look-Up Tool, which searches for open recalls through a direct link to the manufacturers database. You still have two incomplete recalls on your vehicle (copies enclosed). The first recall, NHTSA Safety Recall Campaign No. 17V-449, addresses a problem with Takata front driver-side air bag inflators in certain in the MY 2009 Nissan Versa, among other Nissan vehicles. In the event of crash where the front driver-side air bag deploys, the inflator can explode.

Your second recall, NHTSA Safety Recall Campaign No. 15V-573, addresses a problem with front coil springs that may fracture due to corrosion caused by road salt. This recall applies to MY 2007 through MY 2012 Nissan Versa vehicles sold or ever registered in certain salt belt states, of which Virginia is included. Chapter 301 of Title 49 of the United States Code (U.S.C.) requires a manufacturer of motor vehicles or motor vehicle equipment that contain a defect relating to motor vehicle safety or fail to comply with a Federal Motor Vehicle Safety Standard to remedy the defect or noncompliance without charge. However, it is the owner's responsibility to make any necessary repairs if the vehicle contains damage that prohibits the dealer from performing a recall remedy. We recommend that you contact Nissan or continue to work with your dealer to have these recalls completed as soon as possible.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at our website.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosures

Recall Detail

20-MAR-2019

Recall Num: 15 V 573 000 **573 Date:** 14-SEP-2015 **573 Date Rcvd:** 14-SEP-2015 **Potentially Affected:** 218,019 **Potentially Defective:** 218,019

Mfr Recall Num:**Subject:** Front Coil Springs may Corrode**Remedy Type:** Fix/Repair**RP Num:****FMVSS Num:****Recall Type:** Defect**Recall Effect:** Crash Avoidance**NHTSA Inv Num:** PE15-019**Influenced by:** ODI**Problem Exp:****Manufacturer:** Nissan North America, Inc.**Recall Status:** CONDUCTING RECALL

Problem Descr: Nissan (Nissan North America, Inc.) is recalling certain model year 2007-2012 Nissan Versa vehicles manufactured May 8, 2006, to November 12, 2012, that were sold or ever registered in the District of Columbia, Connecticut, Delaware, Iowa, Illinois, Indiana, Kentucky, Massachusetts, Maine, Maryland, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, Virginia, West Virginia and Wisconsin. Road salt may corrode the front coil springs, possibly resulting in the coil springs fracturing.

Consequence: If a front coil spring fractures, it may contact the tire, possibly puncturing it, increasing the risk of a crash.

Remedy Type: Nissan will notify owners, and dealers will replace both front coil springs, free of charge. The recall began on February 2, 2016. Owners may contact Nissan customer service at 1-800-647-7261.

Notes: Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

MFR Knowl Dt:**Prod Change Dt:****Mfr Press Release Dt:****NHTSA Press Release Dt:****Stop Sales:****Regional:** Y**Supplier:** ThyssenKrupp Bilstein**Mfr Toll Free Num:**

Products	Beginning Mfg Date	Ending Mfg Date
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Nissan North America, Inc. Make :NISSAN Model :VERSA Model Year :2007 Type :PASSENGER CAR	08-MAY-2006	12-NOV-2012
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Nissan North America, Inc. Make :NISSAN Model :VERSA Model Year :2010 Type :PASSENGER CAR	08-MAY-2006	12-NOV-2012
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Nissan North America, Inc. Make :NISSAN Model :VERSA Model Year :2012 Type :PASSENGER CAR	08-MAY-2006	12-NOV-2012
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Nissan North America, Inc. Make :NISSAN Model :VERSA Model Year :2008 Type :PASSENGER CAR	08-MAY-2006	12-NOV-2012
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Nissan North America, Inc. Make :NISSAN Model :VERSA Model Year :2009 Type :PASSENGER CAR	08-MAY-2006	12-NOV-2012
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Nissan North America, Inc. Make :NISSAN Model :VERSA Model Year :2011 Type :PASSENGER CAR	08-MAY-2006	12-NOV-2012

Component Name

SUSPENSION:FRONT:SPRINGS:COIL SPRINGS

Influencing Investigation(s)

Investigation Num	Subject	Investigator	Relationship
PE 15 019	Front Coil Spring Fracture	PAUL SIMMONS	Influencing

Recall Detail

20-MAR-2019

Related Recalls

Yr	Type	Major	Sub	Relationship
17	V	637	000	

Recall Characteristics

Unique Recall	Unique Descr
Regional recall	regional-road salt

Recall Communications

Fax Ack: 22-SEP-2015	Letter Ack: 30-SEP-2015
Draft 577 Received: 22-SEP-2015	Draft 577 Approved: 24-SEP-2015
Final 577 Received: 02-FEB-2016	Owner Notification: 02-FEB-2016
Phased: N	577 End:
Renotification:	Envelope Approved:
Dealer Notification	
Received: 05-OCT-2015	Dealer Notification: 15-SEP-2015

Recall Detail

20-MAR-2019

Recall Num: 17 V 449 000 **573 Date:** 17-JUL-2017 **573 Date Rcvd:** 17-JUL-2017 **Potentially Affected:** 515,394 **Potentially Defective:** 515,394
Mfr Recall Num:
Subject: Driver Frontal Air Bag Inflator May Rupture **Remedy Type:** Fix/Repair **RP Num:** **FMVSS Num:**
Recall Type: Defect **Recall Effect:** Crash Worthiness **NHTSA Inv Num:** **Influenced by:** MFR
Problem Exp: Other **Manufacturer:** Nissan North America, Inc. **Recall Status:** CONDUCTING RECALL

Problem Descr: Nissan North America, Inc. (Nissan) is recalling certain 2007-2011 Versa Sedan and 2007-2012 Versa Hatchback vehicles. The affected vehicles have a driver frontal air bag inflator that may rupture due to propellant degradation occurring after long-term exposure to moderate absolute humidity, temperatures, and temperature cycling.

Consequence: An inflator rupture may result in metal fragments striking the driver or other occupants resulting in serious injury or death.

Remedy Type: Nissan will notify owners, and dealers will replace the subject inflator with a new one manufactured by a different supplier, free of charge. The recall began on March 9, 2018. Owners may contact Nissan customer service at 1-800-647-7261.

Notes: Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

MFR Knowl Dt: 01-MAR-2016

Prod Change Dt:

Mfr Press Release Dt:

NHTSA Press Release Dt:

Stop Sales:

Regional:

Supplier: Takata/TK
HOLDINGS I

Mfr Toll Free Num:

Products	Beginning Mfg Date	Ending Mfg Date
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Nissan North America, Inc. Make :NISSAN Model :VERSA Model Year :2012 Type :PASSENGER CAR	26-APR-2006	18-DEC-2012
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Nissan North America, Inc. Make :NISSAN Model :VERSA Model Year :2011 Type :PASSENGER CAR	26-APR-2006	18-DEC-2012
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Nissan North America, Inc. Make :NISSAN Model :VERSA Model Year :2009 Type :PASSENGER CAR	26-APR-2006	18-DEC-2012
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Nissan North America, Inc. Make :NISSAN Model :VERSA Model Year :2010 Type :PASSENGER CAR	26-APR-2006	18-DEC-2012
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Nissan North America, Inc. Make :NISSAN Model :VERSA Model Year :2008 Type :PASSENGER CAR	26-APR-2006	18-DEC-2012
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Nissan North America, Inc. Make :NISSAN Model :VERSA Model Year :2007 Type :PASSENGER CAR	26-APR-2006	18-DEC-2012

Component Name

AIR BAGS:FRONTAL:DRIVER SIDE INFLATOR MODULE

Influencing Investigation(s)

Investigation Num	Subject	Investigator	Relationship
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Recall Detail

20-MAR-2019

Related Recalls

Yr	Type	Major	Sub	Relationship
17	E	034	000	Equipment/Vehicle

Recall Characteristics

Unique Recall	Unique Descr
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Recall Communications

Fax Ack: 27-FEB-2018	Letter Ack: 20-JUL-2017
Draft 577 Received: 27-FEB-2018	Draft 577 Approved: 27-FEB-2018
Final 577 Received: 13-MAR-2018	Owner Notification: 09-MAR-2018
Phased:	577 End:
Renotification:	Envelope Approved:
Dealer Notification	
Received: 22-DEC-2017	Dealer Notification: 06-DEC-2017