

September 25, 2018.

Administrators,
National Highway Traffic
Safety Administration
1200 New Jersey Avenue
S.E., Washington
DC 20591

NISSAN (VERSA)
2009
3N1BC13E89L

Dear Sirs,

I had been to Brown's NISSAN at
Fairfax. After check up they said that they
would do the Air Bag but when I
do the belt work for which they wanted
me to pay.

I did not want to pay as it was a
Recall.

So they completed the Air Bag (as per
them) and gave back my car.
They keep on calling. I do not know what
this is in reference to a letter from
DMV. A copy is attached.

I always keep wondering why they
wanted to charge me for a Recall.

cc - to DMV.

Thank You

EA

10/03/18

AS

September 5, 2018

[REDACTED]
FAIRFAX, VA [REDACTED]

NISSAN
2009
3N1BC13E89L [REDACTED]

*Air Bag
Recall*

URGENT AIRBAG SAFETY RECALL: IMMEDIATE ACTION REQUIRED

The Virginia Department of Motor Vehicles is contacting you personally to inform you of an urgent request from Nissan concerning a safety issue affecting your vehicle noted above.

Based on information received from Nissan, your vehicle has been recalled for a safety defect in the airbag that **could result in death or serious injury** to you or your passengers. According to Nissan, you have not yet responded to this recall to have the necessary **FREE** repair made. If the airbags deploy, in some cases they may explode and spray sharp metal fragments or shrapnel toward you and your passengers. The potentially lifesaving repair is **FREE** and parts are available now. **FREE** alternate transportation may be available if necessary to help minimize wait time and inconvenience.

What should you do?

- **Immediately** contact a local Nissan dealership to schedule a **FREE** repair. Ask for **FREE** alternative transportation if necessary.
- Visit <https://www.nissanusa.com/dealer-locator.html> or call **1-888-355-4567** to find your nearest Nissan dealership.
- If you think you have already taken action on the recall, or you are not sure, visit www.NHTSA.gov/recalls and enter your vehicle's vehicle information number (VIN) to verify and ensure that no other recalls have been issued for your vehicle.

Nissan is one of 19 vehicle manufacturers affected by this recall. The National Highway Traffic Safety Administration (NHTSA) reports 15 confirmed deaths in the United States and hundreds of alleged injuries resulting from this defect.

Please encourage your family and friends to check for vehicle safety recalls using their VIN at NHTSA.gov/recalls or airbagrecall.com. The VIN needed to confirm if a vehicle is affected may be found in the top left corner of the vehicle's dashboard through the windshield or on your vehicle registration card.

You and your family's safety on Virginia's roadways is our top priority. **Please act NOW to protect yourself and your passengers.**

If you believe that Nissan or your Nissan dealership is unable to remedy the defect for free within a reasonable time frame, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590, or you may call the toll-free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to NHTSA.gov.

Fairfax VA

NO VA 220

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DC 20590

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