



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

04-OCT-2018

Reference No.

FEB 01 2019

11133320

Daytime Telephone Number

E-mail Address

Evening Telephone Number

OWNER INFORMATION (Type or Print)

Name

Address

City

SUNRISE BEACH

State

MO

Zip Code

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FMCU9J92FL

Make

FORD

Model

ESCAPE

Model Year

2015

Date Purchased

FEB 2016

Dealer's Name and Telephone Number

SL AUTO LLC

785-249-1564

Engine:

No: Cylinders

Fuel Type:

GAS

Original Owner

☐

Dealer's City

SILVER LAKE

State

KS

Zip Code

66539

4

Transmission Type

A

☒ Antilock Brakes

Powertrain

☐ Cruise Control

Multiple Failure:

Incident Date(s)

20-SEP-2018

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 110000 ELECTRICAL SYSTEM

Failure Mileage

41000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC035)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2015 FORD ESCAPE. WHEN THE VEHICLE WAS STARTED, THE INSTRUMENT PANEL WENT BLANK WITHOUT WARNING. THE VEHICLE WAS TAKEN TO SAKELARIS FORD OF VERSAILLES (573-378-4653, LOCATED AT 1001 W NEWTON ST, VERSAILLES, MO 65084) WHERE IT WAS STATED THAT THERE WAS NO RECALL. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE FAILURE MILEAGE WAS APPROXIMATELY 41,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

SAKELARIS

OF VERSAILLES

1001 West Newton
Versailles, MO 65084
(573) 378-4653

VIN		DATE IN	
1 FMCU9J92FU		12/05/2018	
YEAR	MAKE	MODEL	COLOR
15	FORD	ESCAPE TIT	SUNSET
MILES IN	MILES OUT	FIRST USE	LAST
2925	42925	00/00/00	00/00/00
SUNRISE BEACH MO		none	
H		W	
CALL WHEN READY		MARSHA\05	

CLIENT REQUEST REPLACE INSTRUMENT CLUSTER-PRI
OR DIAG ATTACHED
CURRENT MILEAGE BY SCAN 42925
COMPLETE W/NORMAL OPERATION
WE DID RESET OIL MINDER
A 2ND KEY WAS NOT NEEDED
24 MONTHS UNLIMITED MILEAGE WARRANTY PART & L
ABOR
(13-8080 000576587-ART-) A

Labor	T13 17	108.00
DJ5Z10849TJ (INSTRUMENT CLU)	1	586.78
Total Labor		108.00
Total Parts		586.78
Total Repair (Customer)		694.78

MULTIPOINT INSPECTION
BRAKE MEASUREMENTS NOT TAKEN
NO VISUAL CONCERN
THANK YOU JULIE-DRIVE SAFE
WE APPRECIATE YOUR BUSINESS
MERRY CHRISTMAS & WISHING YOU MANY BLESSINGS
INTO THE NEW YEAR!
(07-9831 000594429-GARRE-) A

99P	99P	T07	.00
GBATT		T07	
GBK		T07	
GTIRE		T07	
Total Repair (Customer)			.00

Charge: (PAYMTE) 745.89

FOB = \$170 + tax

Next Service	Lube-Oil-Filter	W/C	INT.	CUSTOMER
		.00	.00 Labor	108.00
		.00	.00 Parts	586.78
		.00	.00 Sublet	.00
		.00	.00 Shop Supplie	4.00
		.00	.00 Oil/Grease	.00
		.00	.00 Sub Total	698.78
		.00	.00 Tax	47.11
		.00	.00 Total (Chrg)	745.89
DISCLAIMER OF WARRANTIES				
Any warranties on the product sold hereby are hereby made by the manufacturer. The seller hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability, of fitness for a particular purpose, and in the absence of any written warranty, the seller hereby disclaims all warranties, whether expressed or implied. The product is sold by the seller "As Is" and the seller takes no responsibility for the quality and performance of the product or the safety of the product. If the product proves to be defective after purchase, the buyer will be responsible for the cost of the product, and the seller will not be responsible for the cost of the product.				
Page 1 of 1	Reprint (1)	Job		
		Customer Copy	Labor Rate	90.00