
From: DataQuality, DataQuality (NHTSA)

Subject: FW: edit [REDACTED] complaint 11132761

Questionnaire

From: [REDACTED]
Sent: Tuesday, October 23, 2018 2:03 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: edit [REDACTED] complaint 11132761

Here are my edits and additions



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
01-OCT-2018	Reference No. 11132761

OWNER INFORMATION (Type or Print)

Name	[REDACTED]			Daytime Telephone Number	E-mail Address
Address	[REDACTED]			[REDACTED]	[REDACTED]
City	State	Zip Code		Evening Telephone Number	
PINE RIDGE	FL	[REDACTED]		[REDACTED]	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4YDF3852XJA [REDACTED]	Make KEYSTONE	Model MONTANA	Model Year 2018
Date Purchased 2/1/18	Dealer's Name and Telephone Number CAMPING WORLD 786 367 8134	Engine: No: Cylinders	Fuel Type:
Original Owner <input checked="" type="checkbox"/>	Dealer's City SUMMIT RIDGE	State FL	Zip Code 34491
Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: 1	Incident Date(s) 27-JUL-2018

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 162000 STRUCTURE: BODY	Failure Mileage 500	Failure Speed 0
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 1	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

ON JULY 27, WE WERE CAMPING AT KOA. WHILE SETTING UP IN A CAMPSITE, I HAD OPENED RIGHT SIDE "BASEMENT" HATCH WHICH IS 53"x43" WITH HINGES ALONG THE TOP, WHEN OPEN THE HATCH OR DOOR IS PUSHED UP ALONG THE SIDE THE UNIT AND HELD BY TWO MAGNETS. I FELT IT CONNECT AND LET GO, AND TURNED AND BENT WHILE REACHING IN FOR THE FRONT DOOR MAT, WHICH WAS NEXT TO THE OPEN DOOR, AS I WAS COMING OUT WITH THE MAT THE DOOR, CAME LOOSE AND CAME DOWN ON THE TOP OF MY HEAD. OTHER THAN THE PAIN OF THE BLOW I HAD NO OTHER OVERT SYMPTOMS, THERE WERE NOT EXTERNAL WOUNDS. WHAT I DIDN'T KNOW A THE TIME WAS THAT THE BLOW HAD STARTED A SLOW BRAIN BLEED. I DID FEEL HEADACHES, BUT THEY WERE ASSOCIATED WITH POSSIBLE BUSING TO THE SCALP, ULTIMATELY WHEN I TOOK SOME MOTRIN FOR ANOTHER PAIN, THAT THIN THE BLOOD ENOUGH TO CAUSE THE BLEEDING TO INCREASE AND I WAS LATER DIAGNOSED WITH A SUBDURAL HEMATOMA, THAT REQUIRED EMERGENCY SURGERY. *DT *TR

AND INSPECTION BY NATURE COAST RV DISCLOSED ONE OF TWO SETS OF MAGNETS WAS MISMATCHED AND WORK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.