

SEP 27 2018

September 20, 2018

Office of the Attorney General

Lemon Law Research Unit

The Capitol, PL-01

Tallahassee, FL 32399-1050

Complaint concerning sale of a new RV sold while under recall

On April 3, 2018 my wife and I purchased a new Crossfit from General RV in Orange Park, FL.

The VIN # of the vehicle is 1FDRU4XM5HK [REDACTED]

We were not notified that the vehicle was under a recall status.

General RV wrote up a replacement contract on April 17, 2018. We did not realize it at the time, but this was done to cover up the mistake that General RV made on April 3, 2018.

We also have a problem with the passenger seat. It does not lock in place and has on numerous occasions swung around wildly as we were traveling.

We have started legal action against General RV but we request that an investigation of General RV of Orange Park's practices be conducted to determine how this vehicle was sold while under recall which is a violation of federal law.

Sincerely,

[REDACTED] Jacksonville, FL [REDACTED]

copy for:

NHTSA

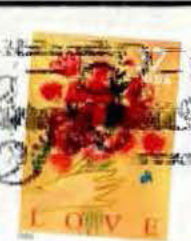
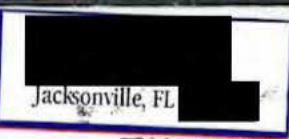
General RV

Florida Dept of Agriculture and Consumer Services

EA
09/28/2018
AS

RR

Jacksonville, FL



National Highway Traffic Safety Administration
1200 New Jersey Ave, SE
Washington, DC 20590

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