

OCT 31 2018

CL-11132252-4746

October 22, 2018

NHTSA ID Number 11132252

I am writing to formally ask for a correction be made to the original complaint made. At the time of this complaint, I expected to be able to remain anonymous. However, on the official complaint it shows the complaint location as the village of my home address. This is not acceptable as my home address is an extremely small village and gives away my identity to my employer. I would like to request a change to this complaint be made to update the location of the complaint to the address of the home office of my employer. Please change complaint address to [REDACTED], Thomasville, NC [REDACTED]

Thank you for your time and consideration in this matter,

[REDACTED]
South Bloomfield, OH [REDACTED]
[REDACTED]
[REDACTED]



Complaint 11132252 follow up [REDACTED]

1 message

NHTSA Hotline <nhtsahotline@telesishq.com>
Reply-to: NHTSA Hotline <nhtsahotline@telesishq.com>
To [REDACTED]

Mon, Oct 22, 2018 at 1:52 PM

When replying, type your text above this line.

Notification of Case Change (All times are GMT-0400)

Workspace: NHTSA Hotline Center
Case: Complaint 11132252 follow up
Case Number: [REDACTED]

Date: 10/22/2018 **Time:** 13:51:59
Creation Date: 10/20/2018 **Creation Time:** 09:03:13

Symptom:

Entered on 10/22/2018 at 1:51:59 PM EDT (GMT-0400) by Ann Marie L Ambrose:

Thank you for contacting the U.S. Department of Transportation's Vehicle Safety Hotline Information Center.

Based on your request, to make corrections, additions or withdraw your complaint it must be done by mailing your information to the Department of Transportation with a printed copy of your complaint.

A copy of your complaint can be printed from the NHTSA web site at www.nhtsa.dot.gov 24 hours after submission on the Vehicle Safety Hotline. The Office of Defect Investigation Number is required to search for your complaint.

Please mail the corrected/updated information to:

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation (NVS-210)
1200 New Jersey Ave, SE
West Building
Washington, DC 20590

We hope that you find this information helpful. However, if you need additional information on our services please feel free to contact us at 1-888-327-4236.

Thank you,

NHTSA.dot.gov Response Team

Disclaimer: "This response is for information purposes only and does not constitute an official communication of the U.S. Department of Transportation. For an official response, please write U.S. Department of Transportation, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, West Building, Washington, DC 20590.

Entered on 10/20/2018 at 9:03:13 AM EDT (GMT-0400) by [REDACTED]

Would it be possible to update the location of the complaint that was made and posted?

When making the complaint I had read it was anonymous. However on the complete posted everywhere online it shows the town of my home address, I used to make the complaint. This certainly is not proper because this is a very small village and would narrow it down to me, and I wish to be anonymous. I would very much like to update the location to Columbus Ohio,

Safety Issue Type: Complaints

September 29 2018 NHTSA ID Number: 11132252

Components: STEERING, SUSPENSION

NHTSA ID Number 11132252

Incident Date June 12 2018

Consumer Location SOUTH BLOOMFIELD, OH

Vehicle Identification Number N/A

Complaint Summary

CRASH No TRUCK FLOATS/SWAYS SIDE TO SIDE DOWN THE ROAD MAKING IT HARD
FIRE No TO CONTROL AND REQUIRING CONSTANT CORRECTION LEADING TO
INJURIES 0 OVERCORRECTION AND ADDITIONAL SWAYING. TRUCK HANDLES CURVES
DEATHS 0 POORLY. YOU CANNOT GOOD THE STEERING WHEEL IN ONE PLACE
AROUND A CURVE, YOU MUST CONSTANTLY REPOSITION/CORRECT THE
WHEEL THROUGHOUT THE CURVE. SUSPENSION IS POORLY DESIGNED,
CAUSING TOO MUCH MOTION FOR THE DRIVER TO CONSINRESPOND TOO,
LEADING TO FATIGUE AND MUSCLE ACHES. THIS IS SPECIFICALLY
REGARDING ALL OLD DOMINION FREIGHT LINE 2 AXKE DAYCAB 2019
FREIGHTLINER CASCADIA'S.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
FREIGHTLINER	CASCADIA	2019

South Bloomfield, OH

COLUMBUS OH 431

25 OCT 2008 PM 4:1



US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation (NVS-210)
1200 New Jersey Ave, SE
West Building
Washington, DC 20590

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