

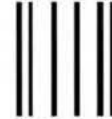
 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline			FOR AGENCY USE ONLY 100148		
U.S. Department of Transportation National Highway Traffic Safety Administration			Date Received 26-SEP-2018 NOV 09 2018		Repository <input type="checkbox"/> Reference No. 11131724
OWNER INFORMATION (Type or Print)					
Name			Daytime Telephone Number		E-mail Address
Address			Evening Telephone Number		
City	State	Zip Code			
PITTSBURGH	PA				
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make	Model	Model Year
5XYPGDA38K			KIA	SORENTO	2019
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
6-25-2018	SOUTH HILLS KIA		No: Cylinders	GAS	
Original Owner <input checked="" type="checkbox"/>	Dealer's City	State	Zip Code		
	MCMURRAY	PA	15317		
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
AUTO	<input checked="" type="checkbox"/> Cruise Control			05-AUG-2018	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 150000 SEAT BELTS			Failure Mileage	Failure Speed	
NO WARNING LIGHT OR CHIME THAT SEATBELT IS NOT CONNECTED ON PASSENGER SIDE			800		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:			
	<input type="checkbox"/> Prior Repair				
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police	
				N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2019 KIA SORENTO. THE CONTACT STATED THAT THE FRONT PASSENGER SEAT BELT ALERT DID NOT CHIME WHEN THE SEAT BELT WAS NOT BUCKLED. THE CONTACT CALLED SOUTH HILLS KIA AT 724-942-3000 (LOCATED AT 3644 WASHINGTON RD, MCMURRAY, PA 15317) WHERE THE TECHNICIAN WAS UNABLE TO EXPLAIN THE FAILURE. THE TECHNICIAN PROMISED TO LOOK INTO THE MATTER AND CALL THE CONTACT BACK, BUT THE CONTACT HAD NOT RECEIVED A RESPONSE. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND DID NOT OFFER AN EXPLANATION. THE FAILURE WAS NOT DIAGNOSED OR REPAIRED. THE FAILURE MILEAGE WAS APPROXIMATELY 800.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

PASSENGER SIDE SEATBELT WARNING LIGHT AND CHIMES DO NOT WORK. THIS IS ON CERTAIN MODEL 2018 & 2019 KIA SORENTO. THERE IS AN ELECTRICAL CABLE GOING TO WHERE THE SEATBELT PLUGS IN BUT NO INDICATOR SAYING WHETHER IT IS CONNECTED OR NOT. IT IS HARD TO BELIEVE THAT KIA IS REMOVING A SAFETY FEATURE. IF I HAD KNOWN THAT I WOULDN'T HAVE PURCHASED IT.

ATTACH ADDITIONAL SHEETS IF NECESSARY

PITTSBURGH
PA 150
26 OCT '18
PM 1 L



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration