

CL-11131294 - 7681

NEF-010

THE ADMINISTRATOR,
NATIONAL HIGHWAY TRAFFIC
SAFETY ADMINISTRATION
1200 NEW JERSEY AVENUE, SE
WASHINGTON, DC 20590
TOLL-FREE VEHICLE SAFETY HOTLINE:
1-888-327-4236 (TTY: 1-800-424-9153),
<http://www.safercar.gov>.

MURFREESBORO, TN

CEL [REDACTED]
LAND LINE: [REDACTED]
(LV MESSAGE)

SEP 18 2018

DATE MAILED: TUESDAY, 09-11-2018

DEAR SIR,

I AM DRIVING A 2012 LINCOLN, MKZ, I BOUGHT AT THE LINCOLN DEALER
IN HUNTSVILLE, AL., ON BOB WALLACE AVE ON APRIL 2013...SOLD AS NEW.

(SEE TITLE & REGISTRATION DESCRIPTIVE IDENTIFICATION ENCLOSED.)

I ALSO ENCLOSE A COPY OF THE LINCOLN MOTOR COMPANY LETTER SENT TO ME
DATED MARCH, 2017.

MY WIFE DIED OCTOBER 5th, 2017. I AM NOW SOLE OWNER OF THE LINCOLN MKZ.

AFTER GETTING THE LINCOLN LETTER OF MARCH 17, 2017, I CONTACTED THE FORD
OF MURFREESBORO DEALER WHERE I HAD BEEN FOR SERVICE TO THE LINCOLN SINCE
AS NO LINCOLN DEALERS WERE IN MURFREESBORO. DECEMBER 15TH, 2017, I ASKED
AND THEY AGREED THAT WITHIN 30 DAYS THEY WOULD GET THE NEW AIRBAG FROM
THE LINCOLN MOTOR COMPANY. CHECKING 30 DAYS LATER (AND ON AND ON UNTIL
NOW SEPTEMBER, 2018...THEY SENT THE DEALER NOTHING)!!!

LINCOLN MOTORS HAS LEFT ME WITH A CAR I CAN NOT SELL...NO ONE WANTS TO BUY
A CAR WITH A FAILED AIRBAG ETC.) AND THEY HAVE SENT NOTHING TO THE DEALER.
THE COURTS I WAS INFORMED REQUIRED THEM TO HAVE COMPLETED THIS
REPLACEMENT BY END OF 2017.

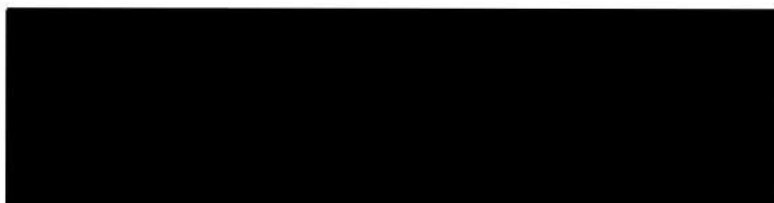
IF YOU CAN'T GET ACTION TO TAKE CARE OF MY PROBLEM, I WILL

NAM
09/21/18
A3

JB

BE FORCED TO GO TO A COURT OF LAW...WHICH I ALWAYS USE AFTER ALL
REASONABLE JUST SETTLEMENTS HAVE BEEN EXHAUSTED.

MOST SINCERELY,

A large black rectangular redaction box covering the signature area.

VEHICLE IDENTIFICATION NUMBER

YEAR

MAKE

MODEL

BODY TYPE

TITLE NUMBER

3LNHL2GC3CR

2012

LINC

MKZ

4D

MURFREESBORO

TN

STATE OF TENNESSEE
DEPARTMENT OF REVENUE

STATE OF TENNESSEE

VERIFY THE AUTHENTICITY OF THIS MULTI-TONE DOCUMENT. BACKGROUND AREA CHANGES COLOR GRADUALLY FROM TOP TO BOTTOM.

CERTIFICATE OF TITLE

VEHICLE IDENTIFICATION NUMBER

YEAR

MAKE

MODEL

BODY TYPE

TITLE NUMBER

3LNHL2GC3CR

2012

LINC

MKZ

4D

NEW USED DEMO

PREVIOUS TITLE NO

PREV STATE

SALES OR USE TAX

CO

ODOMETER

X

AL

75

38

DATE TITLE ISSUED

03-09-2017

REMARKS

DATE VEHICLE ACQUIRED

03-09-2013

ACTUAL MILEAGE

OR

MURFREESBORO TN

SATISFACTORY PROOF OF OWNERSHIP HAVING BEEN
SUBMITTED UNDER TENNESSEE CODE ANNOTATED,
55-3-101, TITLE TO THE MOTOR VEHICLE DESCRIBED
ABOVE IS VESTED IN THE OWNER'S NAME HEREIN.
THIS OFFICIAL CERTIFICATE OF TITLE IS ISSUED
FOR SAID MOTOR VEHICLE.



3LNHL2GC3C



THE ORIGINAL DOCUMENT HAS A WHITE REFLECTIVE WATERMARK ON THE BACK. HOLD AT AN ANGLE TO SEE THE MARK.

STATE OF TENNESSEE



TENNESSEE DEPARTMENT OF REVENUE
VEHICLE TAXPAYER SERVICES DIVISION
MULTI-PURPOSE APPLICATION

OFFICIAL VEHICLE REGISTRATION



STATE

NEW OR CURRENT TITLE NUMBER [REDACTED]	TRANSACTION CODE N01	REGISTRATION ONLY NUMBER
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OWNER INFORMATION *LEGAL STATUS: 1 (AND) 2 (OR) 2 ENTER NAME CODE IN BOX 1 (SAME) 2(DIFFERENT) 3(MULTIPLE LAST NAMES) 4(COMPANY) 5(OVER 28 CHARACTERS) 1 MAO N ILU N							
LAST NAME [REDACTED]	FIRST NAME [REDACTED]	MIDDLE INITIAL [REDACTED]	OR	LAST NAME [REDACTED]	FIRST NAME [REDACTED]	MIDDLE INITIAL [REDACTED]	
ADDRESS 1 (MAILING) [REDACTED]			ADDRESS 2 (PHYSICAL) [REDACTED]				
CITY MURFREESBORO	STATE TN	ZIP CODE [REDACTED]	CITY [REDACTED]			STATE [REDACTED]	ZIP CODE [REDACTED]
CITY OF RESIDENCE/PRINCIPAL BUS OR INCOME LOCATION RUTHERFORD 075	PURCHASE DATE 03/09/2013	*LEASED 0 *SERVICE OPTIONS ☐ SEE REVERSE SIDE FOR INSTRUCTIONS	TELEPHONE # [REDACTED]	*PLACARD/HEARING IMPAIRED CLS/YR	*INSURANCE POLICY #		

VEHICLE INFORMATION								
VIN 3LNHL2GC3CR [REDACTED]	MAKE LINC	MODEL MKZ	YEAR 2012	BODY 4D	TITLE BRAND - translation NEW	CODE N	TYPE OF FUEL - translation GAS	CODE 1
SURRENDERED TITLE # [REDACTED]	STATE AL	PREVIOUS STATES TITLED	VEHICLE USE P	VEHICLE TYPE A	CURRENT MILEAGE 38	ODOMETER ACTUAL (0) NOT ACTUAL (8) INDICATOR OVER 10 YRS / 16,000 LBS (1) (List one) IN EXCESS OF MECHANICAL LIMITS (9)	CODE 0	
COLOR CODE (enter appropriate code) UPPER A	MOBILE HOME LGTH [REDACTED]	WIDTH [REDACTED]	# AXLES [REDACTED]	GROSS VEHICLE WEIGHT 1	*VEHICLE TRADE-IN DESCRIPTION		COMPANY VEHICLE #	

PLATE INFORMATION *required for Title and Registration and Registration Only Transactions SEE REVERSE SIDE FOR COMPLETE INSTRUCTIONS							
PLATE # (1) [REDACTED]	CLASS CODE/ISSUE YR (1)(3) 1000/2006	VALIDATION # (1) P	COUNTY STICKER # (1) PURCHASED	CITY STICKER # (1)(2)	*PLATE # (TRADE IN) (2)	CLASS CODE/ISSUE YR (2)	EXPIRATION DATE (1)(2)(3) 03/31/2018
TDR STICKER # (4)	TEMP OPERATOR PERMIT # (3)	# OF SEATS (5)	ZONE (COUNTY NAME) (6)	USDOT / REGISTRANT # (7)	MOTOR CARRIER # (8)		

LIEN INFORMATION (if lien present)						
LIEN CODE	FIRST LIENHOLDER	CITY		STATE	ZIP CODE	LIEN DATE
STREET						
LIEN CODE	SECOND LIENHOLDER	CITY		STATE	ZIP CODE	LIEN DATE
STREET						

*LESSEE / REGISTRANT INFORMATION (OWNER OF PLATE)		LEGAL STATUS ☐	NAME CODE ☐	MAO ☐	ILU ☐
NAME		NAME			
ADDRESS		CITY		STATE	ZIP CODE

VEHICLE COST / TAX INFORMATION *required for Title & Registration Transactions				
SALE PRICE	TRADE IN ALLOWANCE	TAXABLE AMOUNT	SALES TAX PAID	*TAX EXEMPTION REASON / SALES TAX #
DEALER NAME		DEALER ADDRESS	DEALER #	

*Required for Duplicate Title - T.C.A. 55-3-115 (submit illegible or altered Certificate of Title)					
☐ LOST	☐ STOLEN	☐ MUTILATED	☐ RTND DUE TO NON DELIEVERY	☐ ALTERED	☐ ILLEGIBLE

Under penalties of perjury, I hereby certify all information provided is true and correct to the best of my knowledge, and acknowledge that it is not the responsibility of the Motor Vehicle Division or its assigns to determine the accuracy of the information provided by me or on my behalf.			
SIGNATURE OF CERTIFIER/OWNER		POWER OF ATTORNEY/AUTHORIZED SIGNATURE (IF APPLICABLE)	DATE 08/14/2017

INVOICE NUMBER [REDACTED]	COUNTY NAME RUTHERFORD	CO NUMBER 75	DATE OF APPLICATION 03/09/2017	BY AUTHORITY OF REGISTRAR OF MOTOR VEHICLES (COUNTY CLERK) LISA CROWELL	PP				
(total fees collected indicated certifies this form as a valid registration)									
OFFICE USE ONLY REGISTRATION FEE 21.50	EMISSION [REDACTED]	CREDIT [REDACTED]	LEASE FEE	TRANS FEE	CLERK FEE	ISSUANCE FEE 8.00	LIEN FEE	TITLE FEE 5.50	TOTAL TAX COLLECTED .00
COMPUTATION OF ☐ SALES TAX ☐ USE TAX	SALES OR USE TAX	SA TAX	LOCAL TAX	ADDITIONAL TAX	COLLECTED IN STATE OF	COUNTY WHEEL TAX 52.50	CITY WHEEL TAX		
*SERVICE OPT FEE	ORGAN DONOR	POSTAGE	VER	ID / RESIDENCY VERIFICATION	*TOTAL FEES COLLECTED 87.50				



Rec'd 03-08-17
via mail/STB
THE LINCOLN MOTOR COMPANY

The Lincoln Motor Company
P. O. Box 1904
Dearborn, Michigan 48121-1904



37393/018697/0051



HUNTSVILLE, AL

March 2017

***** IMPORTANT SAFETY RECALL *****
(PROGRAMA DE SEGURIDAD IMPORTANTE)

Safety Recall Notice 17S01 / NHTSA Recall 17V-024
Aviso de Revisión de Seguridad 17S01

2012 MKZ

Your Vehicle Identification Number (VIN): 3LNHL2GC3CF

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

The Lincoln Motor Company has decided that a defect which relates to motor vehicle safety exists in your vehicle, with the VIN shown above.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

What is the issue?

On your vehicle, the passenger frontal airbag inflator may rupture in the event of a crash necessitating airbag deployment. A ruptured inflator may result in metal fragments striking vehicle occupants causing serious injury or death. Additional information regarding Takata recalls can be found at www.safercar.gov and owner.lincoln.com/takata.

What will Lincoln and your dealer do?

The Lincoln Motor Company is working closely with its suppliers to produce parts for this repair. When parts become available for Safety Recall 17S01, The Lincoln Motor Company will notify you via mail to schedule a service appointment with your dealer to have the passenger frontal airbag inflator replaced free of charge (parts and labor). Coverage is automatically transferred to subsequent owners.

What should you do?

When parts are available, The Lincoln Motor Company will send a letter to inform you that parts are available and to contact your dealer to schedule a repair.

Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.



Jason Smith
Service Advisor

550 N.W. Broad Street
Murfreesboro, TN 37129

Office (615) 893-4121 Ext 1374
Text (615) 763-9026

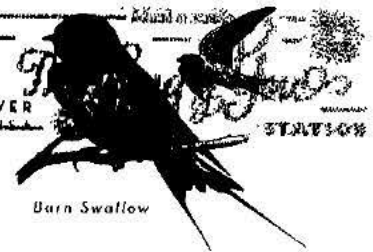
jsmith@fordofmurfreesboro.com

MURFREESBORO, TN
CELL [REDACTED]

NASHVILLE TN 370

11 SEP 2018 PM 5

FOREVER



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20590-

