



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue, SE
Washington, DC 20590

March 2, 2020

The Honorable Ted Budd
Member, U.S. House of Representatives
128 Peachtree Lane, Suite A
Advance, NC 27006

NEF-100 rrr
Ref. No. 11131048

Dear Congressman Budd:

Thank you for the letter on behalf of your constituent [REDACTED] concerning his model year (MY) 2019 Nexus Viper 29V recreational vehicle (RV). I am pleased to respond.

The National Highway Traffic Safety Administration (NHTSA) is the Federal agency responsible for improving safety on our Nation's public roadways. Among other activities, we monitor the adequacy of manufacturers' recall campaigns and can order manufacturers to recall and repair motor vehicles or motor vehicle equipment when our investigations indicate that they do not comply with Federal motor vehicle safety standards (FMVSS) or contain safety defects, such as in their design, construction, or performance.

Prior to your letter, NHTSA's Office of Defects Investigation received a consumer complaint from [REDACTED]. We contacted him to discuss his specific issue with the rear axle in his RV. In addition, the agency has been in contact with the vehicle manufacturer, Nexus, to learn more about the rear axle of the MY 2019 Nexus Viper 29V RV. At this time, we continue to analyze the issue, including working with [REDACTED] and Nexus to gather more information about the reported concern. As always, the agency will not hesitate to take action as necessary in the future, if and as warranted, to ensure safety.

In addition, NHTSA entered [REDACTED] information into the agency's database, where it will be used with other reports to identify any safety defect trends that may require our attention. [REDACTED] can learn more about NHTSA's investigation and recall process on our website at https://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf.

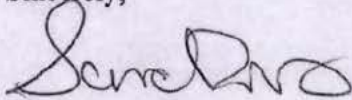
[REDACTED] may consider contacting his local Consumer Protection Agency or the North Carolina Attorney General's Office regarding his problem and rights under state laws. Additionally, the Federal Trade Commission (FTC) has jurisdiction over non-safety defects, warranty, dealership problems, remuneration matters, and fair trade practices. There are three ways to contact the FTC: by toll free telephone at 877-382-4357; by mail at Federal Trade Commission, CRC-240, Washington, DC 20580; and by using the Internet complaint form at www.ftccomplaintassistant.gov.

Page 2

The Honorable Ted Budd

I hope this information is helpful. If you have any questions, please feel free to contact me at 202-366-8849.

Sincerely,

A handwritten signature in dark ink, appearing to read "Sara Peters", written in a cursive style.

Sara Peters
Deputy Director, Governmental Affairs,
Policy and Strategic Planning

cc: The Washington Office