

SEP 07 2018

CL-11130108-9169

[REDACTED]
Staten Island, NY [REDACTED]

August 29, 2018

NHTSA Headquarters
1200 New Jersey Avenue SE
West Building
Washington, DC 20590

Re: Vin # 2HGES16654H [REDACTED]

Dear Sir/Madam:

Please be advised that my car with above Vin # (Honda Civic) was involved in an accident in 2007 or 2008 as I recalled. I do not remember the exact year. The entire car was seriously damaged and my insurance company tolled it away. As informed by the insurance company, it was unable to be repaired. No part was given back to me not even the license plates.

Insurance company information:
State Farm Mutual Automobile Insurance Company
PO Box 8000
Ballston Spa, NY 12020 8000

Please remove the recall action on this vehicle.

Thank you for your kind attention.

[REDACTED]

NM
9.12.18
WD

August 16, 2018



Department of Motor Vehicles

*****AUTO**5-DIGIT 10314 001 H-9370



STATEN ISLAND, NY



WHAT YOU NEED TO KNOW

- Your 2004 HONDA CIVIC has an urgent airbag recall
- The airbag could injure or even kill you and your passengers
- The repair is **FREE** at a Honda authorized dealership
- Call **1-888-234-2138** for more information or to schedule a **FREE** repair

URGENT SAFETY RECALL: IMMEDIATE ACTION REQUIRED!

This notice applies to a vehicle registered in your name:

2004 HONDA CIVIC

2HGES16654H

Dear

The Department of Motor Vehicles (DMV) is contacting you personally because your 2004 HONDA CIVIC has a recalled airbag that could **kill or seriously injure you and your passengers** if it deploys.

The DMV has received information from Honda that the 2004 CIVIC that is currently registered in your name with the Vehicle Identification Number (VIN) 2HGES16654H has been recalled. If the airbags deploy, in some cases the airbags may explode and spray sharp metal fragments or shrapnel toward you and your passengers.

According to records from Honda, your vehicle has not been repaired yet. The potentially lifesaving repair is **FREE** and parts are available now. A **FREE** loaner car, towing service or other alternative transportation may be available to assist with any inconvenience this repair may cause. Please **immediately call 1-888-234-2138** for more information or to schedule a **FREE** repair.

What should you do?

- **Immediately** contact a local Honda dealership to schedule a **FREE** repair. Ask for alternative transportation, if needed.
- Visit recalls.honda.com or call **1-888-234-2138** to find your nearest Honda dealership.

- *If you think you have already taken action on this recall, visit www.nhtsa.gov/recalls and enter your vehicle's VIN to verify and ensure that no other recalls have been issued for your vehicle.*

Honda is one of 19 vehicle manufacturers affected by this recall. The National Highway Traffic Safety Administration reports 15 confirmed deaths in the United States and hundreds of alleged injuries resulting from this defect.

Please encourage your family and friends to check for vehicle safety recalls using their VIN at nhtsa.gov/recalls or airbagrecall.com.

You and your family's safety on New York's roadways is our top priority. **Please act NOW to protect yourself and your passengers.**

If you believe that Honda or your Honda retailer has failed, or is unable to remedy the defect without charge within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590, or you may call the toll-free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to NHTSA.gov.

Staten Island, NY

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