

This is a copy of your Report to the U.S. Consumer Product Safety Commission submitted on 7/4/2018

#### Incident Details

Document Number: I1870037A

Report Number: 20180704-A917E-2147387019

Report Submitted Date: 7/4/2018

Who You Are: Consumer

Incident Description: Microwave hadn't been used in approximately 2 hours. when we went to use it next the inside of the microwave was too hot to touch. No digital read out on front of microwave and control panel on front of microwave was unresponsive. Turned off circuit breaker. When microwave cooled we turned the circuit breaker back on and microwave seemed to work alright. Seemed to be a fire hazard.

Incident Date: 6/27/2018

Incident Location: Other - K.O.A. campground, Holden, Maine, United States

#### Product Details

Product Description: RV microwave

Product Category: Kitchen

Product Type: Appliances

Brand Name: High Pointe

Manufacturer / Importer / Private Labeler Name: I don't know

Model Name or Number: EM925AWW

Serial Number: 1703M000937

Date Manufactured: 3/1/2017

Manufacturer Date Code:

Manufacturer Address: Not specified

Manufacturer Website URL:

Manufacturer Phone Number:

Retailer: Camping World

Retailer State: New Hampshire

#### Additional Details

Purchase Date: 6/27/2017

I still have the product in my possession. Yes

**CPSC does not guarantee the accuracy, completeness, or adequacy of the contents of the Publicly Available Consumer Product Safety Information Database on SaferProducts.gov, particularly with respect to information submitted by people outside of CPSC.**

The product No  
was damaged  
before the  
incident.

The product No  
was modified  
before the  
incident.

Have you No  
contacted the  
manufacturer?

If not, do you N/A  
plan to contact  
them?

Explanation: RV dealer said they would look at it

#### Your Contact Information

First Name: [REDACTED]

Last Name [REDACTED]

Address: [REDACTED] Grantham, New Hampshire, [REDACTED] United States

E-mail [REDACTED]

Phone Number: [REDACTED]

#### Consent

May we include your Report, including any documents or photographs that you have attached to your Report, but without your name and contact information, in CPSC's Public Database? Yes, you may include my Report with any attachments on SaferProducts.gov.

May we release your name and contact information to the product manufacturer / importer / private labeler identified in your Report? Yes, you may release my name and contact information to the product manufacturer / importer / private labeler.

I certify that I have reviewed the Report and that the information Yes

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provided in this  
Report is true  
and accurate to  
the best of my  
knowledge,  
information,  
and belief.

**OMB Control Number 3041-0146**