

DEC 13 2018

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

From: [REDACTED]

Spr., NY [REDACTED]
[REDACTED]

11-25-18

Re: I forwarded correspondence to your
agency regarding a 2014 Honda
Civic lurching out of my control
into a bldg. on May 07, 2018.
Enclosed are 2 letters from
Consumer Reports, Consumer
Safety Comm.

Please contact me if this
fluke is being researched
by your agency.

Concerned Motorist -
[REDACTED]



July 20, 2018

[REDACTED]
Syracuse, NY [REDACTED]
[REDACTED]

Thank you for contacting us. We value you as a member and are here to help quickly with your request.

We appreciate your writing us to share your experience with a potentially unsafe product. Please be assured that our members' feedback plays a strong role in the work that we do. Because of this I have taken the liberty of sharing your email with the appropriate members of our staff for their review and future consideration.

I would also suggest that you share your experience with the U.S. Consumer Product Safety Commission (CPSC). The CPSC can be contacted at 4330 East West Highway, Bethesda, MD 20814-4408 or toll-free 1-800-638-2772. This is the government agency with the responsibility of protecting consumers from unreasonably dangerous consumer products. We suggest you visit their consumer website at <http://www.SaferProducts.gov>, where you will be able to report a problem with a defective product, search through an extensive list of product recall notices, and review other consumer complaints with the same product.

We are the only nonprofit, independent product testing and ratings organization in the U.S., and we rely on consumers like you to fund and inform our work. Thank you again for your loyalty and support!

Much Appreciated,

Lelia T.
Representative
Member Support

003768692A



**U.S. CONSUMER PRODUCT SAFETY COMMISSION
4330 EAST WEST HIGHWAY
BETHESDA, MARYLAND 20814-4408**

Cindy McKoy
FOIA Specialist
Office of the General Counsel
Division of the Secretariat

Tel: 1-800-638-2772
Fax: 301-504-0127

August 17, 2018

[REDACTED]
Syracuse, NY [REDACTED]

RE: Referral to National Highway Traffic Safety Administration - [REDACTED]

Dear [REDACTED]:

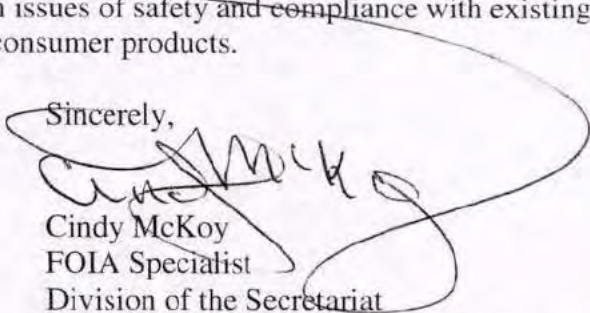
Thank you for your inquiry to the U.S. Consumer Product Safety Commission (Commission). The matter about which you are corresponding does not fall within our jurisdiction. As a result, we do not maintain any records responsive to your inquiries and cannot respond to your concerns. We are sending your letter to the National Highway Traffic Safety Administration. The NHTSA may maintain the information you are seeking.

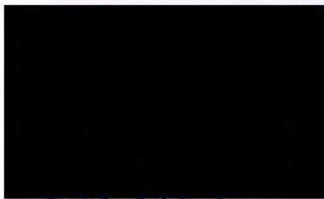
You can contact them at their website, www.nhtsa.gov, or at this address:

National Highway Traffic Safety Administration
Executive Secretariat
1200 New Jersey Avenue SE
West Building, 41-304
Washington, DC 20590

The Commission is an independent regulatory agency of the federal government. Its mission is to protect the consumer from unreasonable risks of injury associated with consumer products, such as home appliances, clothing, and toys. It has jurisdiction over more than 15,000 consumer products, and administers the following safety laws: The Consumer Product Safety Act, the Federal Hazardous Substances Act, the Flammable Fabrics Act, the Poison Prevention Packaging Act, the Children's Gasoline Burn Prevention Act, the Virginia Graeme Baker Pool and Spa Safety Act, and the Refrigerator Safety. Our records usually concern issues of safety and compliance with existing regulations for specific manufacturers and their consumer products.

Sincerely,


Cindy McKoy
FOIA Specialist
Division of the Secretariat



Exp. M. 1.



Nat'l Highway Traffic Safety Admin.
Exec. Secretariat
1200 New Jersey Aven. SE
West Bldg, 41-304
Washington, D.C.
20590

20590-

