

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOO \(NHTSA\)](#); [REDACTED]
Cc: [NHTSA ODI CRD](#); [REDACTED]
Subject: ODI# 11128066
Date: Wednesday, March 3, 2021 2:22:19 PM
Attachments: [REDACTED]

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Re: RECALL OF VEHICLE

FCA RESPONSE LETTER ATTACHED BELOW.

REFUSED TO HONOR WARRANTY AND NEVER TOLD ME THEY CANCELLED IT. YET, APPARENTLY THEY HAVE MY ADDRESS TO SEND LETTER.
I PROVIDED PROOF REPEATEDLY AND CORRESPONDENCE WITH PROOF WILL FOLLOW.

Sent from my Samsung Galaxy smartphone.

----- Original message -----

From: [REDACTED]
Date: 12/30/19 2:39 PM (GMT-05:00)
To: nhtsa.webmaster@dot.gov
Subject: RECALL OF VEHICLE

I HAVE SEEN MANY RECALLS FOR THE PROBLEMS I HAVE HAD.
THE RECALLS START IN 2002.

I PURCHASED THE VEHICLE IN 2004. MY DAUGHTER AND I WERE SEVERELY ASSAULTED AND RESIDE IN CANADA.

THE CAR WAS STORED AND I HAD TO MOVE IN [REDACTED] FAMILY FOR HELP.
I HAVE CANADIAN GOV'T PAPERS WHICH SHOW THIS. I HAD TO WRITE I WAS NOT COMING BACK OR THEY WOULD NOT HAVE EXPEDITED ME AND BABY IN.

I WILL ATTACH DOCUMENT.

I CONTACTED CHRYSLER WHEN I STARTED PUTTING COMPLAINTS IN DUE TO AN ENGINE LIGHT THAT TOOK YEARS TO FIGURE OUT.

THIS WAS DUE TO:

- 1.ELECTRICAL PROBLEMS
- 2.FUEL RALE CIRCULAR PIECE LEAKS GAS, WHICH CAN CAUSE FIRE AND IS NOT REPAIRABLE AS FUEL RALE WAS RECALLED!!!!
- 3.BREAK FLUID LEAKS OUT UNTIL NO BRAKES. REPAIRED 2X
4. BRAKES HAVE PROBLEM SO TIRE DOESN'T TURN. MECHANIC NEEDS TO BRAKE BEARING, BALL JOINT, BRAKES TO GET TOO PROBLEM
5. GEARS CHANGE BY THEMSELVES. I PUT IN PARK IT GOES TO REVERSE BY ITSELF. I WOULD BE DEAD IF I DON'T CONSTANTLY CHECK THIS.

I PAID \$9,000. FOR VEHICLE AND SPENT AS MUCH FIXING IT BUT CERTAIN THINGS ARE UNFIXABLE.
I ONLY PUT 50,000. MILES DUE TO ALL THESE PROBLEMS. THE CAR STAYS PARKED. I HAVE PROBLEMS CAUSE THEY DON'T WANTA CAR LEAKING GAS THST EVERYONE CAN SMELL AND IS DANGEROUS.

I AM A DISABLED MOM. THIS WAS MY BABY VAN. I CAN'T AFFORD ANOTHER CAR.

CHRYSLER STATES THEY CANCELLED MY ORIGINAL WARRANTY AND EXTENDED WARRANTY I PURCHASED THE YEAR I PURCHASED THE VEHICLE.

I WAS NEVER TOLD THIS!!!!@ @

HOWEVER, LATER YEARS, WHICH SHOW I WAS IN NY, THEY REPAIRED RECALL FOR RADIO FIRE.

THEY ARE LYING.

HOW DO I PROCEED WITH THIS???

IT HAS BEEN SINCE 2018 I COMPLAINED AND RISK OUR LIVES EVERY TIME I GET IN THE CAR.

THERE ARE MORE THEN THREE RECEIPTS WHICH HAD SHOWN THIS AND LEMON LAW DID NOTHING

[REDACTED]

IS THERE ANY WAY TO EXPEDITE PROCESS?

Sent from my Samsung Galaxy smartphone.----- Original message -----From [REDACTED] > Date: 12/30/19 2:39 PM (GMT-05:00) To: nhtsa.webmaster@dot.gov Subject: RECALL OF VEHICLE I HAVE SEEN MANY RECALLS FOR THE PROBLEMS I HAVE HAD.THE RECALLS START IN 2002.I PURCHASED THE VEHICLE IN 2004. MY DAUGHTER AND I WERE SEVERELY ASSAULTED AND RESIDE IN CANADA.THE CAR WAS STORED AND I HAD TO MOVE IN [REDACTED] FAMILY FOR HELP.I HAVE CANADIAN GOV'T PAPERS WHICH SHOW THIS. I HAD TO WRITE I WAS NOT COMING BACK OR THEY WOULD NOT HAVE EXPEDITED ME AND BABY IN.I WILL ATTACH DOCUMENT.I CONTACTED CHRYSLER WHEN I STARTED PUTTING COMPLAINTS IN DUE TO AN ENGINE LIGHT THAT TOOK YEARS TO FIGURE OUT. THIS WAS DUE TO:1.ELECTRICAL PROBLEMS2.FUEL RALE CIRCULAR PIECE LEAKS GAS, WHICH CAN CAUSE FIRE AND IS NOT REPAIRABLE AS FUEL RALE WAS RECALLED!!!!3.BREAK FLUID LEAKS OUT UNTIL NO BRAKES, REPAIRED 2X4. BRAKES HAVE PROBLEM SO TIRE DOESN'T TURN. MECHANIC NEEDS TO BRAKE BEARING, BALL JOINT, BRAKES TO GET TOO PROBLEM5. GEARS CHANGE BY THEMSELVES. I PUT IN PARK IT GOES TO REVERSE BY ITSELF. I WOULD BE DEAD IF I DON'T CONSTANTLY CHECK THIS.I PAID \$9,000. FOR VEHICLE AND SPENT AS MUCH FIXING IT BUT CERTAIN THINGS ARE UNFIXABLE.I ONLY PUT 50,000. MILES DUE TO ALL THESE PROBLEMS. THE CAR STAYS PARKED. I HAVE PROBLEMS CAUSE THEY DON'T WANTA CAR LEAKING GAS THST EVERYONE CAN SMELL AND IS DANGEROUS.I AM A DISABLED MOM. THIS WAS MY BABY VAN. I CAN'T AFFORD ANOTHER CAR.CHRYSLER STATES THEY CANCELLED MY ORIGINAL WARRANTY AND EXTENDED WARRANTY I PURCHASED THE YEAR I PURCHASED THE VEHICLE.I WAS NEVER TOLD THIS!!!!@ @HOWEVER, LATER YEARS, WHICH SHOW I WAS IN NY, THEY REPAIRED RECALL FOR RADIO FIRE.THEY ARE LYING.HOW DO I PROCEED WITH THIS???IT HAS BEEN SINCE 2018 I COMPLAINED AND RISK OUR LIVES EVERY TIME I GET IN THE CAR. THERE ARE MORE THEN THREE RECEIPTS WHICH HAD SHOWN THIS AND LEMON LAW DID NOTHING [REDACTED] IS THERE ANY WAY TO EXPEDITE PROCESS?

[REDACTED]

[REDACTED]

[REDACTED]

Quality Control Analyst



8300 Greensboro Drive, Suite 600, McLean, VA 22102
240-247-8812 (Desk) | 240-241-5625 (Fax) | www.telesishq.com

Contracting Vehicles: GSA FSS 70, GSA 8(a) STARS II, CIO SP3 (SB), Seaport-e, ITES-3S, RS3

Certifications: CMMI-DEV2; CMMI-SVC3; ISO20000; ISO9001; ISO27001

Partnerships: MS SILVER-Devices & Deployment; AWS Standard Consulting Partner; Blackberry Authorized Reseller Partner

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Check out our current job openings at: <http://www.telesishq.com/careers/search-open-jobs/>

Ask me how you can earn up to \$3,000 with TELESIS Employee Referral Program!

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Sent from [Mail](#) for Windows 10

Dboyz Automotive LLC

10 County route 78 Suite 1
Middletown, NY 10940
(845) 775-3335

WORK ORDER

Reference Number: [REDACTED]
Updated: 12/5/2019
Written By: Dallas D. Dallas JR.

Customer

[REDACTED]

Vehicle

2002 Chrysler Voyager Ec
2.4L 2429 CC L4 FI VIN: B
VIN: 1C4GJ15BX2B [REDACTED]
Plate: [REDACTED]
Odometer In: 72941
Odometer Out: 72492

Symptoms/Requested Work

- CHECK BRAKES/LOW PEDAL/BRAKE WARNING LIGHT ON

Item	Description	Tax	Qty	Price	Extended
Job - Brakes:					
Part	BRAKE LINE SECTION POST JUNCTION	*	1	\$ 129.99	\$ 129.99
Job - Brakes: RIGHT REAR BRAKE BINDING					
Part	RECOMMEND REAR DRUM BRAKE INSPECTION	*	1	\$ 0.00	\$ 0.00
Job - Suspension: VEHICLE VERY RUSTY UNDERNEATH					
Part	UNDER CARRIGE INSPECTION	*	1	\$ 0.00	\$ 0.00

Technicians:

CUSTOMER HAS THE RIGHT TO RECEIVE REPLACED PARTS IF THE CUSTOMER MAKES A WRITTEN REQUEST FOR SUCH PARTS

Signed _____

Date _____

Subtotal			
Parts	Labor	Other	\$ 129.99
\$129.99	\$0.00	\$0.00	
* = Sales Tax @ 8.125%			\$ 10.56

Total	\$ 140.55
--------------	------------------

Payments	
Balance	\$ 140.55

Office Use Only:

Case No. _____
Referred To NYSDRA _____
Filing Date _____

NEW YORK STATE ATTORNEY GENERAL'S OFFICE
LETITIA JAMES, ATTORNEY GENERAL

NEW YORK USED CAR LEMON LAW ARBITRATION PROGRAM
REQUEST FOR ARBITRATION FORM

CONSUMER INFORMATION

1. Name: _____
Address: _____
City: Middle town State: Ny Zip: _____
Phone: Home (_____) _____ Work: (_____) _____ SSI
E-mail address: _____

I prefer to send/receive communications by e-mail rather than by regular mail.

DEALER INFORMATION

2. Name: _____
Address: _____
City: _____ State: _____ Zip: _____

VEHICLE INFORMATION (Attach Copy of Your Bill of Sale or Lease)

3. Manufacturer: Chrysler
(GM, Ford, Chrysler, Toyota, Winnebago, etc.)
4. Year: 2002 Make: CHRYSLER Model: Voyager
(ex. Chevrolet, Dodge) (ex. Cavalier, Caravan)
5. Vehicle Identification Number (VIN): _____
6. Date of delivery: _____ Mileage at delivery: _____
7. Did you purchase or lease your vehicle in New York? ... Purchase Yes No
 I purchased my vehicle. I leased my vehicle.
8. Purchase Price: \$ 76,000.00

9. Is your vehicle primarily used for personal, family or household purposes? Yes No
10. Do you still own (or lease) your vehicle? Yes No

WARRANTY INFORMATION

11. Which warranty applies to you (choose only one of the following)?
- (a) 90 days or 4,000 miles from the date of delivery, whichever came first, if the vehicle was purchased or leased with between 18,000 and 36,000 miles?..... Yes No
- or
- (b) 60 days or 3,000 miles from the date of delivery, whichever came first, if the vehicle was purchased or leased with between 36,001 and 80,000 miles?..... Yes No
- or
- (c) 30 days or 1,000 miles from the date of delivery, whichever came first, if the vehicle was purchased or leased with between 80,001 and 100,000 miles?..... Yes No

~~FAX~~ **BANK OR FINANCING INSTITUTION (if financed):**
 5) 10 years / 100,000 miles

12. Name: _____
 Address: _____
 City: _____ State: _____ Zip: _____

LEASING COMPANY (if leased):

13. Name: _____
 Address: _____
 City: _____ State: _____ Zip: _____
 Lease Acct #: _____

VEHICLE'S PROBLEM(S)

14. Briefly describe the problem(s) for which you seek relief:
 Cloth lining in car falling off ceiling large + EVAP Rust
 Computer - All dials going low to high - by then
 2) All brake fluid leaked out - dx Recalled - couldn't

(c) 30 days or 1,000 miles from the date of delivery, whichever came first, if the vehicle was purchased or leased with between 80,001 and 100,000 miles?.....

Yes No

10 Years 100,000 Miles
BANK OR FINANCING INSTITUTION (if financed):

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

LEASING COMPANY (if leased):

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Lease Acct #: _____

VEHICLE'S PROBLEM(S)

Cloth lining in car falling off ceiling

Large + EVAP Rust

Briefly describe the problem(s) for which you seek relief:

- Computer - All dials going low to high - by the way*
- 2) All brake fluid leaked out - 2x*
- 3) Gas leak - Fuel Rail - Recalled - couldn't check all VST Canada - Told not to drive Year - failed INSPECT - Passed so*
- 4) Rear Brake - Problems - Suspension*
- 5) Car Rattles & gas + fumes - * Car cl*
- 6) Only put \$ 50,000 Miles * by use * what spec*

Name: _____
Address: _____
City: _____ State: _____ Zip: _____
Lease Acct #: _____

LE'S PROBLEM(S)

Cloth lining in car falling
off ceiling

large + small
EVAP Leak
Rust All over

Briefly describe the problem(s) for which you seek relief:

- Computer - All dials going low to high - by themselves - R, PD, C
- 1) All brake fluid leaked out - 2x
- 2) Gas leak - Fuel Rail - Recalled - Couldn't fix - every year - Told not to drive
- 3) Checked all VST Canada - Inspected - Passed so I can pass
- 4) Rear Brake - No problem - Suspension
- 5) Car Rocks & gas + fumes - * Car changes gear by itself. Don't know what speed YOUR 90
- 6) Only put \$ 50,000 Miles

15. On what date and at what mileage did you first report this problem(s) to the dealer or the manufacturer? Date: _____ Mileage: _____

16. Does the problem(s) substantially impair the value of the vehicle to you? Yes No

BASIS FOR RELIEF SOUGHT: You must complete at least one of the following two questions (17 or 18).

17. Unsuccessful Repair Attempts

A. How many repair attempts for the same problem were made by the selling dealer, or authorized by the dealer, within the warranty period that applies to your vehicle (see question #11)

B. Give the date, mileage, and work order number for each of the repair attempts by the dealer for the same problem.

Problem 1 (Specify) SAFETY (EVAPORATIVE EMISSION SYSTEM, GROSS LEAK, NO FLOW PREDETERMINED PERIOD)

	<u>Date</u>	<u>Mileage</u>	<u>Work Order #</u>
(1)	<u>8/12/2015</u>	<u>60000</u>	<u>[REDACTED]</u> (TICKET #)
(2)	<u>2015</u>	<u>60,000</u>	<u>[REDACTED]</u> (ID#)
(3)	<u>8/10/2015</u>	<u>51,360</u>	<u>[REDACTED]</u> (REPAIR ORDER)

Problem 2 (Specify) BREAKS

	<u>Date</u>	<u>Mileage</u>	<u>Work Order #</u>
(1)	<u>8/10/2015</u>	<u>NOT NOTED</u>	<u>[REDACTED]</u>
(2)	<u>8/10/2017</u>	<u>NOT NOTED</u>	<u>[REDACTED]</u>
(3)	<u>8/2/17</u>	<u>NOT NOTED</u>	<u>[REDACTED]</u>

C. Do you have copies of all relevant work orders? Yes No
 (If yes, attach copies of them. Otherwise, once accepted into the Program, you may request copies from the dealer, with the arbitrator's approval, by writing to the Administrator pursuant to Regulation §300.9.)

D. Did the problem continue to exist at the end of the third repair attempt? Yes No

18. Days in Shop for Repairs

A. How many days was the vehicle out of service due to repairs within the warranty period applies to your vehicle (see question #11)?
180 days.

B. List the dates, mileage, and repair order numbers for those repairs:

From: 8/10/2015 To: 8/12/2015 Days out: 2 Mileage: 51360 Work Order # [REDACTED]

From: 8/12/2015 To: 8/14/2015 Days out: 2 Mileage: 60000 Work Order # [REDACTED]

From: 8/2/2011 To: _____ Days out: _____ Mileage: _____ Work Order # [REDACTED]

C. Do you have copies of all relevant work orders?..... Yes No
(If yes, attach copies of them. Otherwise, once accepted into the Program, you may request copies from the manufacturer, with the arbitrator's approval, by writing to the Administrator pursuant to Regulation §300.9.)

HEARING LOCATION

9. Please indicate where you want the arbitration hearing to be held:

- | | | |
|--------------------------------------|--|---|
| <input type="checkbox"/> Albany | <input type="checkbox"/> Hempstead | <input type="checkbox"/> Oneida |
| <input type="checkbox"/> Amsterdam | <input type="checkbox"/> Highland | <input type="checkbox"/> Oneonta |
| <input type="checkbox"/> Auburn | <input type="checkbox"/> Hudson | <input type="checkbox"/> Oswego |
| <input type="checkbox"/> Batavia | <input type="checkbox"/> Ilion | <input type="checkbox"/> Penn Yan |
| <input type="checkbox"/> Binghamton | <input type="checkbox"/> Ithaca | <input type="checkbox"/> Plattsburgh |
| <input type="checkbox"/> Bronx | <input type="checkbox"/> Jamaica | <input type="checkbox"/> Poughkeepsie |
| <input type="checkbox"/> Brooklyn | <input type="checkbox"/> Jamestown | <input type="checkbox"/> Rochester |
| <input type="checkbox"/> Buffalo | <input type="checkbox"/> Johnstown | <input type="checkbox"/> Saratoga Springs |
| <input type="checkbox"/> Canandaigua | <input type="checkbox"/> Lake Placid | <input type="checkbox"/> Schenectady |
| <input type="checkbox"/> Carmel | <input type="checkbox"/> Lower Manhattan | <input type="checkbox"/> Smithtown |
| <input type="checkbox"/> Catskill | <input type="checkbox"/> Lowville | <input type="checkbox"/> Speculator |
| <input type="checkbox"/> Cobleskill | <input type="checkbox"/> Lyons | <input type="checkbox"/> Staten Island |
| <input type="checkbox"/> Corning | <input type="checkbox"/> Malone | <input type="checkbox"/> Syracuse |
| <input type="checkbox"/> Cortland | <input type="checkbox"/> Monticello | <input type="checkbox"/> Troy |
| <input type="checkbox"/> Delhi | <input type="checkbox"/> Montour Falls | <input type="checkbox"/> Upper Manhattan |
| <input type="checkbox"/> Elmira | <input type="checkbox"/> New City | <input type="checkbox"/> Utica |
| <input type="checkbox"/> Fort Edward | <input type="checkbox"/> Niagara Falls | <input type="checkbox"/> Waterloo |
| <input type="checkbox"/> Geneseo | <input type="checkbox"/> Norwich | <input type="checkbox"/> Watertown |
| <input type="checkbox"/> Glens Falls | <input type="checkbox"/> Ogdensburg | <input type="checkbox"/> Yonkers |
| <input type="checkbox"/> Goshen | <input type="checkbox"/> Olean | |

TYPE OF HEARING AND RELIEF REQUESTED

20. Oral (In Person)

Documents only (if manufacturer agrees)

PREVIOUS ARBITRATION

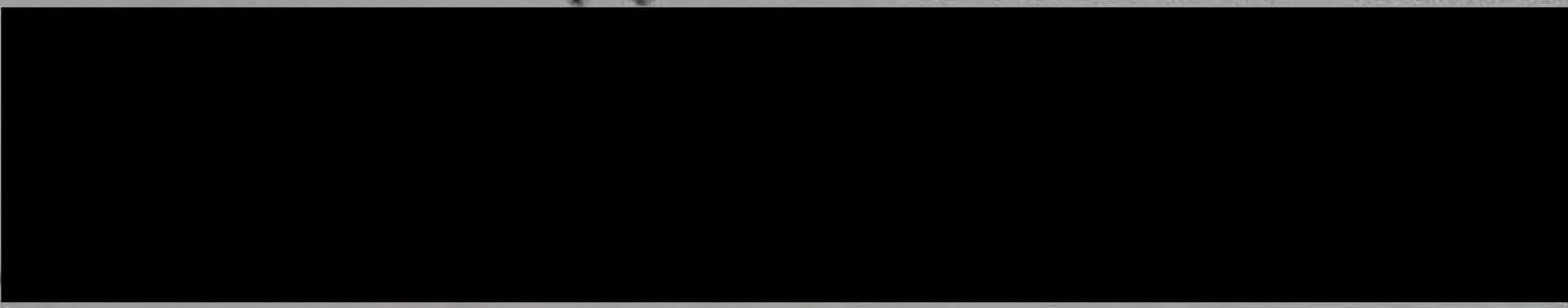
21. A. Did you participate in any previous arbitration for the same problem(s) for which you now seek arbitration?..... Yes No

B. If yes, what was the name of the Program? _____

C. Date of Decision: _____ (Attach copy of decision)

D. Did you accept the decision of the arbitrator?..... Yes No

E. Did the dealer comply with the decision? Yes No



SIGNATURE: _____

Date: 06/18/2

BS AUTO PARTS | 8/12/2015

- PURGE VAL ZN/GNC - FUEL CAP - BX
- LEAK DETE ZN/ - KWIK CONNECT BL

JEFF'S CONTINUED

INVOICE # [REDACTED] 8/23/18

- NYSINSPSE - OIL 5/30

INVOICE # [REDACTED] 8/17/17

- NYSINSPSE

HUDSON VALLEY AUTO + TIRE CENTER, INC.

REPAIR ORDER # [REDACTED] 8/10/15

- COMPUTER DIAGNOSTIC
- ENGINE TROUBLE CODE P0455 (EVAPORATION LEAK)
- GAS CAP NOT FITTING PROPERLY
- LEAK DETECTION PUMP + BYPASS SOLENOID TO BE MALFUNCTIONING (RECOMMEND REPLACE W/ FACTORY PARTS)
- 4 MONITORS ARE NOT READ - EGR, EVAP, CAT + HOS2

PO

\$65.00 PER DAY S [REDACTED]

Customer Signature [REDACTED]

JEFF'S

INVOICE # : [REDACTED] 8/2/17

- SMOKE TEST (8000) ~~8000~~ - HOSE (MISC) (5.00)
- MAC OCTANE TREATMENT (12.92\$)
- 8/9/17 (BROUGHT BACK - FAILED INSPECTION)

INVOICE # : [REDACTED] 11/10/17

- BRAKE HOSE - LEFT REAR (51.41\$)
- BRAKE FLUID (5.25\$)
- BREAK HOSE REPLACEMENT (80.00\$)

ESTIMATE # [REDACTED] 9/11/18 MILEAGE : 6,7549

- DIAG LABOR (DIAGNOSTIC LABOR FUEL RAIL LEAKING) *CANT DRIVE - FIRE HAZARD*

AUTOZONE

MILEAGE : 60,000 (2015)

PINK REC

- P0455 EVAP LG. LEAK DETECTED
- P0442 EVAP SYSTEM SM. LEAK DETECTED
- P0456 SM. LEAK DETECTED

1) Evap leaks 8/10/15
more than 3x
Hudson Valley Auto Tune Center

2) B's auto part
leaks Detect 20 / 09/12/2015

3) Jeff's invoice # [redacted] 8/2/07
smoke test for EVAP leaks

Auto Zone 60,000 (2015)
P0455 EVAP purge detected
P0442 EVAP system sm leak li
P0456 small leak detected

Hudson Valley Auto Center
Leak Detector Prompt
Bypass Solenoid to be
Malfunctioning (Recommend
Replace w/ factory part)

Inspection. An express garagekeeper's lien is hereby acknowledged on above amount or repairs thereto. All Vehicles left over 48 hrs. after repairs are complete \$65.00 PER DAY STORAGE FEE

REPAIR
88
Day P
Tag/St
Color
Odom
Odom
\$140.76
ISA \$152.
ng with the
or articles
and/or you
ewhere for

Living warden + Newburgh NY
12536 2014 2013

Mitchell's Auto Repair
570 Broadway
Newburgh, NY 12550

Sept 2013

owner = Mr. William Mitchell
SVC Tech: Mr. Alwin

X spoke to
X " "
X " "

Tel # 845-787-0821/6
Fax # 845-787-0876

9/13/13 -
spoke to
cant reach

Most Repairs were made by company located above.

WORK Done by Alwin

- 1) failed inspection - Repeatedly - Drive
- 2) gears would not stay in place
- 3) EVAP Leaks Lgt SMALL - Repair
- 4) Brakes
- 5) serpentine BELT broke - no power steering
- 6) X Engine light on for years - kept bringing back, kept failing inspection
- 7) air bag light on TO DATE - sensors fixed comes back
- 8) PARTS fixed from above
- 1) gas cap
- 2) purchased used computer
- 3) Rotors, Brakes
- 4) Calipers
- 5) New muffler
- 6) Catalytic Converter
- 7) Starter = key trouble - turning on & off remaining
- 8) hoses - evap leak / BAVANT
- 9) Need 4...

diab sk
less shifting
8 years



**MITCHELL'S
AUTO REPAIR**

570 BROADWAY
NEWBURGH, N.Y. 12550
FOREIGN & DOMESTIC

WILLIAM MITCHELL
OWNER
ALVIN, SERVICE TECH.

845-787-0846
FAX 845-787-0870

Newburgh, NY
Owner = Mr. William
SVC Tech: Mr. Alvin

Lights - Daytime do not work properly
(Dim) - bulb broke - no accidents

EMISSIONS leak - code repeated
EVAP leak - dq, SMALL

They kept trying to fix problems
to pass inspection

Codes

P 0455
P 0442
P 0456

} event
company
for years -
until - 2018
drift off

From: [REDACTED]
To: [EVOZ/NHTSA/](#) [REDACTED]
Cc: [NHTSA ODI CRD/](#) [REDACTED]
Subject: ODI# 11128066
Date: Wednesday, March 3, 2021 2:12:11 PM

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Catherine Hamon

...

----- Forwarded message -----

From: [REDACTED]
Date: Thu, Jun 25, 2020, 10:44 AM
Subject: Re: LEMON LAW APPLICATION COMPLETED.
To: <nyag.lemon.law@ag.ny.gov>

[REDACTED]
On Mon, Jun 22, 2020, 4:22 PM [REDACTED] wrote: >>> [REDACTED] >
> On Mon, Jun 22, 2020, 4:15 PM [REDACTED] wrote: [REDACTED]
PER YOUR REQUEST, I AM SENDING VIA E MAIL FILLED APPLICATION, MORE PROOF AND I WILL BE MAILING THE REST.

I HAVE ABOUT 15 PAGES OF PROOF FROM GARAGES. HOW SHOULD I SEND THEM??

ALSO, NHSTA AND SAFE [CAR.GOV](#) HAVE FILED YEARS WORTH OF COMPLAINTS, 3 FTC COMPLAINTS AND 3-4 RECALL REQUEST.

CHRYSLER RESPONDED WITH: THEY CANCELLED THE 10 YEAR, OR 100,000. MILE.WATRANTY THE YEAR I BAUGHT IT WITHOUT MY KNOWLEDGE. YET,THEY FIXED A RECALL IN 2006 AND KNEW WHERE I WAS LIVING.

THEY STATE I IMPROPERLY IMPORTED IN ONE LETTER, THE OTHER EXPORTED MY VEHICLE IMPROPERLY??????

THEY WONT RESPOND TO ANY QUESTIONS.

THANK YOU.

[REDACTED]

[REDACTED]



Quality Control Analyst



8300 Greensboro Drive, Suite 600, McLean, VA 22102

240-247-8812 (Desk) | 240-241-5625 (Fax) | www.telesishq.com

Contracting Vehicles: GSA FSS 70, GSA 8(a) STARS II, CIO SP3 (SB), Seaport-e, ITES-3S, RS3

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Sent from [Mail](#) for Windows 10

Dboyz Automotive LLC

10 County route 78 Suite 1
Middletown, NY 10940
(845) 775-3335

WORK ORDER

Reference Number: [REDACTED]
Updated: 12/5/2019
Written By: Dallas D. Dallas JR.

Customer

[REDACTED]

Vehicle

2002 Chrysler Voyager Ec
2.4L 2429 CC L4 FI VIN: B
VIN: 1C4GJ15BX2E [REDACTED]
Plate: [REDACTED]
Odometer In: 72941
Odometer Out: 72492

Symptoms/Requested Work

- CHECK BRAKES/LOW PEDAL/BRAKE WARNING LIGHT ON

Item	Description	Tax	Qty	Price	Extended
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Job - Suspension: VEHICLE VERY RUSTY UNDERNEATH					
Part	UNDER CARRIGE INSPECTION	*	1	\$ 0.00	\$ 0.00

Technicians:

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Signed _____

Date _____

Subtotal			
Parts	Labor	Other	\$ 129.99
\$129.99	\$0.00	\$0.00	
* = Sales Tax @ 8.125%			\$ 10.56

Total	\$ 140.55
--------------	------------------

Payments	
Balance	\$ 140.55