

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]  
 To: NHTSA.HotlineTelesis; [REDACTED]  
 Subject: Fwd: Request [REDACTED] Fwd: LEMON LAW APPLICATION COMPLETED.  
 Date: Friday, April 29, 2022 8:35:28 PM  
 Attachments: [REDACTED]

**CAUTION:** This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

[REDACTED]

----- Forwarded message -----

From: [REDACTED]  
 Date: Fri, Mar 25, 2022, 3:54 PM  
 Subject: Fwd: Request # [REDACTED] Fwd: LEMON LAW APPLICATION COMPLETED.  
 To: TCA Questions <[questions@topclassactions.com](mailto:questions@topclassactions.com)>

[REDACTED]

----- Forwarded message -----

From: [REDACTED]  
 Date: Sat, Mar 6, 2021, 6:07 PM  
 Subject: Fwd: Request # [REDACTED] Fwd: LEMON LAW APPLICATION COMPLETED.  
 To: [REDACTED] >

[REDACTED]

----- Forwarded message -----

From: [REDACTED]  
 Date: Thu, Mar 4, 2021, 1:00 PM  
 Subject: Fwd: Request # [REDACTED] Fwd: LEMON LAW APPLICATION COMPLETED.  
 To: [REDACTED] >

 [REDACTED]



 [REDACTED]









----- Forwarded message -----  
From: **NHTSA Service Desk** <[noreply@telesishq.com](mailto:noreply@telesishq.com)>  
Date: Wed, Mar 3, 2021, 2:11 PM  
Subject: Request #  Fwd: LEMON LAW APPLICATION COMPLETED.  
To: 



Good day,

Thank you for contacting the U.S. Department of Transportation's Vehicle Safety Hotline Information Center.

We have received your email in regards to ODI# 11128066 and it has been forwarded to the Office of Defects Investigation (ODI) to be added to your complaint.

To add documents or photos to your complaint, please send an email to [nhtsa.webmaster@dot.gov](mailto:nhtsa.webmaster@dot.gov) with your ODI (Office of Defects Investigations) complaint number: 11128066 in the subject field. This would insure that your documents and photos are uploaded to the correct complaint in a timely manner.

However, if you need additional information please feel free to contact us at 1-888-327-4236.

Thank you,

[NHTSA.dot.gov](http://NHTSA.dot.gov) Response Team

Disclaimer: "This response is for information purposes only and does not constitute an official communication of the U.S. Department of Transportation. For an official response, please write U.S. Department of Transportation, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, West Building, Washington, DC 20590.

# PERSONAL INJURY ATTORNEYS

FAX: (845) 343-7526

OFFICES  
MIDDLETOWN, N.Y.  
NEWBURGH, N.Y.  
POUGHKEEPSIE, N.Y.  
SPRING VALLEY, N.Y.  
MONTICELLO, N.Y.  
NEW YORK, N.Y.

November 25, 2019

Via First Class Mail

[REDACTED]  
Middletown, New York [REDACTED]

**Re: Your Personal Injury File**

Dear [REDACTED]

As discussed on Tuesday October 29, 2019, it has become apparent that you are seeking services which differ from what we offer our clients at Sobo & Sobo, LLP. We appreciate the opportunity to work with you in pursuit of your personal injury matter and wish you well as you continue to pursue your claim. Please be advised that the Statute of Limitations for your personal injury claim will run on **September 9, 2021**. Thus, if you intend to file a lawsuit to recover for your injuries, it must be filed with the Clerk of the Court on or before that date.

As requested, we are providing you a copy of your insurance documents, excluding our attorney work product, which is protected. Please note that should you chose to hire another attorney to represent you, that attorney **must** contact Sobo & Sobo, LLP directly to discuss our case file.

Since coming to our firm in late December 2018, we sent claim letters on January 4, 2019 to Allstate who insured [REDACTED] and to State Farm, your insurance carrier, placing them on notice of the change in your representation and requesting confirmation of the applicable insurance policy limits. We sent a Consent to Change Attorney form to Finkelstein & Partners on January 15, 2019 and eventually received an invoice for their disbursements which was promptly paid. On March 25, 2019, Finkelstein & Partners finally turned over your file to us. Upon receipt of the executed Consent to Change Attorney form, we then filed an Opening Statement with the Office of Court Administration advising of the change in your representation and substituting Sobo & Sobo, LLP as your attorneys of record. We also provided Allstate and State Farm a copy of the Consent to Change Attorney form in order to receive copies of any correspondence regarding your claims.

During the course of our representation, you advised us that you had already attended an Examination Under Oath regarding the motor vehicle accident and that your No-Fault medical benefits and lost wages claims had already been and were continuing to be denied. You advised us that you wanted to look into a potential insurance fraud claim as you believed the basis for the denial of your benefits was that you offered to give [REDACTED] money for gas. Once the executed

SoboLaw.com • Email: Info@SoboLaw.com

**From:** [REDACTED]  
**To:** [EVOQ \(NHTSA\)](#); [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** ODI-11128066  
**Date:** Monday, May 2, 2022 3:28:03 PM

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**CAUTION:** This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

[REDACTED]  
Subject: Fwd: [REDACTED]  
To: [4me+nhtsa@telesishq.com](mailto:4me+nhtsa@telesishq.com)

[REDACTED]  
----- Forwarded message -----  
From: [REDACTED]  
Date: Thu, Feb 6, 2020, 4:54 PM  
Subject: [REDACTED]  
To: NHTSA Service Desk <[4me+nhtsa@telesishq.com](mailto:4me+nhtsa@telesishq.com)>

MORE PROOF.

Sent from my Samsung Galaxy smartphone.

----- Original message -----

From: [REDACTED] >  
Date: 1/2/20 10:51 AM (GMT-05:00)  
To: CFA Comp <[CFA.Comp@ag.ny.gov](mailto:CFA.Comp@ag.ny.gov)>, [ojp.ocom@usdoj.gov](mailto:ojp.ocom@usdoj.gov), Candice Rugenstein <[crugenstein@easternmichiganbbb.org](mailto:crugenstein@easternmichiganbbb.org)>, fraud <[portal@dfs.ny.gov](mailto:portal@dfs.ny.gov)>, Better Business Bureau <[complaints@easternmichiganbbb.org](mailto:complaints@easternmichiganbbb.org)>, [nysag@ag.ny.gov](mailto:nysag@ag.ny.gov), [ConsumerComplaints@albanycounty.com](mailto:ConsumerComplaints@albanycounty.com)  
Subject: Fwd: CHRYSLER REFUSES TO HONOR WARRANTY.

NHSTA RECALL REQUEST  
WILL FORWARD NO.

SAME PROBLEMS

ALL BRAKE FLUID LEAKS OUT AGAIN  
GAS LEAKING. ONLY PASSING INSPECTION TO PARK.

Sent from my Samsung Galaxy smartphone.

----- Original message -----

From: [REDACTED]  
Date: 12/31/19 6:10 PM (GMT-05:00)  
To: [nysag@ag.ny.gov](mailto:nysag@ag.ny.gov), [ConsumerComplaints@albanycounty.com](mailto:ConsumerComplaints@albanycounty.com)  
Subject: CHRYSLER REFUSES TO HONOR WARRANTY.

THEY CANCELLED THE WARRANTY THE YEAR I PURCHASED THE VEHICLE WITHOUT TELLING ME.  
I NEVER IMPORTED THE VEHICLE, AS WELL .

IF DEEMED MERITORIOUS, FORGIVE ME, I WOULD LIKE TO SEE THE WHEELS OF JUSTICE WORK IN MY

LIFETIME AND IN MY FAVOR.  
TOO MUCH HARM HAS BEEN DONE.

[REDACTED]  
Sent from my Samsung Galaxy smartphone.

----- Original message -----

From: [REDACTED]

Date: 11/23/18 1:34 PM (GMT-05:00)

To: [Georgeann.Stevenson@dos.ny.gov](mailto:Georgeann.Stevenson@dos.ny.gov)

Subject: Fwd: 20 page ARTICLE WITH DOJ AND PEOPLE BEING KILLED BY FIRES IN CAR?

CBH

----- Forwarded message -----

From: [REDACTED]

Date: Mon, Sep 24, 2018, 3:55 PM

Subject: Re: 20 page ARTICLE WITH DOJ AND PEOPLE BEING KILLED BY FIRES IN CAR?

To: Artemis HelpDesk (VOLPE) <[artemis@dot.gov](mailto:artemis@dot.gov)>, CFA Comp <[CFA.Comp@ag.ny.gov](mailto:CFA.Comp@ag.ny.gov)>, <[nhtsa.webmaster@dot.gov](mailto:nhtsa.webmaster@dot.gov)>, Candice Rugenstein <[crugenstein@easternmichiganbbb.org](mailto:crugenstein@easternmichiganbbb.org)>, Better Business Bureau <[complaints@easternmichiganbbb.org](mailto:complaints@easternmichiganbbb.org)>, <[ADA.Administrator@ag.ny.gov](mailto:ADA.Administrator@ag.ny.gov)>, <[oig.whistleblower.ombudsperson.program@usdoj.gov](mailto:oig.whistleblower.ombudsperson.program@usdoj.gov)>, <[opengov@usdoj.gov](mailto:opengov@usdoj.gov)>

MY COMPLAINT NUMBERS ARE LISTED BELOW

HOW MANY HAVE TO DIE, BURN AND SPEND THEIR HARD EARNED MONEY TO BUY A CAR ONLY TO BE KILLED BY IT.

NO AMOUNT OF MONEY CAN EVER TAKE AWAY THE HORRIFIC, HEART WRENCHING PAIN AND SORROW FOR THOSE THAT HAVE LOST A MOTHER, FATHER, SIBLING PARENTS...

I RECENTLY LOST MY BABY SISTER DUE TO A DR. MIS MEDICATING HER. LIFE AS YOU KNEW IT WILL NEVER BE THE SAME.

STOP CHRYSLER FROM MAKING MONEY, LYING AND KILLING PEOPLE.

IT IS YOUR DUE DILIGENCE TO PROTECT THE PUBLIC NOT THE COMPANIES WHO ARE MURDERERS.

[Daimler-Chrysler-Vehicle-Problems.pdf](#)

CBH

On Fri, Sep 14, 2018, 7:51 PM [REDACTED] wrote:

[REDACTED] Wed, Sep 12, 4:21 PM (2 days ago) > > to jsmith  
>

QUESTIONS REGARDING RESPONSES FOR WARRANTY EXPIRATION, AND TERMINATION.

1. WHAT YEAR DID [REDACTED] PURCHASE THIS VEHICLE?
2. WHEN DID THE WARRANTY BEGIN FOR [REDACTED] AFTER PURCHASE AND ASSUMING NEW OWNERSHIP?
3. HOW WAS VEHICLE IMPROPERLY EXPORTED?
4. WAS VEHICLE EXPORTED CANADIAN REQUIREMENT FOR VISITING?

5. WHEN WAS [REDACTED] NOTIFIED IN NY OF WARRANTY NULLIFICATION?
6. WHAT ADDRESS OR PHONE NUMBER WAS USED TO NOTIFY [REDACTED] OF WARRANTY NULLIFICATION
7. WHAT YEAR DID YOU FIX RECALL IN [REDACTED] VEHICLE
8. WAS THAT BEFORE OR AFTER WARRANTY NULLIFIED?
9. WHAT YEAR WAS VEHICLE IMPROPERLY EXPORTED?
10. WHAT YEAR WAS THE VEHICLE BROUGHT BACK TO NYS ?

THANK YOU,  
I WOULD LIKE YOU TO PLEASE PROVIDE ME WITH THIS INFORMATION FOR MY RECORDS.  
> [REDACTED]

Artemis(Volpe)ODI  
CASE# [111 280 66](#)

ADA, CFA  
COMPLAINT [REDACTED]

MHTSA  
CASE#111 28 066

BBB COMPLAINT [REDACTED]

#### CHRYSLER RESPONSE:

Thank you for your response.

As you have been previously advised I certainly do regret to inform you that I have reviewed and found that you do not fall within warranty as your warranty, which would have covered your fuel line expired in 2004. Also, as the vehicle is listed as improperly imported into another country the vehicle became ineligible for warranty coverage. I have also determined that there are no recalls or extended warranties in relation to the symptoms described in your email. While I understand the above information does not assist with your request, I hope you understand our position on this situation. I once again apologize for the inconvenience.

There is currently no further assistance that we can offer you due to the age and importation of the vehicle. I do certainly apologize again.

In regards to locating a discontinued part I would recommend reaching out to Lambert Auto Sales. They are an excellent source for finding older parts and parts that have been discontinued. Their information is as follows:

Website: [www.lambertauto.net](http://www.lambertauto.net)  
Address: 5 River Road, Claremont, NH 03743  
Phone: [\(888\) 856-4524](tel:(888)856-4524)/[\(603\) 543-1727](tel:(603)543-1727)

Thank you again for your email. Should you require additional assistance, or have any new information to provide, please reply to this

email message or call [1-800-247-9753](tel:1-800-247-9753).

Sincerely,

Ally

Customer Service Representative  
FCA Customer Assistance Center

For any future communications related to this email, please refer to the following information:

REFERENCE NUMBER:

EMAIL CASE NUMBER:

[REDACTED]

1. NEXT EMAIL: FROM [REDACTED] TO CHRYSLER

[REDACTED] Wed, Sep 12, 4:21 PM (2 days ago) > >  
Sent from my Samsung Galaxy smartphone.

[REDACTED]  
ASRC Federal Holding Company

[REDACTED]  
7000 Muirkirk Meadows Drive, Beltsville, MD 20705

[REDACTED] | [Purpose Driven. Enduring Commitment.](#)

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