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[REDACTED] [REDACTED]

From: [REDACTED]
Sent: Tuesday, January 15, 2019 4:54 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Seat Belt Complaint

Shared via the [AOL App](#)



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

27-AUG-2018

Repository ☐

Reference No.
11122817

OWNER INFORMATION (Type or Print)

Name

Address

City

STERLING

State

VA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3FA6P0H90ER

Make

FORD

Model

FUSION

Model Year

2014

Date Purchased

2/22/2015

Dealer's Name and Telephone Number

Koons Ford Falls Church 703-241-7200

Engine: 2.0L

No: Cylinders

Fuel Type:

Gasoline

Original Owner

☐

Dealer's City

Falls Church

State

Va

Zip Code

22044

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

13-SEP-2017

☐ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 150000 SEAT BELTS

Failure Mileage
55749

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTMAL9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2014 FORD FUSION. THE CONTACT STATED THAT THE FRONT PASSENGER SEAT BELT FAILED TO RETRACT AND OR RELEASE. THERE WERE NO WARNING INDICATORS ILLUMINATED. THE VEHICLE WAS TAKEN TO THE LOCAL DEALER (KOONS STERLING FORD, 46869 HARRY BYRD HWY, STERLING, VA 20164, (703) 430-7700) WHERE IT WAS DIAGNOSED THAT THE PRETENSIONER CABLE NEEDED TO BE REPAIRED. THE VEHICLE WAS REPAIRED, BUT THE FAILURE RECURRED. THE MANUFACTURER WAS NOT CONTACTED. ADDITIONALLY, THE CONTACT STATED THAT THE FRONT PASSENGER SEAT BELT FAILED TO RELEASE. THE VEHICLE WAS TAKEN TO THE LOCAL DEALER (COWLES PARKWAY FORD, 13779 NOBLEWOOD PLZ, WOODBRIDGE, VA 22193, (703) 986-5500) WHERE IT WAS DIAGNOSED THAT THE SEAT BELT RETRACTOR NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED, BUT THE FAILURE RECURRED. THE MANUFACTURER WAS NOT CONTACTED. THE FAILURE MILEAGE WAS 55,749.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.