



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 27-AUG-2018
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OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City ROANOAKE State VA Zip Code [REDACTED]
Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 2C3CDXC1UHH [REDACTED]
Make DODGE Model CHARGER Model Year 2017
Date Purchased 6-24-17 Dealer's Name and Telephone Number BERGLUND CHRYSLER JEEP DODGE 343-0106 Engine: No: Cylinders 8 Fuel Type: GAS
Original Owner Dealer's City State Zip Code
Transmission Type AUTOMATIC Antilock Brakes Powertrain 57 HEM Multiple Failure: Incident Date(s) 01-JUN-2017-2018
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 199000 TIRES: PRESSURE MONITORING AND REGULATING SYSTEMS, 200000 WHEELS, 201000 WHEELS: RIM
Failure Mileage 3000 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2017 DODGE CHARGER. THE CONTACT STATED THAT THERE WAS A PROGRESSING FAILURE WITH THE FACTORY OEM RIMS, WHICH WERE INTERNALLY AFFECTING THE STEMS OF THE TIRES WITH THE PRESENCE OF A CRACK. THE FRONT PASSENGER AND REAR PASSENGER SIDE RIMS WERE CRACKED AND THE TIRE PRESSURE MONITORING SYSTEM INDICATOR FLASHED. THE CONTACT ADDED AIR TO BOTH TIRES, BUT THE FAILURE RECURRED. THE DEALER (BERGLUND CHRYSLER JEEP DODGE RAM, 2525 FRANKLIN RD SW, ROANOKE, VA 24014, (540) 345-9881) WAS MADE AWARE OF THE FAILURE MORE THAN TWICE, BUT FAILED TO PROVIDE A PERMANENT REMEDY. IN ADDITION, THE VEHICLE WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 18V332000 (ELECTRICAL SYSTEM, VEHICLE SPEED CONTROL) AND WAS TO CHECK WITH THE MANUFACTURER TO DETERMINE WHEN THE DEALER WOULD SCHEDULE THE RECALL REPAIR. THE APPROXIMATE FAILURE MILEAGE WAS 3,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

On Around the 1st of June, 2018 when I was at work the car was fine at about 5:00 clock the indicator light flashed low pressure on the right rear tire, stop at repair shop to check tire Found Crack on inside of wheel at Bead, Checked with dealer at Berglund Chevrolet, Jeep and Dodge Ram at 3525 Franklin Rd. N.W. Roanoke VA 24014. Was told the 36 month warranty ~~was~~ not covered. The wheels I checked back on 2nd wheel + was told same thing. If the wheel had cracked on highway and could have spun out of control causing a serious accident to Myself or others !!!

ATTACH ADDITIONAL SHEETS IF NECESSARY



GREENSBORO
NC 274
27 SEP '18
PM 4 2



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NECESSARY
IF MAILED
IN THE
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National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
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Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



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